

			NFT - Risk Assessment						
S.No	Project Name	Scope/feature	Functional Changes	Hardware Changes	Software Changes	Impact of Downtime	Load/Volumem Changes	Risk Score	Justification
1	Customer Care Register	Existing	Low	No Changes	Moderate		>5 to 10%	GREEN	As we have seen the changes
2	Customer Care Register	New	Low	No Changes	High		>5 to 10%	GREEN	As we have seen the changes
3	Customer Care Register	Existing	Low	No Changes	Moderate		>5 to 10%	ORANGE	As we have seen the changes
4	Customer Care Register	New	Low	No Changes	Moderate		>5 to 10%	GREEN	As we have seen the changes
5	Customer Care Register	New	Low	No Changes	High		>5 to 10%	ORANGE	As we have seen the changes
			NFT - Detailed Test Plan						
			S.No	Project Overview	NFT Test approach	Assumptions/Dependencies/Risks	Approvals/SignOff		
			1	CCRLOGINPAGE	LOAD	Page slow down.It may not be accessible	ASHOK KUMAR		
			2	CCRTASKASSIGN	STRESS	Might allot all tickets to one agent	VISHALI		
			End Of Test Report						
S.No	Project Overview	NFT Test approach	NFR - Met	Test Outcome	GO/NO-GO decision	Recommendations	Identified Defects (Detected/Closed/Open)	Approvals/SignOff	
1	CCRLOGIN PAGE	LOAD	Not met because of login page timeout	PASS	NO-GO		CLOSED	SOWMIYAA	
2	CCRTASKASSIGN	STRESS	task assign is done by user	PASS	NO-GO		CLOSED	VISHAGAN	