

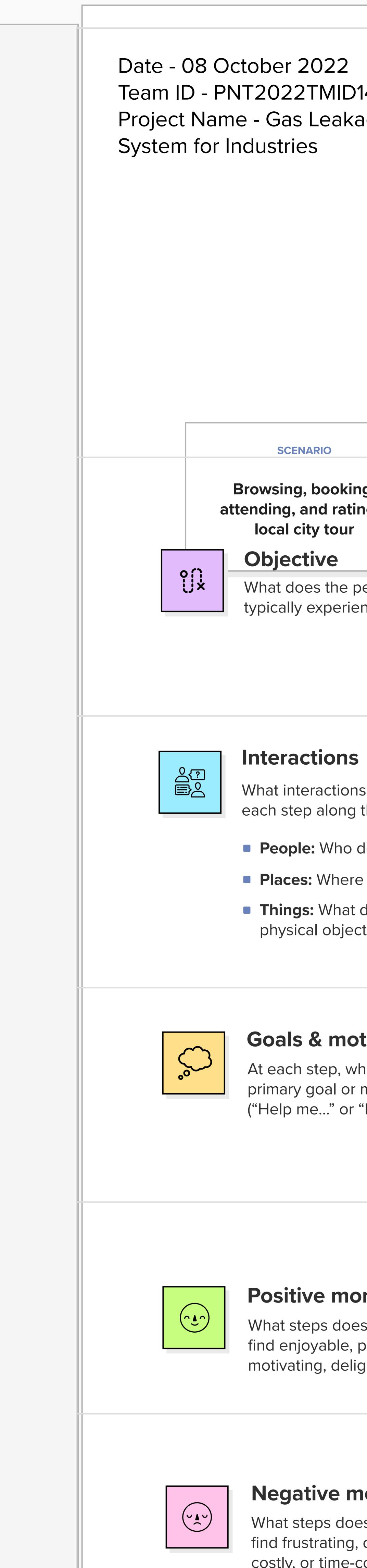
# Customer experience Journey map

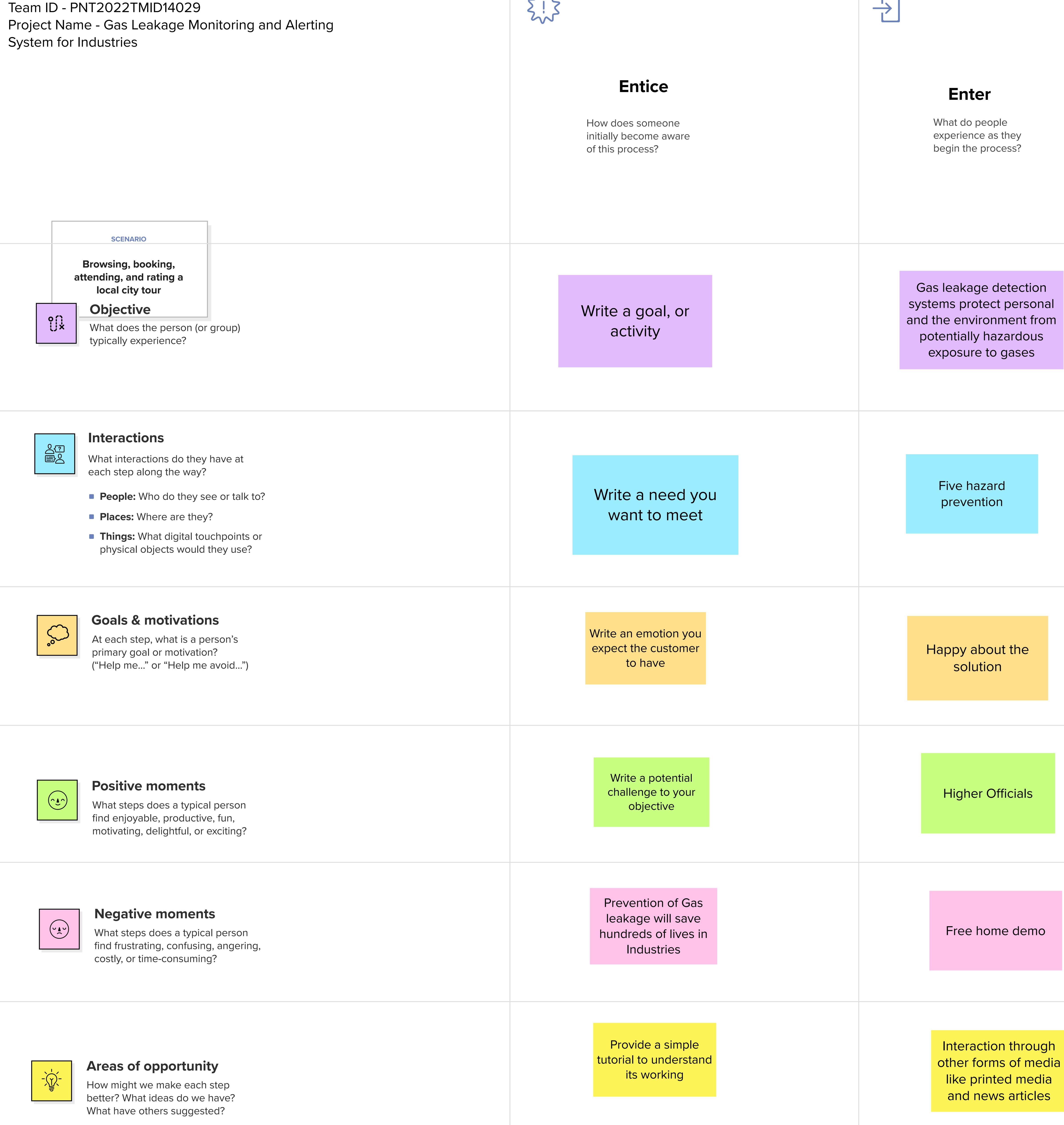
Use this framework to better understand customer needs, motivations, and obstacles by illustrating a key scenario or process from start to finish. When possible, use this map to document and summarize interviews and observations with real people rather than relying on your hunches or assumptions.

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Product School

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## Enter

What do people experience as they begin the process?

solution

### Engage

The system comprises of sensors

for detecting gas leak interfaced

to microcontroller that will give an

alert to user whenever there in a

information

Harmful gas detection

Embrassed on the

solution and promoted

the good wordes

towards this project

Commercial

companies

This product can

greatly spread

through word of

gas leakage, display warning

In the core moments "Five Es" the left or right in the process, what

What do people

typically experience as the process finishes?

What happens after the experience is over?

An alarm management

system represents the

series of actions a

system performs in an

event of gas leakage

Promt gas leak alerts

Encouraging towards

this project and

giving good

feedbacks

**Extend** 

Gas Leakage Detection is the process of identifying potentially hazardous gas leaks by sensors. These sensors usually employ an audible alarm to alert people when a dangerous gas has been detected

Have a safe

environment

The gases are toxic in nature, resulting in human unconsciousness and even death if consumed in larger quantities

Knows that the

predicteed results are

not always the same

everyone working in a factory or at home would want to avoid at all costs!

> Graphical chart of the expense done

as the actual one

Making sure that the flaws of the app is set

