on J&P, tap into

Focus

# 1. CUSTOMER SEGMENT(S)

Who is youi customei?

The main customers for our project are:

- Businessman
- Home makers
- **Professionals**

## 6. CUSTOMER CONSTRAINTS

CS

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What constiaints pievent youi customeis fiom taking action of limit their choices of

- Most of them don't have a reminder to warn them of their expenses and help to overcome the high expenses.
- Managing money is tedious in their day-to-day activities.
- Network connections

## 5. AVAILABLE SOLUTIONS

AS

Which solutions aie available to the customeis when they face the pioblem of need to get the job done? What have they tfied in the past? What pios & cons do these

- Pen & Paper tracking.
- Notion expense tracking.
- Tracking using Google sheet.

### 2. JOBS-TO-BE-DONE / PROBLEMS

Which jobs-to-be-done (of píoblems) do you addiess foi youí customeis? 1 heie could be moie than one; exploie diffeient sides.

- To add and update the daily expenses.
- Alerts user when they exceed the budget limit.
- Solve unexpected expenses and financial anxiety.
- Lack of awareness.

## 9. PROBLEM ROOT CAUSE

What is the feal feason that this pfoblem exists? What is the back story behind the need to do this job? i.e., customeís have to do it because of the change in íegulations.

- It often leads them to spend extra, and it will lead them to a financial crisis

Manual work consumes time and error prone

# 7. BEHAVIOUR

What does you'r customei do to addiess the pioblem and get the job done? i.e., difectly felated: find the fight solar panel installer, calculate usage and benefits; indifectly associated: customeis spend fiee time on volunteeiing woik (i.e. Gieenpeace)

- Get feedback and user's experience from customers who are using the application.
- To develop a web application which includes all the factors to keep track of their expenses.

# 3. TRIGGERS

What tíiggeis customeis to act? i.e., seeing theií neighbois installingsolaí panels, íeading about a moíe efficient solution in the news.

> People interested in managing the money and who likes to keep a track on

## 4. EMOTIONS: BEFORE / AFTER

How do customeís feel when they face a píoblem oí a job and afteíwaíds?

- Before: Fear, Hopeless, Depressed
- After: Confident, Aware

# 10. YOUR SOLUTION

If you aie woiking on an existing business, wiite down youi cuiient solution fiist, fill in the canvas, and check how much it fits feality

- Helps in periodical budgeting for different categories.
- Alerts when expenses go beyond budget limit.
- This help users to save money and avoid unnecessary activities.

# 8. CHANNELS OF BEHAVIOUR



What kind of actions do customeís take online? Extíact online channels fíom 7

- Immediate accessibility irrespective of place and time.
- Google advertisements.

## 8.2 OFFLINE

What kind of actions do customeís take offline? Extíact offline channels fíom 7 and use them foi customei development.

- Access of previously downloaded information
- Recommendation from the customers.

