Ideation Phase
Define the Problem Statements

Date	15 November 2022
Team ID	PNT2022TMID18790
Project Name	Skill Jobs Recommender Application
Maximum Marks	2 Marks

Customer Problem Statement Template:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

Reference: https://miro.com/templates/customer-problem-statement/

Example:

Problem Statement for Project:

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Job Seeker	Find a suitable job.	Takes long time to apply	It is difficult to apply for the job and no proper intimations about it.	Sad & Frustrated
PS-2	Job Seeker	Interact with AI	No proper guidance.	There is no proper chatbot for recommendation.	Frustrated
PS-3	Job Seeker/ Learner	Learn a new skill.	I don't have the skills which are mentioned.	There this no proper recommendation for the skills to be learnt.	Sad
PS-4	Recruiter	Hire a Candidate	Take more time to hire.	There is no proper validation of the profile verification.	Sad
PS-5	Recruiter	Hire a Candidate	Invalid profile submission from various job seekers.	There is no proper constraint for the job profile.	Frustrated