

Empathy Map Canvas

Gain insight and understanding on solving customer problems.



Build empathy and keep your focus on the user by putting yourself in their shoes.

Detects the fire immediately sound the alarm, sending a signal to the cloud and notifying the emergency service

What do they HEAR?

what friends say
what boss say
what influencers say

Fire detection
system can limit
emissions of
toxic products
created by
combustion

What do they THINK AND FEEL?

what really counts major preoccupations worries & aspirations Petecting a Fire quickly and accurately

Automated early fire detection protecting the global environment

Sensor analyzes the data it collects right there on a spot

What do they SEE?

environment

friends what the market offers

What do they SAY AND DO?

attitude in public
appearance
behavior towards others

Limited amount of energy, the energy required for the data processing

PAIN

fears frustrations obstacles k means
clustering
algorithm
characterized
by high
stabilization
and versatility

GAIN

"wants" / needs
measures of success
obstacles

improve the Fire detection in real time and accutrate