EMPATHY MAP

Date	30 September 2022
Team ID	PNT2022TMID01033
Project Name	Classification of Arrhythmia by Using Deep Learning with 2-D ECG Spectral Image Representation

What do they THINK AND FEEL?
what really counts
major preoccupations
worries & aspirations

- Is this for real
- Will The Arrhythmia be classified with accuracy
- Frightened as it concerns with health
- Is this really that important to classify the arrhythmia

What do they HEAR?
what friends say
what boss say
what influencers say

- News about wrong prediction ,medical accidents etc
- Health is wealth so take care of your heart
- Its waste of time so better look straight to a doctor

What do they SEE?
environment
friends
what the market offers

- Heart diseases may tend to lose Human lives
- ECG image representation are confusing to detect
- Knowlege from Experts
- What they want to do if the diagnosis result tends to disease

This is a textbox...

What do they SAY AND DO?
attitude in public
appearance
behavior towards others

- where to approach for ECG to be accurate
- Check the websites for regular updates about their health status
- Reviewing of Study case about heart problems
- What to do if the results are negative

PAIN
fears
frustrations
obstacles

- Analyzing the scan results manually by doctors consumes long time
- Current/low droppage makes difficult at emergency situation
- waiting for specialist

GAIN
"wants" / needs
measures of success
obstacles

- Flexibility in identifying the heart's rhythmic irregularities
- Regular check for the diagnosis becomes easier
- Instant and accurate results