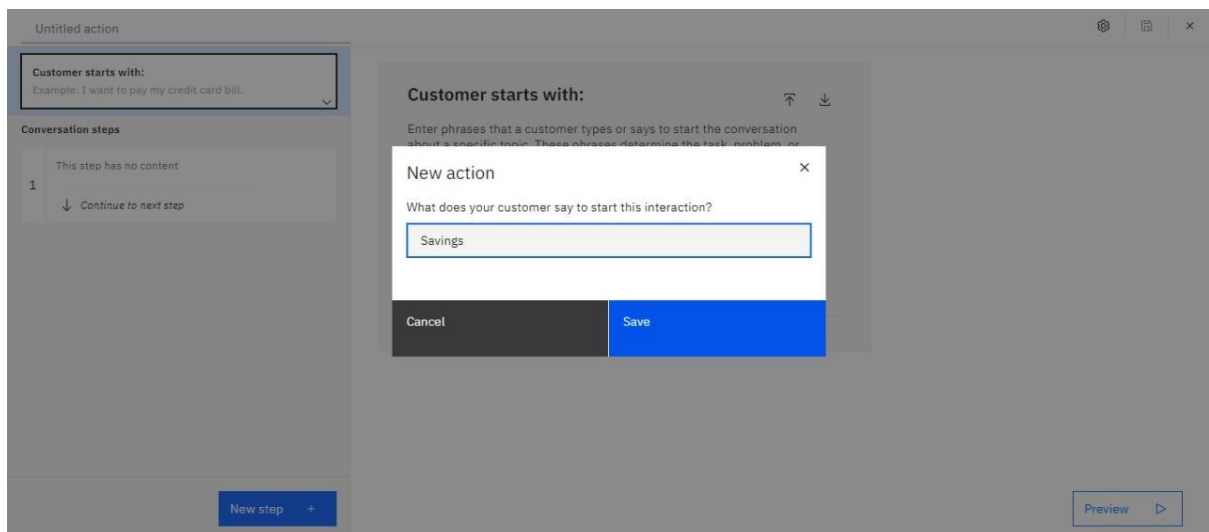


Team ID	PNT2022TMID39294
Project Name	AI-BASED DISCOURSE FOR BANKING INDUSTRY

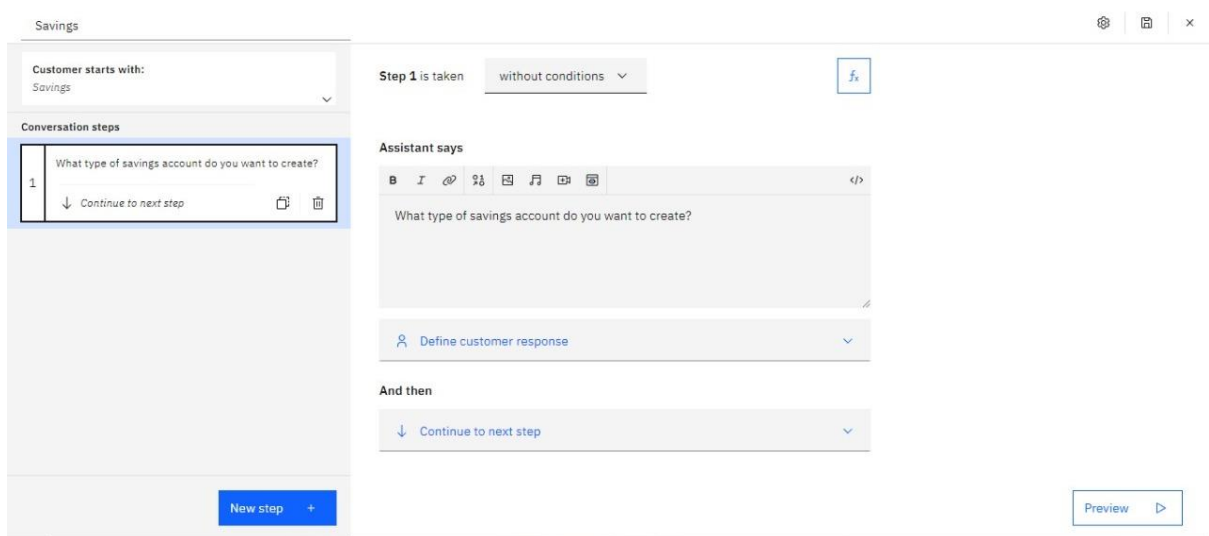
# Creating Skills & Assistant For Chatbot

## Creating Saving Account Action

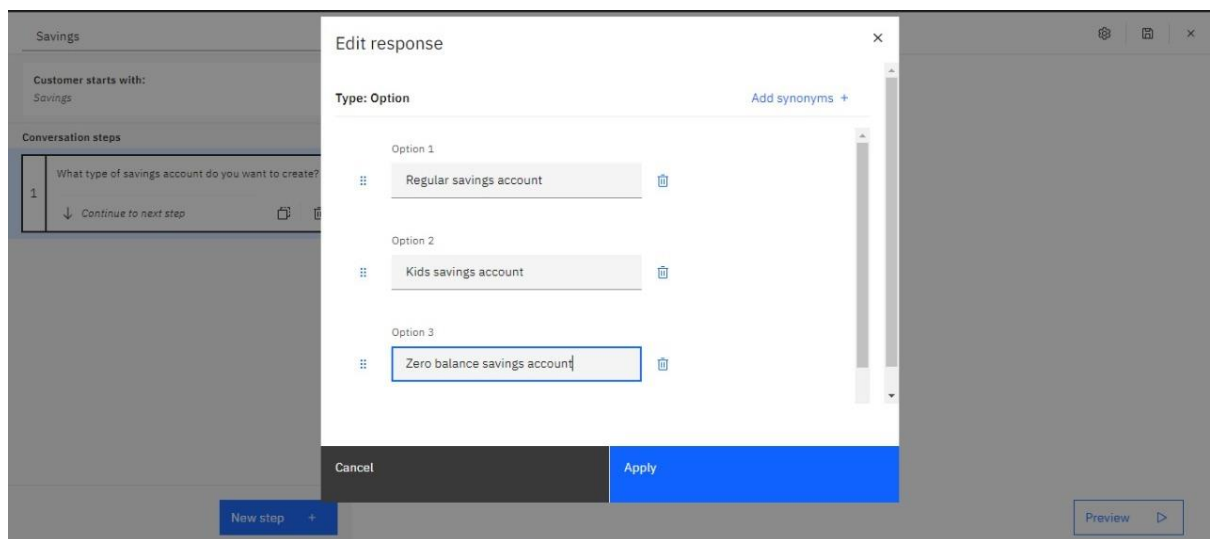
**Progress 1:** Created a new action for the Savings account.



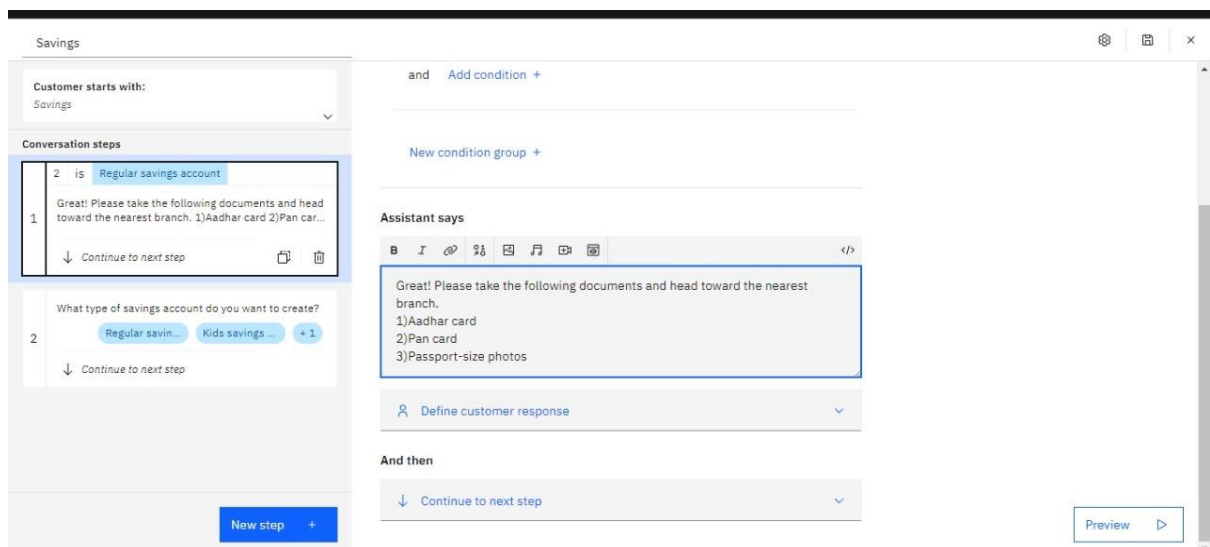
**Progress 2:** Creating the chatbot's response to the savings account message.



### Progress 3: Adding available options for savings account action.



### Progress 4: The “regular savings account” response is added.



## Progress 5: The “kids savings account” response is added.

The screenshot shows the Microsoft Bot Framework Designer interface for a bot named 'Savings'. The left pane displays the 'Conversation steps' list, where Step 1 is highlighted. Step 1 is a 'Text' step with the message 'Great! Please take the following documents and head toward the nearest branch. 1)Aadhar card...' and a 'Continue to next step' action. The right pane shows the configuration for Step 1. The 'Conditions' section has a single condition: 'If All of this is true: 3. Which type ... is Kids savings account'. The 'Assistant says' section contains the response text: 'Great! Please take the following documents and head toward the nearest branch. 1)Aadhar card 2)Pan card 3)Passport-size photos 4)Guardians' Aadhar card'.

## Progress 6: The “zero-balance savings account” response is added.

The screenshot shows the Microsoft Bot Framework Designer interface for a bot named 'Savings'. The left pane displays the 'Conversation steps' list, where Step 2 is highlighted. Step 2 is a 'Text' step with the message 'Amazing! Please take the following documents and head toward the nearest branch. 1)Aadhar card...' and a 'Continue to next step' action. The right pane shows the configuration for Step 2. The 'Conditions' section has a single condition: 'If All of this is true: 4. Which type ... is Zero balance savings acco...'. The 'Assistant says' section contains the response text: 'Amazing! Please take the following documents and head toward the nearest branch. 1)Aadhar card 2)Pan card 3)Passport-size photos'.