

Team ID	PNT2022TMD19384
Project Name	Containment zone alerting application


SCENARIO

Browsing, booking, attending, and rating a local city tour




Entice

How does someone initially become aware of this process?



Enter

What do people experience as they begin the process?




Engage

In the core moments in the process, what happens?




Exit

What do people typically experience as the process finishes?



Extend

What happens after the experience is over?



Steps

What does the person (or group) typically experience?

Checking other websites

Need of the Project

User login the website

People find many websites on the internet ,but they are not predictable.

The current website overcomes the difficulties of its predecessors

The User enters in with the login credentials provided uniquely.

Enters User personal details

Enters Location

Select Location

After entering the portal, User provides his/her personal details

After entering the portal ,User provides his/her location.

Select the location to know about that location's containment details.

Analysis

Report Generation

Alerts

The selected location will be analysed.

After completion of analysis, the details of that zone will be displayed.

If the user is in the red zone the notification alert will be sent.

The details about containment zones will be displayed.

Logout of the website

The website will provide the details about the affected zone details.


The user exits after receiving the necessary details.

Aware of the Containment zones

Feedback

The user will be aware of the affected zones

User recommends the changes to be made in the website.



Interactions

What interactions do they have at each step along the way?

■ People: Who do they see or talk to?

■ Places: Where are they?

■ Things: What digital touchpoints or physical objects would they use?

The User enters the details.

The details entered by the user in web portal will be verified with the database and allows access.

Goals & motivations

At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")

Ease of use of the website by the user

Showing the list of containment zones.

Differentiate containment zones by colours

Provides the vaccination details.

The user credentials should be collected only on their approval

Necessary steps for updating the website needs to be made based on the feedback


A clear guidance of using the website / demo is recommended.

Asking the details of the users.

Sends notification alerts

Gives precautionary measures.

Feedback needs to collected




Positive moments

What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?

Avoiding repeated login to the portal

Having a good UI design making to comfortable to use.

The web portal will provide the details of the zones.




Negative moments

What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?

The response time from the server to load the page is high.

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Areas of opportunity

How might we make each step better? What ideas do we have? What have others suggested?

Only one time login is to be introduced, to avoid repetition.

How many users can login and use the website at the same time?

The login credentials be sent to the email for easy retrieval?

The accurate results about the zones.