

CUSTOMER JOURNEY MAP

	STAGE 1	STAGE 2	STAGE 3	STAGE 4	STAGE 5
OBJECTIVES	Write a goal or activity	Gas leakage detection systems protect personnel and the environment from potentially hazardous exposure to gases.	The system comprises of sensors for detecting gas leak interfaced to microcontroller that will give an alert to user whenever there is a gas leakage, display warning information by using Liquid.	Gas Leak Detection System Gas leak detection is the process of identifying potentially hazardous gas leaks by sensors. These sensors usually employ an audible alarm to alert people when a dangerous gas has been detected.	An alarm management system represents the series of actions a system performs in an event of gas leakage.
NEEDS	Write a need you want to meet	Fire hazard prevention	Harmful gas detection	Oxygen level measurement	Prompt gas leak alerts
FEELINGS	Write an emotion you expect the customer to have	Happy about this solution	Embraced on the solution and promoted the good words towards this project.	Happy	Encouraging towards this project and giving good feedbacks
BARRIERS	Write a potential challenge to your objective	Higher Officials	commercial companies.	The gases are toxic in nature, resulting in human unconsciousness and even death if consumed in larger quantities.	Moreover, gaseous blasts are another disaster that everyone - working in a factory or at home - would want to avoid at all costs!