

Project Design Phase-I Solution Architecture

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|---------------|------------------------|
| Date | 22October 2022 |
| Team ID | PNT2022TMID49815 |
| Project Name | Customer Care Registry |
| Maximum Marks | 4 Marks |

Solution Architecture:

Solution architecture is a complex process – with many sub-processes – that bridges the gap between business problems and technology solutions. Its goals are to:

- Find the best tech solution to solve existing business problems.
- Describe the structure, characteristics, behaviour, and other aspects of the software to project stakeholders.
- Define features, development phases, and solution requirements.
- Provide specifications according to which the solution is defined, managed, and delivered.

Solution Architecture Diagram:

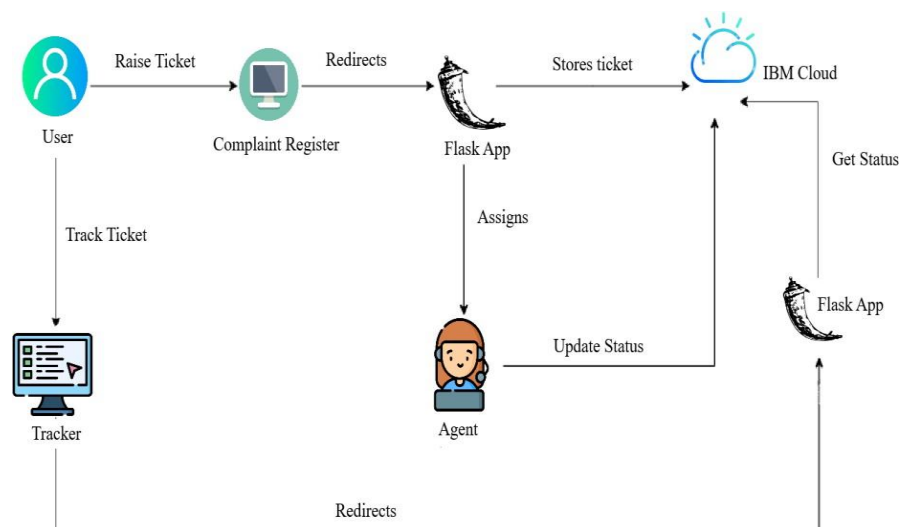


Figure 1: Architecture and data flow of the customer care registry application