

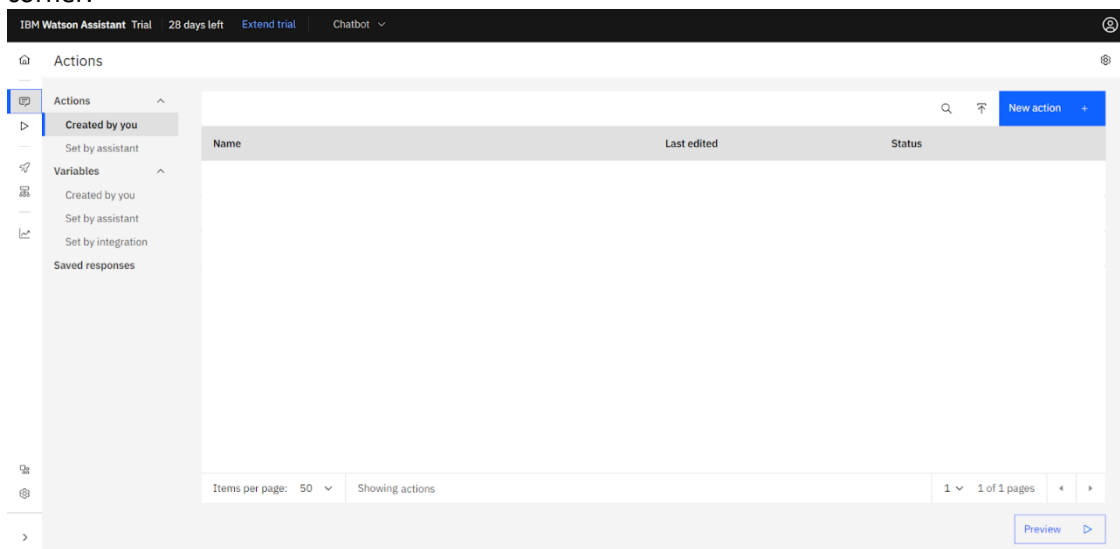
Team ID	PNT2022TMID39294
Project Name	AI-BASED DISCOURSE FOR BANKING INDUSTRY

# Creating Skills & Assistant For Chatbot

## Chatbot Skills Creation

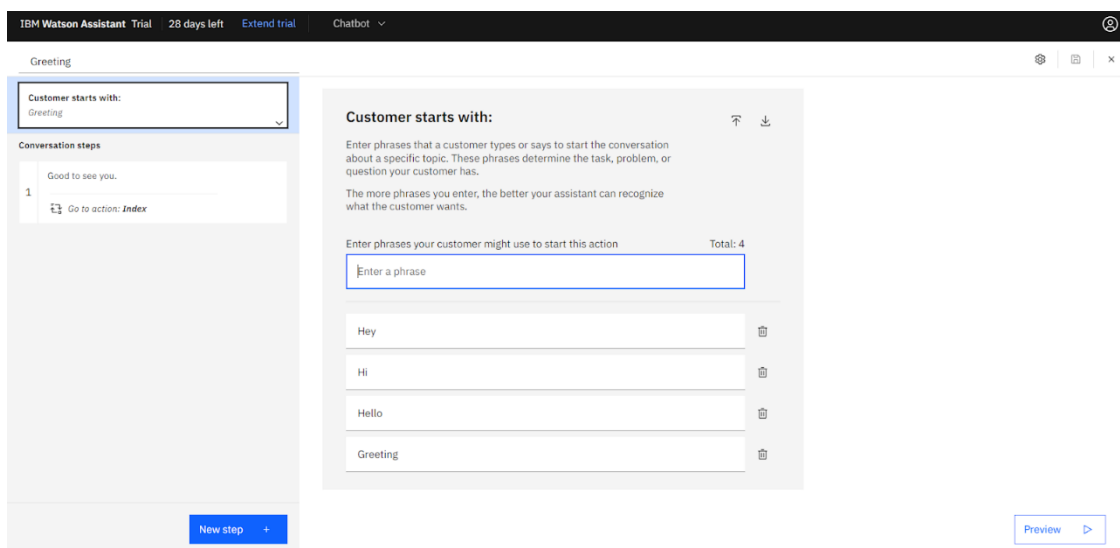
### Progress 1:

To create a new action in Watson Assistant Chatbot, click on the new action button in the top right corner.



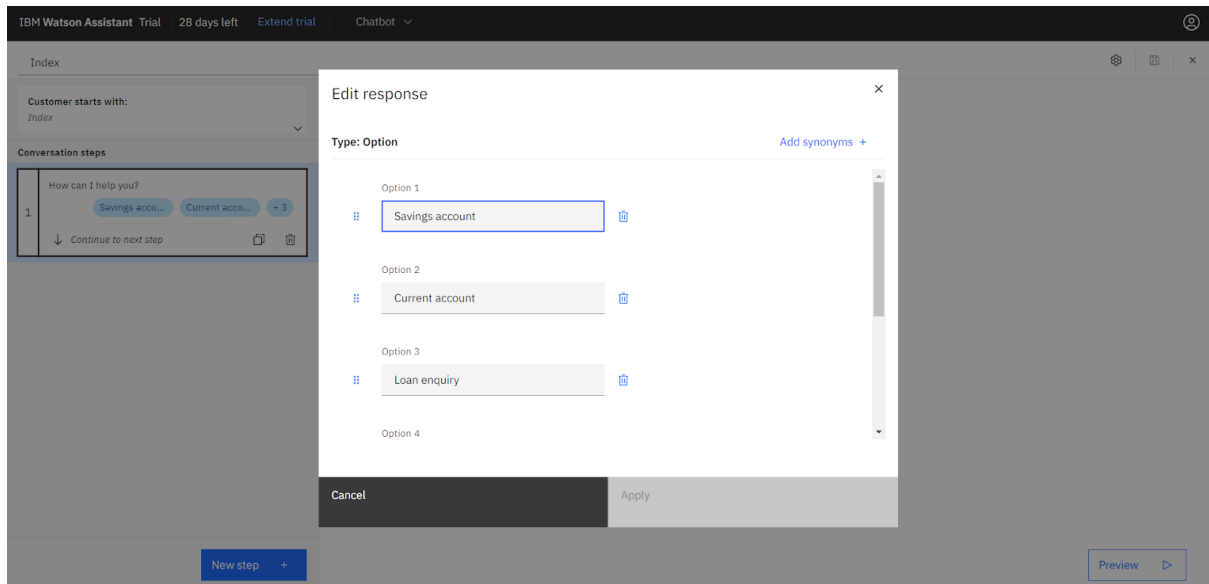
### Progress 2:

If the customer starts a greeting with Hey, Hello, or Hi, then the Watson Assistant Chatbot responds with "Good to see you."



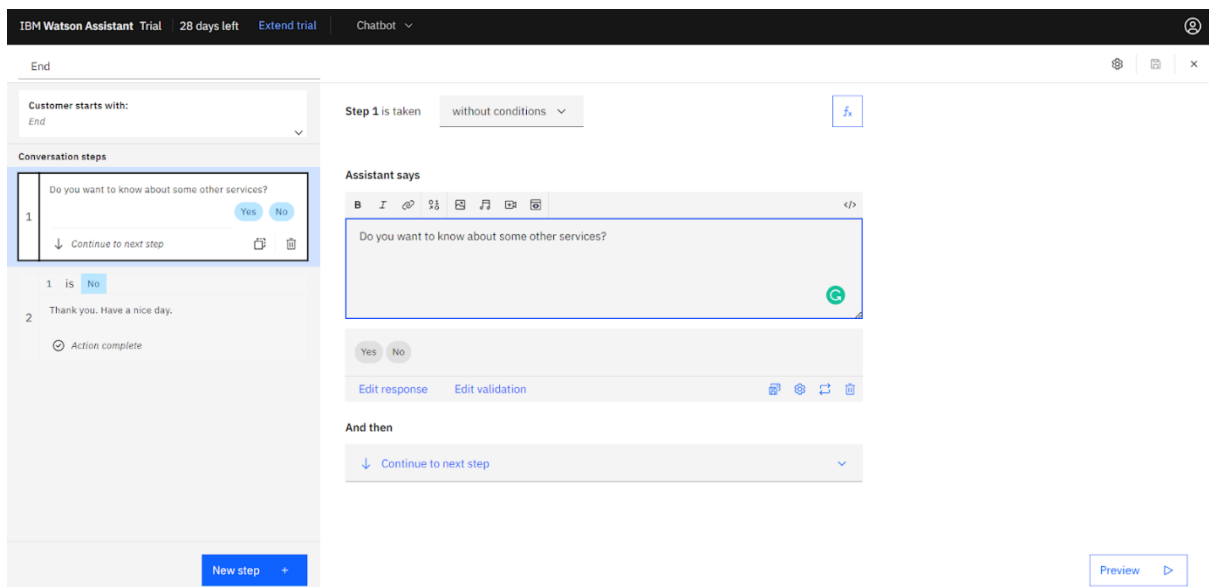
### Progress 3:

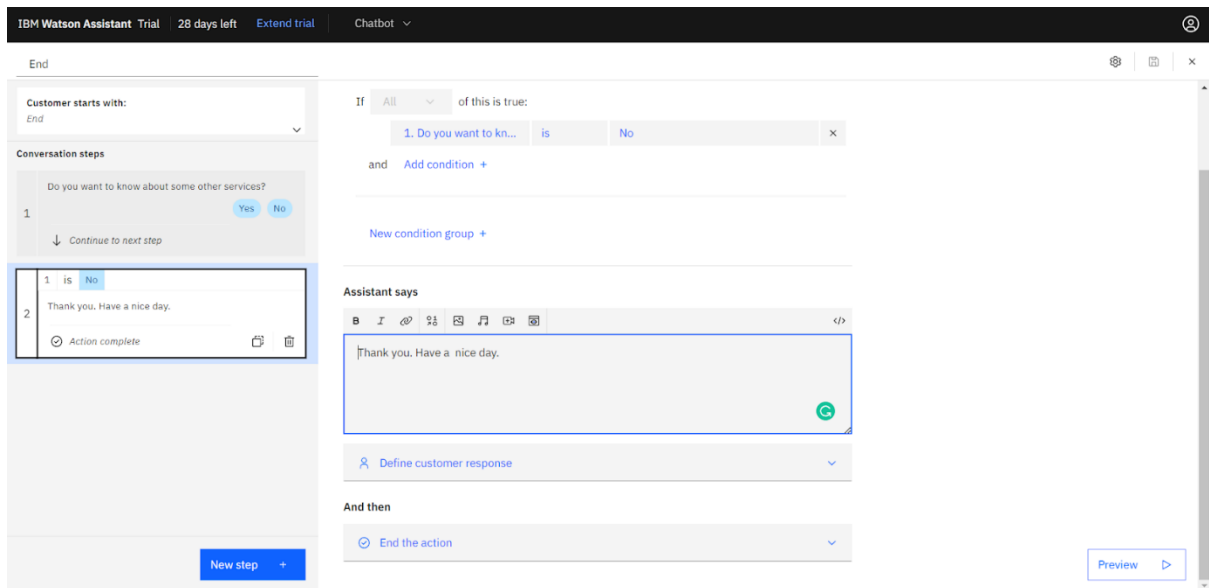
Following that, the Index Action Watson Assistant Chatbot will ask the customer "How can I help you?" and provide a list of options serving as savings account, current account, loan account, general query, and net banking.



### Progress 4:

created an end action for properly ending the conversation with customers and asking them, "Do you want to know about some other services?" If the customer's response is "yes," then show the index action; else display "Thank you. Have a nice day. "





## Progress 5:

Linked greeting action with index action: After responding to customer greetings, Watson Assistant Chatbot will go to another action index

Linked end action with index action: Show the index action if the customer replies "yes."

