

Airline Data Analytics For Aviation Industry

Define CS, fit into CC

1. CUSTOMER SEGMENT(S)

CS

It is difficult to keep track of forecasting data and planes' arrivals and departures for airline and airport customers. Airlines bear significant costs as a result of delays and cancellations, which include maintenance expenses and compensation to passengers stranded in airports. Predictive analytics applied to find reasonable solution for total delay time caused by unplanned maintenance.

6. CUSTOMER CONSTRAINTS

CC

Customer travels through the various departure stages and arrives at an airport, it is crucial to connect with customers mid-flight and understand their in-flight requirements. The post-landing phase is a great chance to interact with passengers and listen to their opinions

5. AVAILABLE SOLUTIONS

AS

Planning and Schedule Analytics:
It provides information on how much revenue an airline makes on a specific route and the amount of money spent on fuel and personnel. It is used to rebalance aircraft fleets, estimate fuel needs, and plan crew rosters.

Explore AS, differentiate

Focus on J&P, tap into BE, understand RC

2. JOBS-TO-BE-DONE / PROBLEMS

J&P

Using simple tools like Microsoft Excel, you will collect information about important performance indicators such as flight operations and inventory. As an example, you will use statistics to optimise flight operations. You will use quantitative data analysis to identify trends and then advise your management, so they can take the necessary action.

9. PROBLEM ROOT CAUSE

RC

The purpose of conducting a root cause analysis is to identify the causal factors that trigger substandard safety performance within an event, whether it be an accident, a minor incident, or a close call.

7. BEHAVIOUR

BE

Airport data analysts can gather information about passengers as they go through various checkpoints, such as whether they are male or female, when they arrived, and if they checked their baggage, in order to better understand passenger behaviour. This understanding can be used to improve the service.

Focus on J&P, tap into BE, understand RC

Identify strong TR & EM

3. TRIGGERS

TR

There are a lot of problems related to flight delays in the aviation sector. However, quality and performance of data analytics reports can be ensured if they are used.

10. YOUR SOLUTION

SL

The aim of this project is to design an Airline Data Analytics Report for the Aviation Industry using Cognos Analytics. It finds the arrival and departure of flights as well as the delay of flights. It also provides a graphical view of the aviation industry.

8. CHANNELS of BEHAVIOUR

CH

There are some free online airline analytics for the aviation industry that might steal users' personal information or contain ads. Security is not authenticated.

4. EMOTIONS: BEFORE / AFTER

EM

Prior to using Airline Analytics for Aviation Industry they were having issues in management resulting in losses. Now they are happy with the reduction in errors that happen in manual processes.

9. OFFLINE CHANNELS

A business can hire employees to maintain the airline analytics for aviation industry system logs as the business grows.

Extract online & offline CH of BE