

Project Planning Phase

Milestone and Activity List

Date	9 November 2022
Team ID	PNT2022TMID33777
Project Name	Customer care Registry

Title	Description	Date
Literature Survey and Information Gathering	Gathering Information by referring the technical papers, research publications etc	8 October 2022
Prepare Empathy Map	To capture user pain and gains Prepare List of Problem Statement	9 October 2022
Ideation	Prioritise a top 3 ideas based on feasibility and Importance	10 October 2022
Proposed Solution	Solution include novelty, feasibility, business model, social impact and scalability of solution	10 October 2022
Problem Solution Fit	Solution fit document	10 October 2022
Solution Architecture	Solution Architecture	10 October 2022
Customer Journey	To Understand User Interactions and experiences with application	26 October 2022
Functional Requirement	Prepare functional Requirement	26 October 2022
Data flow Diagrams	Data flow diagram	26 October 2022
Technology Architecture	Technology Architecture diagram	26 October 2022
Project Development-Delivery of sprint 1,2,3 &4	Develop and submit the developed code by testing it	26 October 2022 – 19 November 2022