

Empathy Map

Identifying User's Behaviour

Project Name

GAS LEAKAGE MONITORING & ALERTING SYSTEM

Stakeholder/User

INDUSTRY 4.0

Date

14/09/2022

Designed For

INDUSTRY

Designed by

B8-2A4E

THINK & FEEL

can notice the gas leakage only when it is adminstred

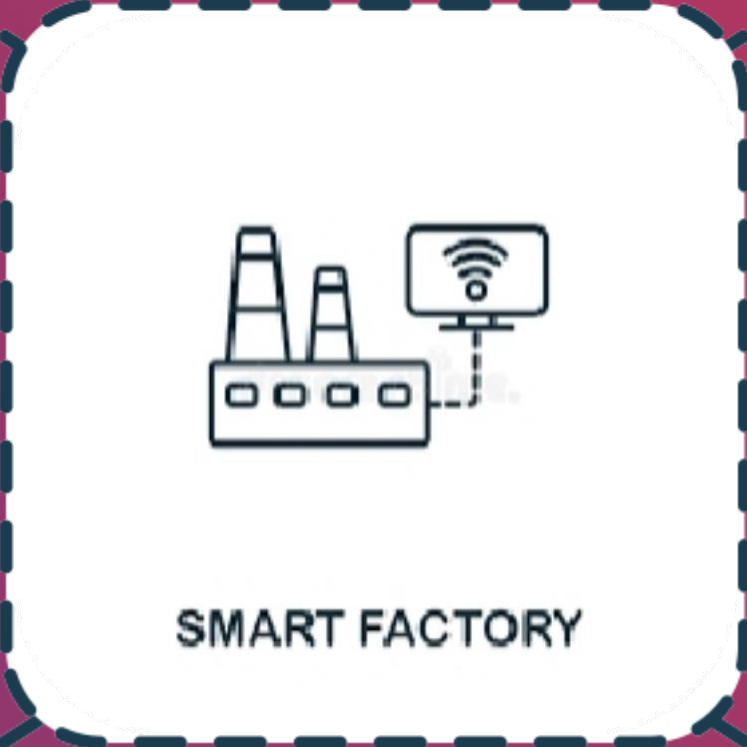
A system which will detect and notifies the gas leakage

without any human involvment system will operate

Less Maintanence

Better way to detect leakage

Future risk on automation



Compatible and easy to install

better for industries which uses gas compnents

Environment around them
What the market offers
Their cultural aspirations

SEE

These may seems to be taking over the gas industry

HEAR

What their influencers say?
What their friends/family say?
What their boss/peers/coworkers say?

Reduces risk in leakage of gas

System seems big when it is attached to machines

Behviour towards others
Attitude in public
How they appear to others

Some doesn't know the usage as it's a new technology

May be it seems little bit costlier

SAY & DO

GAINS

Less risk and high accuracy

Fears
Frustrations
Obstacles

Detect leakage at early stage

PAINS

Fear on automation

Wants/Needs
Measures of success
Goals & Achievements

Guidance should be given before operating