

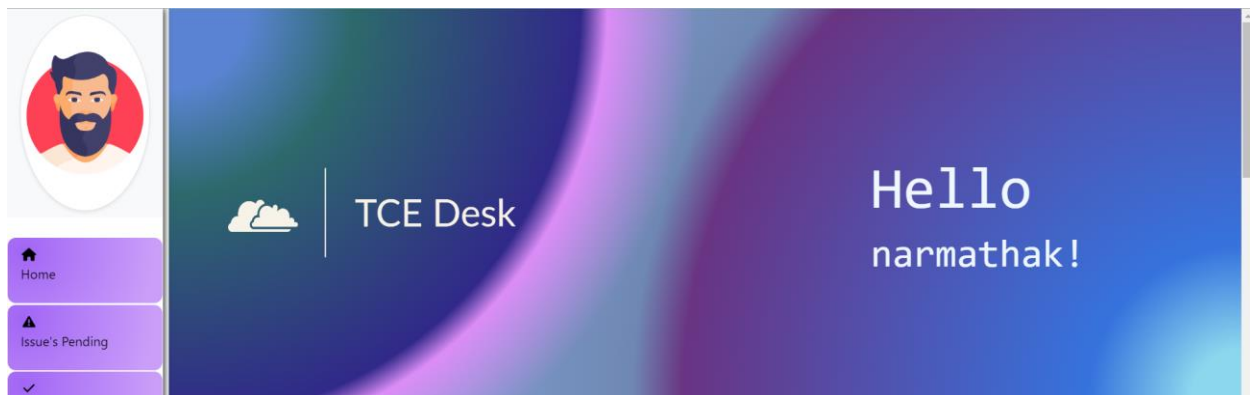
PROJECT DEVELOPMENT PHASE

SPRINT 3

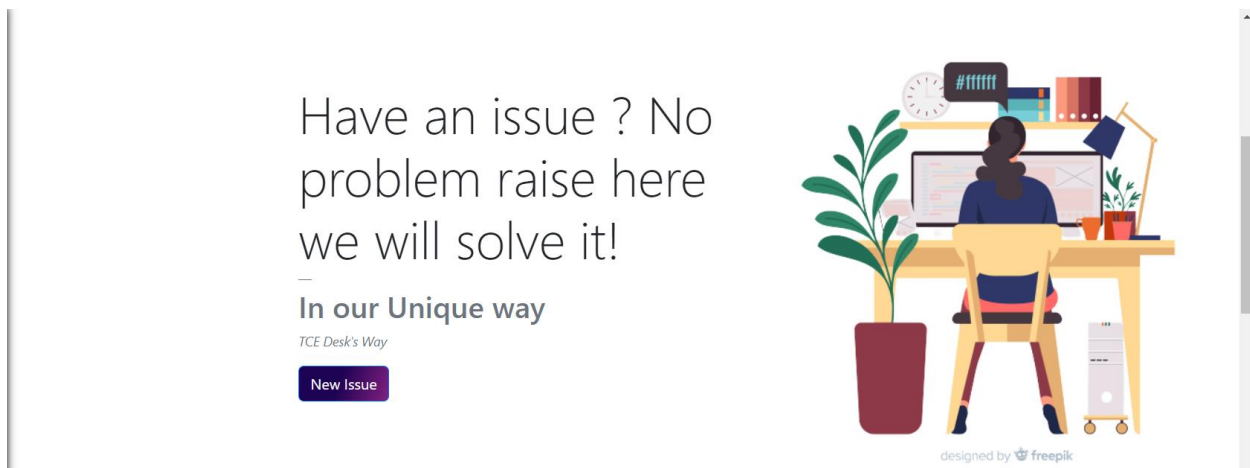
Date	07 November 2022
Team ID	PNT2022TMID21522
Project Name	Project – Customer Care Registry

Dashboard (User):

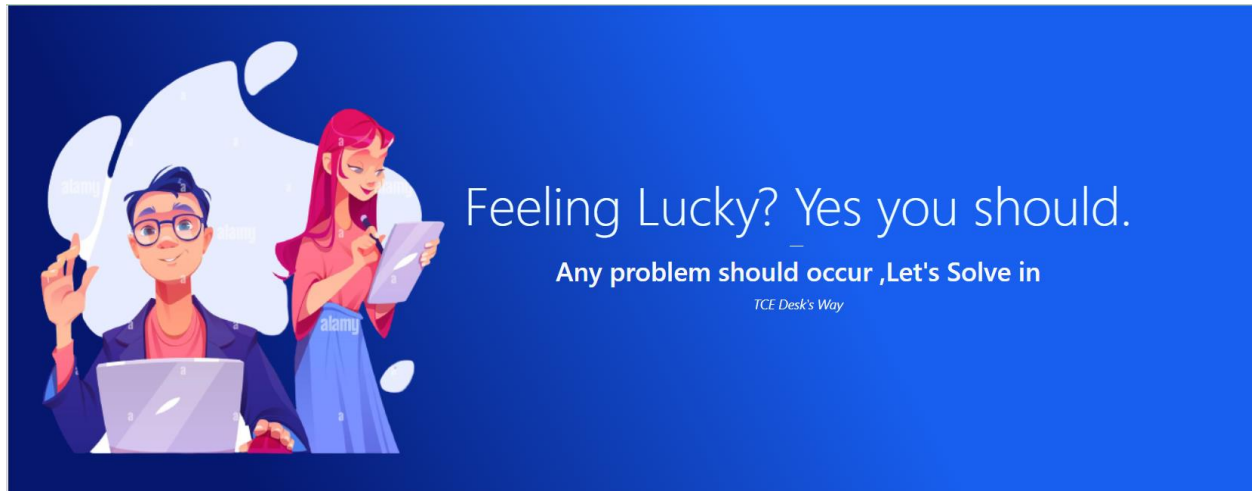
Home:



Issue's pending:



Issue's completed:



New issues:

index.html

```
<!DOCTYPE html>
```

```
<html lang="en">
```

```
<head>
```

```
<meta charset="UTF-8">
```

```
<meta http-equiv="X-UA-Compatible" content="IE=edge">
```

```

<link rel="icon" type="image/x-icon" href="/cloud.png">

<meta name="viewport" content="width=device-width, initial-scale=1.0">

<!-- <link rel="stylesheet" href="{{ url_for('static',
filename='/node_modules/bootstrap/dist/css/bootstrap.css') }}" -->

<script src="https://kit.fontawesome.com/07972bca60.js" crossorigin="anonymous"></script>

<!-- <script src="{{ url_for('static', filename='/node_modules/jquery/dist/jquery.js') }}"></script> -->

<!-- <script src="{{ url_for('static', filename='/node_modules/bootstrap/dist/js/bootstrap.js')
}}"></script> -->

<!-- <script src="{{ url_for('static',filename='/javascript/navlink-activator.js')}}"></script> -->

<!-- CSS only -->

<link href="/user/static/landing-page.css" rel="stylesheet">

<link href="https://cdn.jsdelivr.net/npm/bootstrap@5.2.2/dist/css/bootstrap.min.css" rel="stylesheet"
integrity="sha384-Zenh87qX5JnK2Jl0vWa8Ck2rdkQ2Bzep5IDxbcnCeuOxjzrPF/et3URy9Bv1WTRi"
crossorigin="anonymous">

<!-- JavaScript Bundle with Popper -->

<script src="https://cdn.jsdelivr.net/npm/bootstrap@5.2.2/dist/js/bootstrap.bundle.min.js"
integrity="sha384-OERcA2EqjJCMA+/3y+gxIOqMEjwtxJY7qPCqsdltbNJuaOe923+mo//f6V8Qbsw3"
crossorigin="anonymous"></script>

<title>TCE Desk</title>

<script>

function signOut() {

    var auth2 = gapi.auth2.getAuthInstance();

    auth2.signOut().then(function () {

        console.log('User signed out.');
```

```
</script>
```

```
</head>
```

```
<body>
```

```
<!-- Vertical navbar -->
```

```
<div class="vertical-nav bg-white" id="sidebar">
```

```
  <div class="py-2 px-3 mb-4 bg-light" style="display: flex; justify-content: center">
```

```
    <a href="/profile">
```

```
      
```

```
    </a>
```

```
  </div>
```

```
<ul class="nav flex-column mb-0">
```

```
  <li class="nav-item">
```

```
    <a href="#home" class="my-nav-link nav-link">
```

```
      <i class="fa fa-home mr-3 fa-fw"></i>
```

```
      <p>Home</p>
```

```
    </a>
```

```
  </li>
```

```
  <li class="nav-item">
```

```
    <a href="#pending-issue" class="my-nav-link nav-link">
```

```
      <i class="fa fa-exclamation-triangle mr-3 fa-fw"></i>
```

```
      <p>Issue's Pending</p>
```

```
</a>

</li>

<li class="nav-item">

  <a href="#solved-issue" class="my-nav-link nav-link">

    <i class="fa fa-check mr-3 fa-fw"></i>

    <p>Issue's Solved</p>

  </a>

</li>

<li class="nav-item">

  <a href="#new-issue" class="my-nav-link nav-link">

    <i class="fa fa-bug mr-3 fa-fw"></i>

    <p>New Issue</p>

  </a>

</li>

<li class="nav-item">

  <a href="#about" class="my-nav-link nav-link">

    <i class="fa fa-address-card mr-3 fa-fw"></i>

    <p>About</p>

  </a>

</li>

</ul>

<div class="logout">

  <a href="/user/logout" onclick="signOut()" class="nav-link align-items-center">

    <div class="btn btn-outline-primary text-dark font-italic">

      <i class="fa-solid fa-right-from-bracket"></i>
```

Logout

</div>

</div>

</div>

<!-- End vertical navbar -->

<!-- Landing Page Banner Start -->

<div class="container my-container ">

<div data-bs-spy="scroll" data-bs-target="#sidebar" data-bs-offset="0" class="scrollspy-example" tabindex="0">

<div class="introduction" id="home">

<div class="row">

<div class="col">

</div>

<div class="col d-flex justify-content-center align-self-center intro-text display-2">

<pre>

<h3 class="display-2">

Hello </h3><h4 class="display-5">{{session.user_name}}!

</h4>

</pre>

</div>

</div>

</div>

<div class="pending-issue d-flex align-items-center" id="pending-issue">

{% if pending_issue_data|length > 0 %}

<h1 class="jumbotron jumbotron-fluid" style="display:block;margin-top: -300px;margin-left: 400px;position: absolute;">Pending Issues</h1>

<table class="table table-striped table-dark table-hover table-responsive" style="width: 750px;margin-left: 170px;">

<thead class="thead-dark">

<tr>

{% for header in pending_issue_headings %}

<th scope="col">{{ header }}</th>

{% endfor %}

</tr>

</thead>

<tbody>

{% for row in pending_issue_data %}

<tr>

<td>{{row['TICKET']}}</td>

<td>{{row['TITLE']}}</td>

<td>{{row['AGENT_ID']}}</td>

<td>

<div class="progress">

```
<div class="progress-bar progress-bar-striped bg-success" role="progressbar"
style="width:{{ row['PROGRESS'] }}%" aria-valuenow={{ row['PROGRESS'] }} aria-valuemin="0" aria-
valuemax="100">
```

```
    {{ row['PROGRESS'] }}
```

```
</div>
```

```
</div>
```

```
</td>
```

```
</tr>
```

```
{% endfor %}
```

```
</tbody>
```

```
</table>
```

```
{% else %}
```

```
<div style="margin-left: 20vw;">
```

```
<blockquote class="blockquote">
```

```
<p class="display-4">Have an issue ? No problem raise here we will solve it!</p>
```

```
</blockquote>
```

```
<figcaption class="blockquote-footer">
```

```
<h2 >In our Unique way</h2> <cite title="Source Title">TCE Desk's Way</cite>
```

```
</figcaption>
```

```
<button onclick="document.getElementById('new-issue').scrollIntoView()" class="btn btn-
block btn-primary gradient-custom-2">New Issue</button>
```

```
</div>
```

```
{% endif %}
```

```
 0
%}style="width:30%;object-fit:contain;"{% endif %}>
```

```
</div>
```



```

<div class="solved-issue d-flex align-items-center" id="solved-issue">

     0 %}style="width:30%;object-fit:contain;"{% endif %}>

    {% if solved_issue_data|length > 0 %}

        <h1 class="jumbotron jumbotron-fluid" style="display:block;margin-top: -300px;margin-left:
500px;position: absolute;">Solved Issues</h1>

        <table class="table table-striped table-dark table-hover table-responsive" style="width:
750px;margin-left:50x">

            <thead class="thead-dark">

                <tr>

                    {% for header in solved_issue_headings %}

                        <th scope="col">{{ header }}</th>

                    {% endfor %}

                </tr>

            </thead>

            <tbody>

                {% for row in solved_issue_data %}

                    <tr>

                        <td>{{row['TICKET']}}</td>

                        <td>{{row['TITLE']}}</td>

                        <td>{{row['AGENT_ID']}}</td>

                    </tr>

                {% endfor %}

            </tbody>

        </table>

    {% else %}

```

```

<span>

    <blockquote class="blockquote jumbotron">

        <p class="display-4">Feeling Lucky? Yes you should.</p>

    </blockquote>

    <figcaption class="blockquote-footer text-light" >

        <h3>Any problem should occur ,Let's Solve in </h3><cite title="Source Title">TCE Desk's
Way</cite>

    </figcaption>

</span>

{% endif %}

</div>

<div class="new-issue d-flex align-items-center justify-content-center" id="new-issue">

    <!-- -----Alert Box----- -->

    <!-- <div class="alert" id="alert">

        <span class="closebtn" onclick="this.parentElement.style.display='none';" >&times;</span>

        <i id="message">response message</i>

    </div> -->

    {% with messages = get_flashed_messages() %}

    {% if messages %}

        {% for message in messages %}

            <div class="container" id="alert" style="position: fixed;color:aliceblue;background-color:
#13d133;padding: 10px;top:700px;z-index: 20;left:100px">

                <span class="closebtn" onclick="this.parentElement.style.display='none';">&times;</span>

```

```
<i id="message"><p>{{ message }}</p> </i>
```

```
</div>
```

```
{% endfor %}
```

```
{% endif %}
```

```
{% endwith %}
```

```
<div class="new-issue-form-holder">
```

```
<div class="row">
```

```
<div class="col-sm">
```

```
<span class="jumbotron">
```

```
<h3 class="my-3">
```

```
Got a Problem?<br>
```

```
We are here to solve it.
```

```
</h3>
```

```
</span>
```

```
<form class="" id="issue-form" action="/user/register-issue" method="post">
```

```
<!-- Title input -->
```

```
<div class="form-outline mb-4">
```

```
<input type="text" name="title" id="title" class="form-control" required  
placeholder="Title"/>
```

```
</div>
```

```
<!-- Title input -->
```

```
<div class="form-outline">

    <textarea class="form-control" name="description" placeholder="Description"
id="description" rows="4" cols="3" required></textarea>

</div>
```

```
<!-- Submit button -->

<button type="submit" class="btn btn-primary btn-block gradient-custom-2"
style="margin-top: 2rem;">Raise Issue</button>

</form>

</div>
```

```
<div class="col-sm" style="filter: drop-shadow(5px 5px 5px rgb(255, 255, 255));">

</div>
```

```
</div>
```

```
</div>
```

```
</div>
```

```
<div class="video-wrapper" id="about" onpointerenter="typeWriter()" on>

    <video playsinline autoplay muted loop poster="/user/static/child.jpg">

        <source src="/user/static/videos/Mountains.mp4" width="calc(100% - 6rem)" height="100%"
type="video/webm">

    </video>

    <div class="header">
```

```
    <h1 id="demo" style="font-size: 4rem;
    font-family: system-ui, -apple-system, BlinkMacSystemFont, 'Segoe UI', Roboto, Oxygen,
    Ubuntu, Cantarell, 'Open Sans', 'Helvetica Neue', sans-serif;
    font-weight: 900;"></h1>
</div>
</div>
```

```
</div>
</div>
<script>
    var i = 0;
    var txt1 = 'Sit back and relax .';
    var txt2 = 'we will handle rest :)';
    var speed = 150;

    async function typeWriter() {
        while (i < txt1.length) {
            document.getElementById("demo").innerHTML += txt1.charAt(i);
            i++;

            await sleep(speed);
        }
        i=0;
        document.getElementById("demo").innerHTML = "";
        while (i < txt2.length) {
```

```

        document.getElementById("demo").innerHTML += txt2.charAt(i);

        i++;

        await sleep(speed);

    }

    // document.getElementById("demo").innerHTML = "";

}

function sleep(ms) {

    return new Promise(resolve => setTimeout(resolve, ms));

}

</script>

</body>

</html>

```

login.html

```

<!DOCTYPE html>

<html lang="en">

<head>

    <meta charset="utf-8">

    <meta name="viewport" content="width=device-width, initial-scale=1">

    <title>TCE Desk User Login</title>

    <link rel="icon" type="image/x-icon" href="/cloud.png">

    <script src="https://apis.google.com/js/platform.js" async defer></script>

    <meta name="google-signin-client_id" content="233300008585-
epu0aj89fcvqqh6317t4ds507a2kbtig.apps.googleusercontent.com">

    <!-- <link rel="stylesheet" href="{{ url_for('static',
filename='/node_modules/bootstrap/dist/css/bootstrap.css') }}" -->

```

```
<script src="https://kit.fontawesome.com/07972bca60.js" crossorigin="anonymous"></script>
```

```
<!-- <script src="{{ url_for('static', filename='/node_modules/jquery/dist/jquery.js') }}"></script> -->
```

```
<!-- <script src="{{ url_for('static', filename='/node_modules/bootstrap/dist/js/bootstrap.js')
}}"></script> -->
```

```
<link href="https://cdn.jsdelivr.net/npm/bootstrap@5.2.2/dist/css/bootstrap.min.css"
rel="stylesheet" integrity="sha384-
Zenh87qX5JnK2Jl0vWa8Ck2rdkQ2Bzep5IDxbcnCeuOxjzrPF/et3URy9Bv1WTRI"
crossorigin="anonymous">
```

```
<!-- JavaScript Bundle with Popper -->
```

```
<script src="https://cdn.jsdelivr.net/npm/bootstrap@5.2.2/dist/js/bootstrap.bundle.min.js"
integrity="sha384-OERcA2EqjJCMA+/3y+gxIOqMEjwtxJY7qPCqsdltbNJuaOe923+mo//f6V8Qbsw3"
crossorigin="anonymous"></script>
```

```
<link rel="stylesheet" href="/user/static/style-entriypoint.css">
```

```
</head>
```

```
<body>
```

```
<section class="gradient-form background-radial-gradient overflow-hidden">
```

```
<div class="container py-5 h-100">
```

```
<div class="col-lg-6 mb-5 mb-lg-0 position-relative">
```

```
<div id="radius-shape-1" class="position-absolute rounded-circle shadow-5-strong"></div>
```

```
<div id="radius-shape-2" class="position-absolute shadow-5-strong"></div>
```

```
</div>
```

```
<div class="row d-flex justify-content-center align-items-center h-100">
```

```
<div class="col-xl-10">
```

```
<div class="card rounded-3 text-black">
```

```
<div class="row g-0">
```

```

<div class="col-lg-6">

  <div class="card-body p-md-5 mx-md-4">

    <div class="text-center">

    </div>

    {% if msg|length > 0 %}

    <div class="alert">

      <span class="closebtn" onclick="this.parentElement.style.display='none';">&times;</span>

      {{msg}}

    </div>

    {% endif %}

    <form action="/user/login" method="post">

      <div class="form-outline mb-4">

        <input type="email" id="email_id" name="email_id" class="form-control"
placeholder="Email address" />

      </div>

      <div class="form-outline mb-4">

        <input type="password" name="password" id="password" class="form-control"
placeholder="Password" />

      </div>

      <div class="form-outline text-center mb-5">

        <div class="g-signin2" data-onsuccess="onSignIn"></div>

        <input type="submit" class="btn btn-block btn-primary gradient-custom-2" type="button"
placeholder="Log in">

```


<div class="d-flex align-items-center justify-content-center pb-4">

Don't have an account?

```
<a href="/user/register">
```

```
<button type="button" class="btn btn-outline-danger">Create new</button>
```



```
<div class="col-lg-6 d-flex align-items-center gradient-custom-2" style="overflow:
hidden;position: relative;;background-image: radial-gradient( circle farthest-corner at 10% 20%,
rgba(171,102,255,1) 0%, rgba(116,182,247,1) 90% );">
```

<div class="text-white px-3 py-2 p-md-5 mx-md-2" style="z-index: 10;">

We are more than just a company

What is TCE Desk?

An easy-to-use ticketing system for managing email communication with customers.</h5>

</div>

</div>

</div>

```

</section>

<script>

function onSignIn(googleUser) {

    var profile = googleUser.getBasicProfile();

    console.log('ID: ' + profile.getId()); // Do not send to your backend! Use an ID token instead.

    console.log('Name: ' + profile.getName());

    console.log('Image URL: ' + profile.getImageUrl());

    console.log('Email: ' + profile.getEmail()); // This is null if the 'email' scope is not present.

}

</script>

</body>

</html>

```

Register.html:

```

<html>

<head>

    <meta charset="utf-8">

    <meta name="viewport" content="width=device-width, initial-scale=1">

    <title>TCE Desk User Registration</title>

    <link rel="icon" type="image/x-icon" href="/cloud.png">

    <script src="https://apis.google.com/js/platform.js" async defer></script>

    <meta name="google-signin-client_id" content="233300008585-
epu0aj89fcvqqh6317t4ds507a2kbtig.apps.googleusercontent.com">

    <!-- <link rel="stylesheet" href="{{ url_for('static',
filename='/node_modules/bootstrap/dist/css/bootstrap.css') }}" -->

    <script src="https://kit.fontawesome.com/07972bca60.js" crossorigin="anonymous"></script>

```

```

<!-- <script src="{{ url_for('static', filename='/node_modules/jquery/dist/jquery.js') }}"></script> -->

<!-- <script src="{{ url_for('static', filename='/node_modules/bootstrap/dist/js/bootstrap.js')
}}"></script> -->

<link href="https://cdn.jsdelivr.net/npm/bootstrap@5.2.2/dist/css/bootstrap.min.css"
rel="stylesheet" integrity="sha384-
Zenh87qX5JnK2Jl0vWa8Ck2rdkQ2Bzep5IDxbcnCeuOxjzrPF/et3URy9Bv1WTRi"
crossorigin="anonymous">

<!-- JavaScript Bundle with Popper -->

<script src="https://cdn.jsdelivr.net/npm/bootstrap@5.2.2/dist/js/bootstrap.bundle.min.js"
integrity="sha384-OERcA2EqjJCMA+/3y+gxIOqMEjwtxJY7qPCqsdltbNJuaOe923+mo//f6V8Qbsw3"
crossorigin="anonymous"></script>

<link rel="stylesheet" href="/user/static/style-entypoint.css">

<script>

function showPas(password) {

    // toggle the type attribute

    const type = password.getAttribute('type') === 'password' ? 'text' : 'password';

    password.setAttribute('type', type);

};

$(document).ready(function(){

    // Prepare the preview for profile picture

    $("#profilepic").change(function(){

        readURL(this);

    });

});

function readURL(input) {

```

```

    if (input.files && input.files[0]) {

        var reader = new FileReader();

        reader.onload = function (e) {

            $('#wizardPicturePreview').attr('src', e.target.result).fadeIn('slow');

        }

        reader.readAsDataURL(input.files[0]);

    }

}

</script>

```

```

</head>

```

```

<body style="overflow:hidden;">

```

```

<!-- Section: Design Block -->

```

```

<section class="background-radial-gradient overflow-hidden" style="position: relative;">

```

```

    {% if msg|length >0 %}

```

```

        <div class="alert">

```

```

            <span class="closebtn" onclick="this.parentElement.style.display='none';">&times;</span>

```

```

            {{msg}}

```

```

        </div>

```

```

    {% endif %}

```

```

    <div class="container px-4 py-5 px-md-5 text-center text-lg-start my-5">

```

```

    <div class="row gx-lg-5 align-items-center mb-5">

```

```

        <div class="col-lg-6 mb-5 mb-lg-0" style="z-index: 10">

```

```

<h1 class="my-5 display-5 fw-bold ls-tight" style="color: hsl(218, 81%, 95%)">
  The best offer <br />
  <span style="color: hsl(218, 81%, 75%)">for your business</span>
</h1>

<p class="mb-4 opacity-70" style="color: hsl(218, 81%, 85%)">
  <h2 class="display-3 text-white">A simple ticketing system for a team like yours</h2>
  <h3 class="text-light my-3">Manage all your customer messages in one place. Build better
bonds automatically.</h3>
</p>
</div>

<div class="col-lg-6 mb-5 mb-lg-0 position-relative">
  <div id="radius-shape-1" class="position-absolute rounded-circle shadow-5-strong"></div>
  <div id="radius-shape-2" class="position-absolute shadow-5-strong"></div>

  <div class="card bg-glass">
    <div class="card-body px-4 py-1 px-md-5">
      <form action="/user/register" method="post">
        <center>
          <div class="container mb-4">
            <div class="picture-container">
              <div class="picture">
                
                <input type="file" id="profilepic" name="profilepic" class="form-control">
              </div>
            </div>
          </div>
        </center>
      </form>
    </div>
  </div>

```

```
<!-- <h6 class="">Choose Picture</h6> -->
```

```
</div>
```

```
</div>
```

```
</center>
```

```
<!-- 2 column grid layout with text inputs for the first and last names -->
```

```
<div class="row">
```

```
<div class="col-md-6 mb-4">
```

```
<div class="form-outline">
```

```
<input type="text" id="first_name" name="first_name" class="form-control"
placeholder="First name" required/>
```

```
</div>
```

```
</div>
```

```
<div class="col-md-6 mb-4">
```

```
<div class="form-outline">
```

```
<input type="text" id="last_name" name="last_name" class="form-control"
placeholder="Last name" required/>
```

```
</div>
```

```
</div>
```

```
<div class="col-md-6 mb-4">
```

```
<div class="form-outline">
```

```
<input type="text" id="user_name" name="user_name" class="form-control"
placeholder="User name" required/>
```

```
</div>
```

</div>

<div class="col-md-6 mb-4">

<div class="form-outline">

<input type="text" id="pno" name="pno" class="form-control" placeholder="Phone Number (+91)" required/>

</div>

</div>

<!-- Email input -->

<div class="form-outline mb-4">

<input type="email" id="email_id" name="email_id" class="form-control" {% if email_id %} value="{{email_id}}" {% endif %} placeholder="Email address" required/>

</div>

<!-- Password input -->

<div class="form-outline mb-4">

<input type="password" id="password" name="password" class="form-control" onfocus="showPas(this)" placeholder="Password" required/>

</div>

<!-- Submit button -->

<input type="submit" class="btn btn-primary gradient-custom-2 mb-5" value="Sign Up">

<!-- Register buttons -->

```
<!-- <div class="text-center">
```

```
<p>or sign up with:</p>
```

```
<button type="button" class="btn btn-link btn-floating btn-lg ">
```

```
<i class="fab fa-google fa-lg"></i>
```

```
</button> -->
```

```
</div>
```

```
</form>
```

```
</div>
```

```
</div>
```

```
</div>
```

```
</div>
```

```
</div>
```

```
</section>
```

```
<!-- Section: Design Block -->
```

```
</body>
```

```
</html>
```