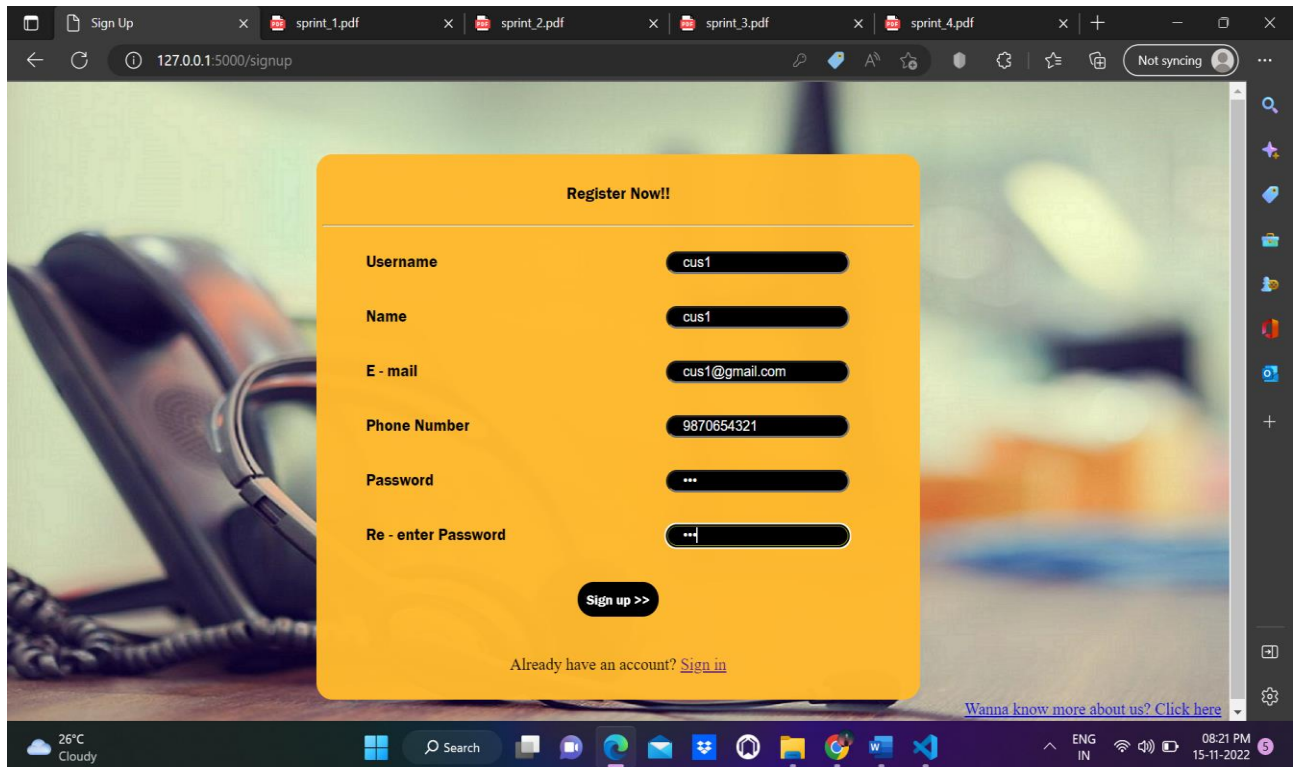


UI to Interact with Application

1. Customer Registration Page

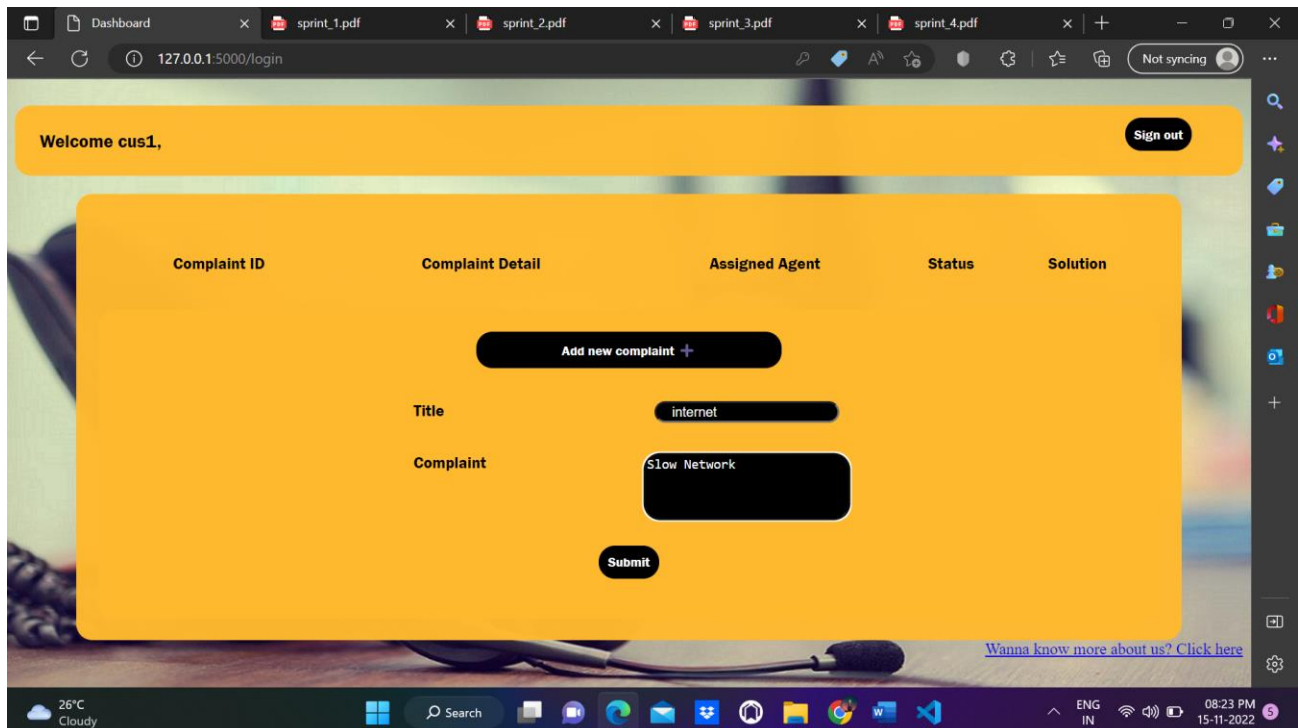


The screenshot shows a web browser window with the URL `127.0.0.1:5000/signup`. The page features a yellow registration form titled "Register Now!!". The form contains the following fields and values:

Field	Value
Username	cus1
Name	cus1
E - mail	cus1@gmail.com
Phone Number	9870654321
Password	***
Re - enter Password	***

Below the fields is a "Sign up >>" button. At the bottom of the form, there is a link: "Already have an account? [Sign in](#)". A footer link on the right says "Wanna know more about us? [Click here](#)". The Windows taskbar at the bottom shows the date as 15-11-2022 and time as 08:21 PM.

2. Customer Panel



The screenshot shows a web browser window with the URL `127.0.0.1:5000/login`. The page displays a yellow dashboard for a user named "cus1". At the top right is a "Sign out" button. Below the header is a table with the following columns:

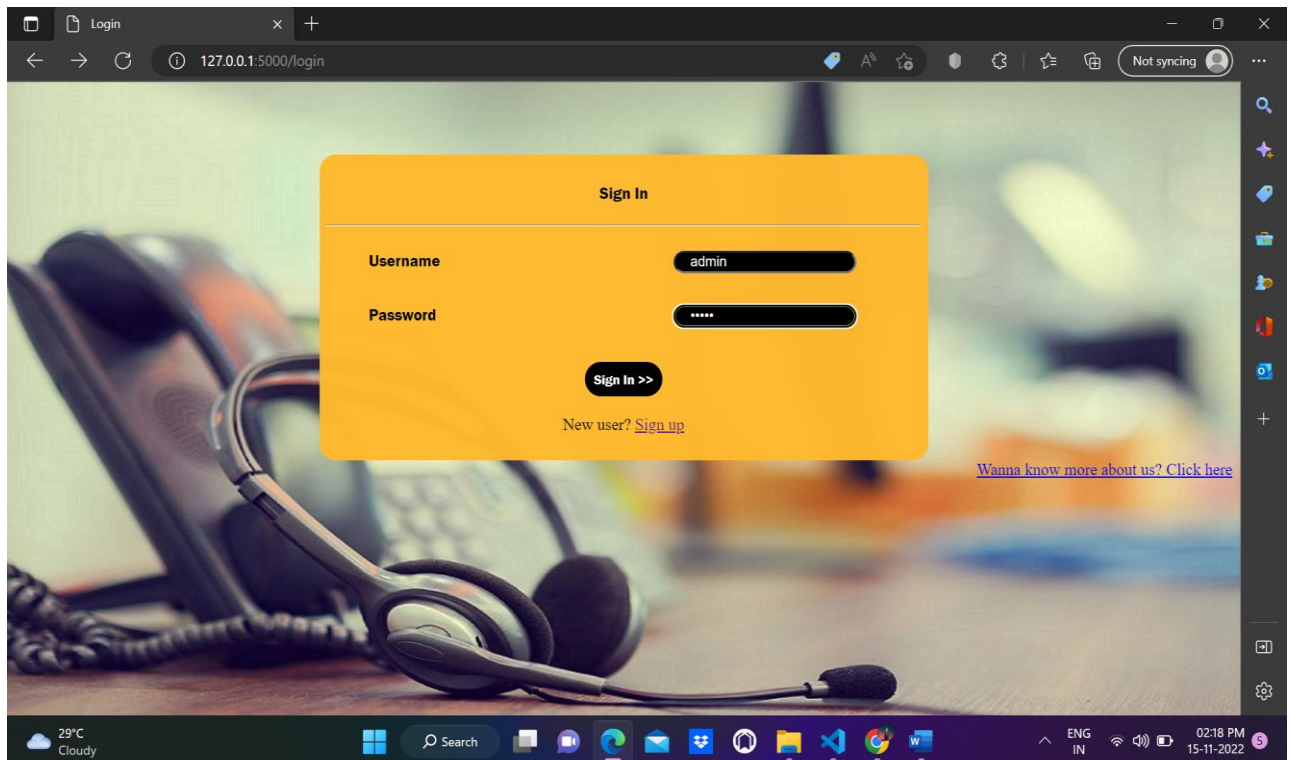
Complaint ID	Complaint Detail	Assigned Agent	Status	Solution
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Below the table is a form to "Add new complaint +". The form contains the following fields and values:

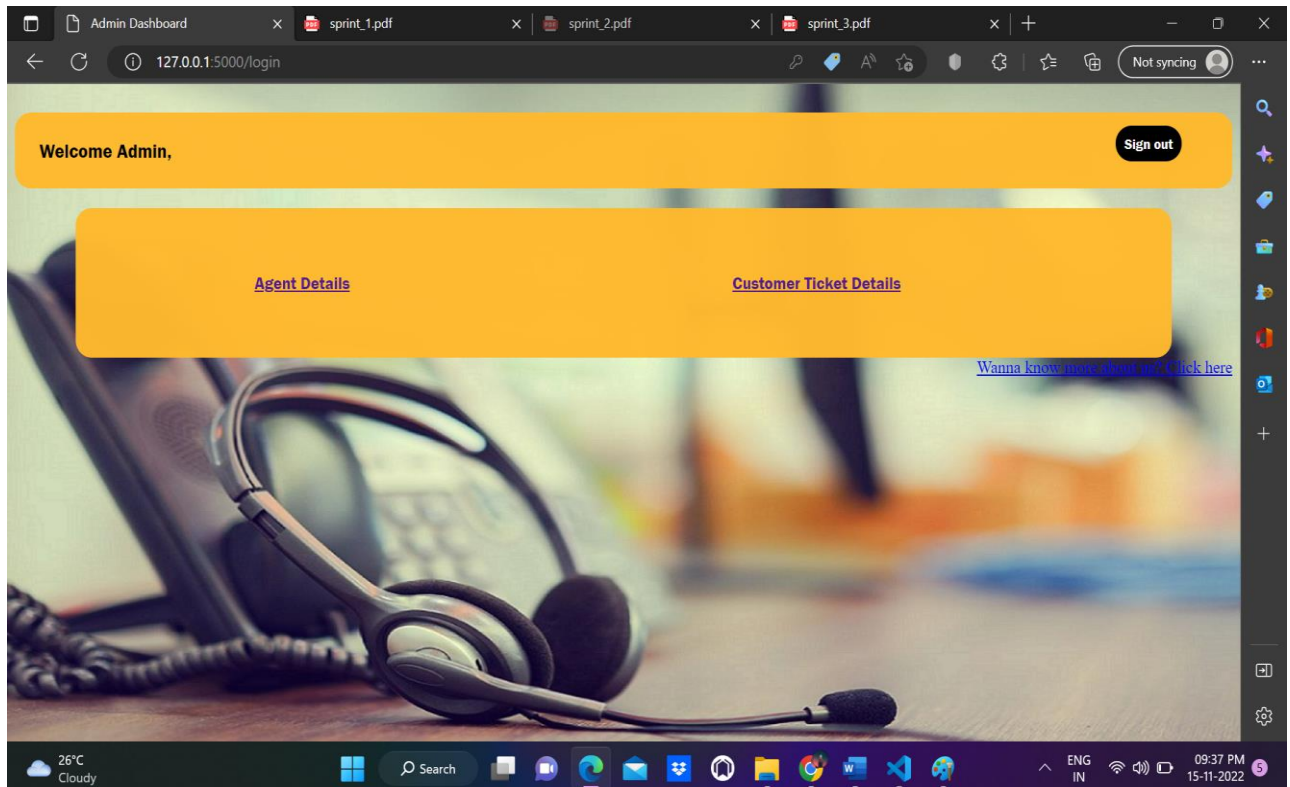
Field	Value
Title	internet
Complaint	Slow Network

At the bottom of the form is a "Submit" button. A footer link on the right says "Wanna know more about us? [Click here](#)". The Windows taskbar at the bottom shows the date as 15-11-2022 and time as 08:23 PM.

3. Admin sign in



4. Admin dashboard



5. Agent details

Welcome Admin, [Sign out](#)

Name	Username	Email	Phone	Domain	Status
ram	ram	ram@gmail.com	9876543210	api	Available
agent	agent	agent@gmail.com	9087654321	api	Available

[Add new agent +](#)

Username

Name

Email

Phone

Domain

27°C Partly cloudy 10:04 PM 15-11-2022

6. Customer Ticket Details and Assigning Agent

Welcome Admin, [Sign out](#)

Complaint ID	Username	Title	Complaint	Solution	Status
1	jaff	wifi	Not connected	Try again	Completed
2	cus1	internet	Slow Network	None	Not Completed

[Assign an agent ⚡](#)

Complaint ID

Choose an agent:

[Submit](#)

27°C Partly cloudy 10:06 PM 15-11-2022

7. Agent Dashboard

Welcome agent, [Sign out](#)

Complaint ID	Username	Title	Complaint	Solution	Status
2	cus1	internet	Slow Network	None	Not Completed

[Solve an Issue](#)

Complaint ID

Solution

[Submit](#)

[Wanna know more about us? Click here](#)

8. Queries Solved

Welcome Admin, [Sign out](#)

Complaint ID	Username	Title	Complaint	Solution	Status
1	jaff	wifi	Not connected	Try again	Completed
2	cus1	internet	Slow Network	Try again	Completed

[Assign an agent](#)

[Wanna know more about us? Click here](#)