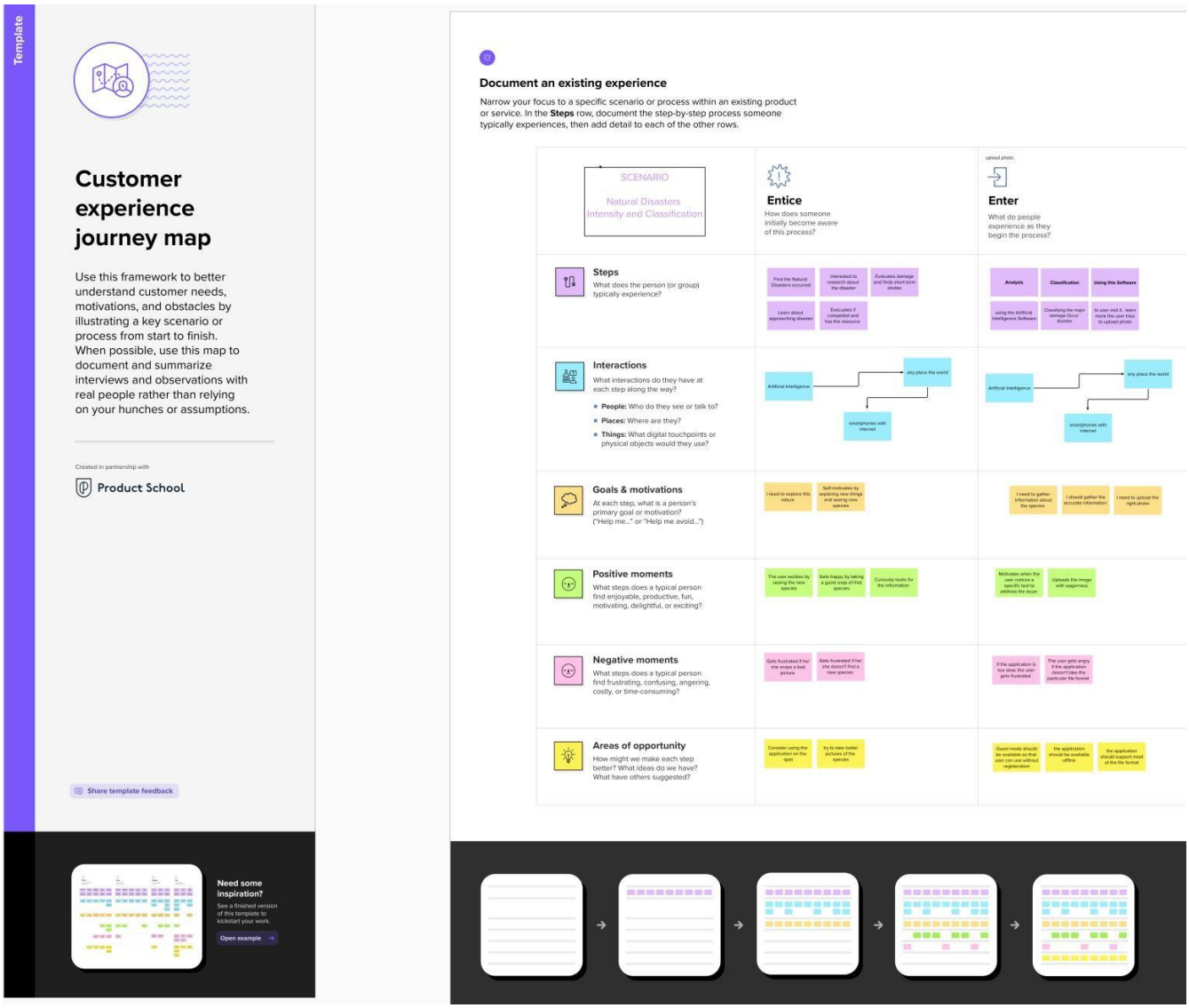
Project Design Phase 2
Customer Journey Map

Date	10 November 2022
Team ID	PNT2022TMID46219
Project Name	Project – Natural Disaster Intensity Analysis and Classification Using Artificial Intelligence
Maximum Marks	4 Marks

Customer Journey Map for "Natural Disaster Intensity Analysis and Classification Using Artificial Intelligence":



Engage

In the core moments in the process, what happens?

find which type of Disaster

the disaster occur to the place to locate

Gather further detail about it

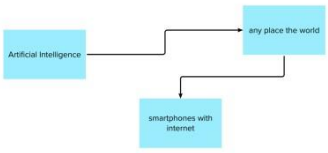
collect the all information to the disaster and collect the damage level

verifies that information

verify the information how many time to taken solve this problem and store data

share the all Detail to rescue team and deportment

rabidly send all information to right person to control that situation



I need to verify the accuracy fo the information provided by the app

Aim to gather additional information

Gets excited by seeing the results on the application

if the information was accurate, the user is motivated

continues to search about the species with eagarness

the identified species leads to confusing information

the application shows the incorrect information

proper information should begiven while training the model

more data couldbe added for each species

Exit

What do people typically experience as the process finishes?

Learn

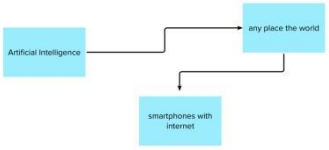
the user learns more information

Share

the user recommends the software

Revews

user review the software accuracy and quality



Let me share this and give awareness about the application to my community

Review the application with what i experience

The user excites by seeing the new species

Gets happy by taking a good snap of that species

searches for the information with curiosity

Regrets using the application

Doesn't want to recommend to share this application to others

referral feature can be added

rating of the application must be showcased inside the app

Extend

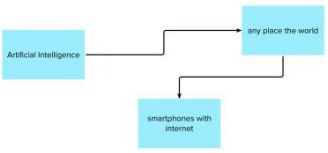
What happens after the experience is over?

Uses

using the Artificial Intelligence Software in this Software

Suggestions

the user consider how his community might use the application



I should share some suggestions that makes the application more useful

the user is unhappy by the results of the application

feedback / suggestion should be collected inside the application