Phases High-level steps your user needs to accomplish from start to finish	Purchasing a device		Downloading the application			Create an account			Choosing the necessary genre		
Steps Detailed actions your user has to perform	Make sure we have the Android or required IOS money	Payment mode	Good internet connectivity	Gmail account or Apple id	Enough storage in thedevice	Login credentials	Mail ID	Different sign-in modes	Prefered Language	Area of interest	International or local
Feelings What your user might be thinking and feeling at the moment	Excited to have new device		Eager how well this works			Successfully created			Reading based on the interest		
71	Is the device affordable?		What if the space and data is insufficient			Will my informatio n be secured?			Unwanted notifications		
Pain points Problems your user runs into	Is the device affordable?		What if the data and space is efficient			Will my information be secured?			Unwanted notifications		
Opportunities Potential improvements or ennancements to the experience	Regularly checking on newly launched devices		Delete unwanted files and proper wifi			Double cho privacy a			Follow only the required genre		