1. CUSTOMER SEGMENT(S)

i.e. working parents of 0-5 y.o. kids

Who is your customer?

The

Marketing

teams

CS

J&P

TR

**EM** 

Advertisers

on J&P,

Focus

3. TRIGGERS What triggers customer EM solar panels, reading ab õ TR strong 4. EMOTIONS: BEFORE / AFTER

Fear of having ident. knowledge about the people's need

Buying the stocks without confidence

sales

m or a jo

Confidently the stocks are bought and having good knowledge of people's need

gy & design.

6. CUSTOMER CONSTRAINTS

What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available devices.

Good profit in the existing method for sales.

Hesitate to update people's need

Unable to forecast

CC

RC

SL

5. AVAILABLE SOLUTIONS

Which solutions are available to the customers when they face the problem or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital notetaking

People's need is appropriately analyzed with their previous shopping

Sales data is analyzed for particular regions.

Not considering the forecast of the product sales AS

BE

Explore AS,

differentiate

9

J&P, tap into BE, understand RC

2. JOBS-TO-BE-DONE / PROBLEMS

Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides

Online sales

companies

Identify the

forecast sales

Lack of dataset knowledge Preparing the dataset

9. PROBLEM ROOT CAUSE

What is the real reason that this problem exists? What is the back story behind the need to do this job? i.e. customers have to do it because of the change in regulations.

> Change in people's need at the particular season, region, etc.

**Evolution** of new products and technologies.

7. BEHAVIOUR

What does your customer do to address the problem and get the job done? i.e. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

Advertising the unnecessary products

Providing outdated products to the people.

Less profit in the offline

Profit of the other online sales company

10. YOUR SOLUTION

If you are working on an existing business, write down your current solution first fill in the canvas, and check how much it fits reality.

If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour

Visualizing the people's need in the region wise, season wise etc. And forecasting the sales of product which provide good profit.

Forecasting the sales with the previous sales data.

8. CHANNELS of BEHAVIOUR

8.2 OFFLINE

What kin

What kind of actions do customers take or

They can search the peoples need according to the place/festival/ seasons to buy the

relevant stocks.

Selling the having products. And not providing proper service.

They can only sell the product to the particular area customers.

i.e.

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CH

Extract online & offline CH of BE