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# 1. CUSTOMER SEGMENT(S)

Who is your customer? i.e. working parents of 0-5 y.o. kids

> PERSONS WORKING IN HAZARDOUS AREA IN INDUSTRIAL PLANTS

THE ADMINS OF THE INDUSTRIAL **PLANTS** 

## 6. CUSTOMER CONSTRAINTS

What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available devices.

BUDGET LIMIT; LACK OF TIME

WORKERS GINDUSTRIAL PLANT SAFETY

ACCURACY ispeed ; RELIABILITY

### 5. AVAILABLE SOLUTIONS

Which solutions are available to the customers when they face the problem or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital notetaking

HAZARDOUS AREA MONITORING USING EMBEDDED SYSTEMS

CONDITION MONITORING OF INDUSTRIAL HAZARDOUS AREA

HAZARDOUS AREA MONITORING BASED ON WIRELESS SENSOR NETWORK

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Explore

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differentiate

tap into

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Extract online

offline CH of BE

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# 2. JOBS-TO-BE-DONE / PROBLEMS

Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides.

EARLY WARNING MESSAGE

CONTINUOUS MONITORING OF HAZARDOUS AREA

RELIABLE COMMUNICATION BETWEEN WORKERS AND FIXED BASE STATION

#### 9. PROBLEM ROOT CAUSE

What is the real reason that this problem exists? What is the back story behind the need to do this job? i.e. customers have to do it because of the change in regulations.

HIGH TEMPERATURE COMBUSTIBLE GASES

FUEL STORAGE TANKS IN THE OIL AND GAS INDUSTRY

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#### 7. BEHAVIOUR

What does your customer do to address the problem and get the job done? i.e. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

INSTALL THE RIGHT INDUSTRIAL MONITORING SYSTEM

LIST THE PROS AND CONS

WEB SEARCH

5 Identif

3. TRIGGERS What tri

solar pa

How do

i.e. lost,

Seeing most of the industrial plants installed

anxious

act?

a mo Reading about a more efficient solution in articles

curious

Asks the experts

10. YOUR SOLUTION

If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.

If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour.

EM 4. EMOTIONS: BEFORE / AFTER a job en the ır cor gy & design. nt, in c

HAZARDOUS AREA MONITORING USING IOT

BEACON SCANNERS FOR TEMPERATURE INDICATION

RECEIVE ALERTS TO THE MOBILE THROUGH SMS

#### 8. CHANNELS of BEHAVIOUR

8.1 ONLINE

What kind of a **Develop the** s take online? web applications

python script

nnels from #7

nels from #7

8.2 OFFLINE

What kind of acti and use them for

Distribute smart wearable devices for workers

ment.

take offline? E Integrate the

hazardous area with smart beacon devices



confused