

**Project Design Phase-II**  
**Data Flow Diagram & User Stories**

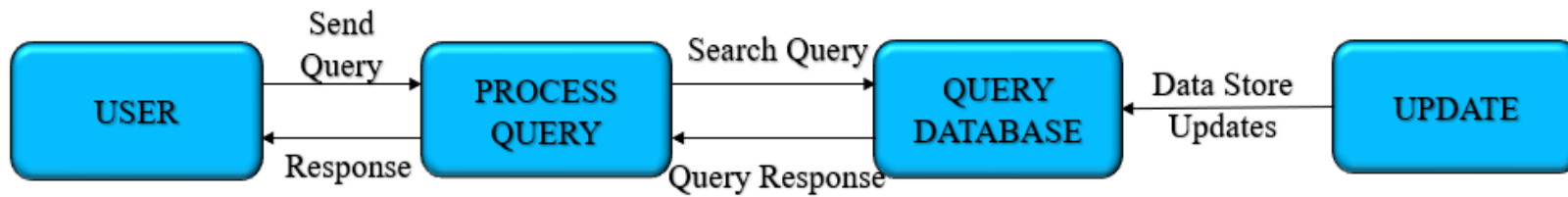
Date	03 October 2022
Team ID	PNT2022TMID00963
Project Name	Project – AI Based Discourse For Banking Industry
Maximum Marks	4 Marks

**Data Flow Diagrams:**

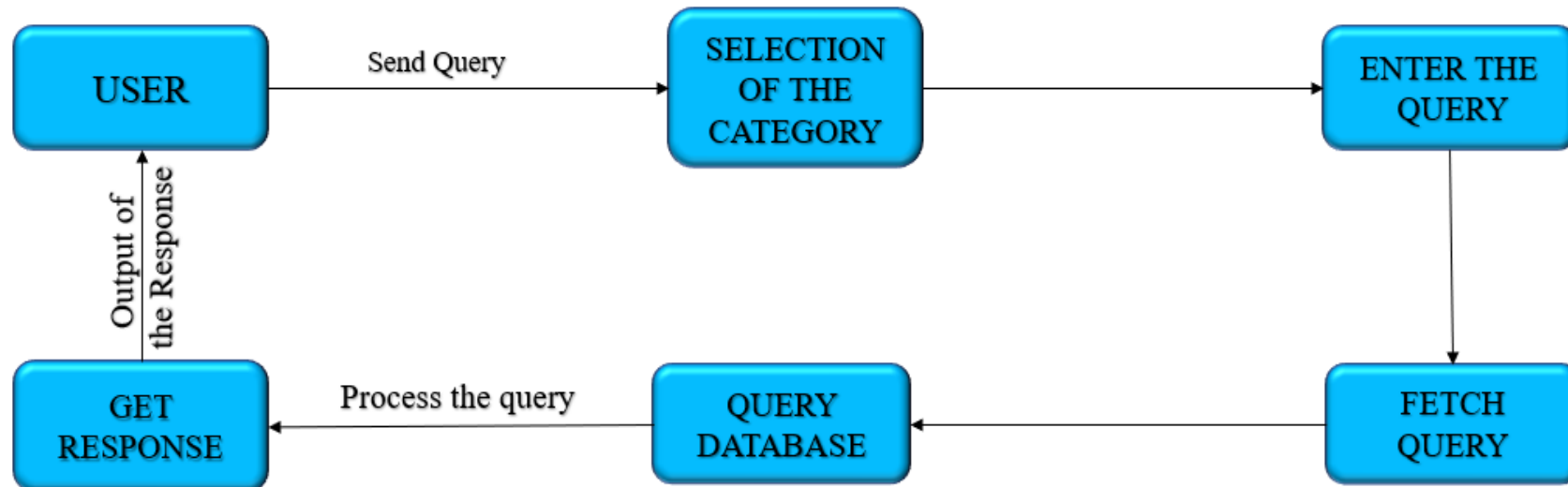
**Level 0**



### Level 1



### Level 2



## User Stories

Use the below template to list all the user stories for the product.

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Webuser)	Saving account related actions	USN-01	As a user, in the savings accounts options. I can select types of savings account to get details regarding document required for creating that saving accounts.	I can clear my queries regarding type of savings accounts.	High	Sprint-1
Customer Care Executive		USN-02	As a user, I can check the Interest rates of savings account.	I can clear my queries regarding the Interest rates of savings account .	High	Sprint-1
		USN-03	As a user, I can check the minimum balance of savings account.	I can clear my queries regarding the minimum balance of savings account.	Medium	Sprint-2
	Current Account related actions	USN-04	As a user , I can choose the Type of company to know the information on the documents to be submitted for creating current accounts.	I can clear my queries regarding the type of companies.	High	Sprint-1
		USN-05	As a user , I want to get details on procedure to close my current account.	I can clear my queries regarding current account closure.	High	Sprint-2
	Loan account related actions	USN-06	As a user, I can choose the type of loans to know the information on choosing an essential loan scheme.	I can clear my queries regarding types of loans accounts.	High	Sprint-1
		USN-07	As a user , I can check the loan amounts that can be offered for corresponding Loan accounts chosen.	I can clear my queries regarding loan amounts of loan accounts.	High	Sprint-2

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
		USN-08	As a user , I can check the status of loan fpr my loan accounts.	I can clear my queries regarding loan status of loan accounts.	Low	Sprint 2
	General queries Related actions	USN-09	As a user , I want to check the procedure details for Currency Conversion facility of my bank account.	I can clear my queries regarding Currency Conversion facility of bank account.	Low	Sprint 1
		USN-10	As a user, I want to check my CIBIL score for my loan application and to ensure whether my loan application approved by the bank.	I can clear my queries regarding CIBIL score of my loan application.	Medium	Sprint 3
		USN-11	As a user, I want to get procedure details for maintaining Storage Locker Facility of my bank account.	I can clear my queries regarding Storage Locker facilities of my bank account.	High	Sprint 3
	Net banking Related action	USN-12	As a user, I want to get the procedure details for changing Net Banking password of my bank account.	I can clear my queries regarding changing of Net Banking password.	Medium	Sprint 2
		USN-13	As a user, I can select the types of fund transfers to get details regarding different services available in net banking.	I can clear my queries regarding the types of fund transfers in net banking.	High	Sprint 3
		USN-14	As a user, I want to get the procedure details for adding beneficiaries to my net banking account .	I can clear my queries regarding adding beneficiaries in net banking.	Low	Sprint 3
Administrator		USN-15	As a admin , I can change responses to queries and modify them as and when needed.	I can modify responses of the chatbot.	Medium	Sprint 1
		USN-16	As a admin , I can added more options to queries and add new options as new features get added.	I can add more options to queries in chatbot.	Medium	Sprint 1