## **CUSTOMER JOURNEY**

Date:17-10-2022

Team ID: PNT2022TMID18866

Topic: IOT BASED SAFETY GADGET FOR CHILD SAFETY MONITORING AND

NOTIFICATIONS.



Monitoring child location



How child location is monitored?



**Enter** How message is been notified to user?



## **Engage** In the core moments in the process, what happens?

What do people typically experience as the process experience is over? finishes?





Steps

Create a web application

Parent can create geofence

Check whether child is inside geofence

Updating of child location

Location of child sent periodically

Review of application

Alert parents





Guiding child

Regular

monitoring

Setting geofence

> need to be set

Regular updates

Parent needs are meet

terminated when gps is



Goals and motivation Monitori ng child

Prevent child missing

Taking care of child in absence

Notifying when child crosses geofence

Location is sent

Geofence location is



**Positive** moments

Нарру parents care without caretaker

User friendly

Regular updates

Less expensive



**Negative** moments Alert sound is not given

**GPS** location is not proper with location

Regular updates not features to



Areas of opportunity In absence of caretaker Alert sound along with

Alternate options if message not sent

Where no one is able to take care of child

Reviews may not asked frequently

Periodic updates of child location