

IBM Watson Assistant

us-south.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F1b9d184af2c048e484055de4084d0c82%3Aba70b29d-2662...

IBM Watson Assistant LiteUpgradeFashion LexiLearning center

Connect to a live agent

Customer starts with:  
Talk to a representative

Conversation steps

I'd be happy to connect you to an agent. <br /> Before we get started, I need to collect some basic...

1

Free text

Continue to next step

Thanks! What's your last name?

2

Free text

Continue to next step

Thanks **Step 1** : <br /> Next, what's the best email address we can use to reach you in case we're...

3

Regex

Continue to next step

Alright. Finally, how many employees work at your company?

New step

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this actionTotal: 51

Enter a phrase

Need help from human

Operator please

Please assist me to get to an agent

Please connect me to a live agent

Please let me talk to a human being,

Pls connect

Preview

Greet customer [default]

Welcome, how can I assist you?

hi

Did you mean:

Create an accountConnect to a live agent

None of the above

Create an account

Create an account recognized

I can help you with that! To create an account, we will need a few pieces of information. Let me guide you through this process!

First, please provide your **first name**.

Type something...

32°C  
Partly sunny

Windows Taskbar

4:47 PM  
06/01/2022