Project Design Phase II - Customer Journey

Team Id: PNT2022TMID39342

CUSTOMER

JOURNEY MAP

AWARENESS

Awareness to people are given based on the safety precautions that they need since it is important for us to consider and work for our cutomers

CONSIDERATION

Customers take these considerations firstly and ask to sort out solution from us

RETENTION

Solution that we provide demonstrate consistent value since it is our duty to provide them the right things and prior information regarding these things it is mandatory to provide them the needs

ADVOCACY

Based on the work that we provide to the customer we can get customers who like our woks and provide ideas and solution to other people