2. JOBS-TO-BE-DONE / PROBLEMS

easier and live a normal life.

Concentrate on making their communication much

Define

Focus on J&P, tap into BE, understand RC

Σ

Identify strong TR &

Explore AS, differentiate

1. CUSTOMER SEGMENT(S)

Specially abled person



spending power, budget, no cash, network connection, available devices.

5. AVAILABLE SOLUTIONS

In this application, we provide feedback pop-ups frequently and an emergency ping for people who have minimum knowledge about the application.

Mostly genetic problems and some problems may be caused because of some viral infections. Poverty and malnutrition, accidents, poor health

9. PROBLEM ROOT CAUSE

7. BEHAVIOUR

The customer will be provided with a customer care number and also there will be many feedback pop-ups frequently which helps the customer to contact us and get their jobs done.

3. TRIGGERS

Advertising the product in specially abled schools and create awareness about this product the help of government. And also advertise using various online platforms such as you tube, face book etc.

4. EMOTIONS: BEFORE / AFTER

Before

Before using this product specially abled people struggled to communicate with others.

But after using this product they will feel easy and comfortable to communicate. They feel more confident about themselves.

10. YOUR SOLUTION

Facial recognition, Voice recognition and predictive texting tools allows people who have difficulties in speaking to communicate more easily using Artificial Intelligence. We can also use AI Sensors to monitor their health conditions regularly and save the health reports for future purposes in a separate database.

8. CHANNELS of BEHAVIOUR

8.1 ONLINE

So, in online the customer will use various online voice assistant technologies such as Siri, Alexa, Google Assistants etc.

8.2 OFFLINE

Connecting with people might be difficult depending on the type of disabilities. So, technology and AI leaves no one behind and can benefit persons with impairments.



