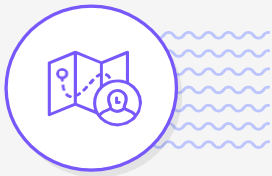


Project Design Phase-II  
CUSTOMER JOURNEY MAP

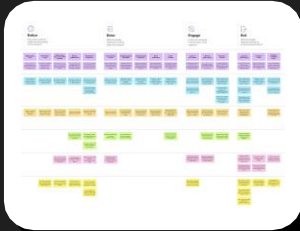


Smart Farmer  
Application  
Journey Map

 **Product School**  
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






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DATE	10 OCTOBER 2022
PROJECT ID	PNT2022TMID01028
PROJECT NAME	SMART FARMER-IOT ENABLED SMART FARMING APPLICATION
MAXIMUM MARKS	4 MARKS

Smart farmer

SCENARIO Browsing, booking, attending, and rating a local city tour	 Entice How does someone initially become aware of this process?	 Enter What do people experience as they begin the process?	 Engage In the core moments in the process, what happens?	 Exit What do people typically experience as the process finishes?	 Extend What happens after the experience is over?
 <b>Steps</b> What does the person (or group) typically experience?	<div>Visit the website or app</div> <div>Check the Weather</div> <div>Check the humidity</div> <div>The user should navigate to our website or app</div> <div>The app first check the Weather of particular location today</div> <div>The app use hygrometer to measure the Humidity</div>	<div>Login to the App</div> <div>Check the Soil Moisture</div> <div>View the Humidity of The soil</div> <div>Switch On the Motor</div> <div>The user should login to the app by using mail or phone number</div> <div>Using the app user can check the soil Moisture whether it is dry or not</div> <div>App can intimate the Result</div> <div>If the field is Dry We can able to Switch on the Motor</div>	<div>Alert Message</div> <div>Switch on/off the motor</div> <div>User can get alert when certain soil humidity level reached</div> <div>Using app user can switch on/off the motor From anywhere</div>	<div>Ensure the yield of the crop</div> <div>Submitting Feedback</div> <div>After the growth of the crop we can Ensure the yield of the crop</div> <div>The User can writes are view and gives ideas of the app</div>	<div>Farming in the user profile</div> <div>Personalized Work</div> <div>In the customer profile they can see the data about the field.</div> <div>Farmer should not engage themselves fulltime in the field, they can feel relax by using this application.</div>
 <b>Interactions</b> What interactions do they have at each step along the way? <ul style="list-style-type: none"><li>■ People: Who do they see or talk to?</li><li>■ Places: Where are they?</li><li>■ Things: What digital touchpoints or physical objects would they use?</li></ul>	<div>Signup/signin page for the users</div>	<div>Weather Forecast shows the weather for routine days</div>	<div>It shows the Temperature and humidity of our field</div>	<div>Customer's email ( website like Gmail)</div> <div>"Leave a feedback" model window within the profileon the website, iOS app,or Androidapp</div>	<div>Completed experiences section of the profile on the website,iOSapp,or Androidapp</div>
 <b>Goals &amp; motivations</b> At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")	<div>Help me get the field temperature</div> <div>Access from anywhere at anytime</div> <div>Help me understand our Land Field and climate condition</div>	<div>Remotely we can access the motor switch</div>	<div>Help me feel confident about where to go and spent time in other work</div>	<div>Help me to see what could be doing next</div>	
<b>Positive moments</b> What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?	<div>Increased quality of production</div> <div>It Saves Time and reduce labour cost</div>	<div>Modern Technology Has Made Water Supply Simple</div>		<div>People love to remote access control, we have a 96% satisfaction rating</div>	
 <b>Negative moments</b> What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?	<div>In some rural areas the network connectivity was poor</div> <div>Some people don't know how to use the smart device</div>	<div>Rural People express a bit of fear to use technology</div>			
 <b>Areas of opportunity</b> How might we make each step better? What ideas do we have? What have others suggested?	<div>provide a simpler information about smart farming</div>	<div>By these technology most literate peoples are ready to do farming</div>			



