

PROJECT DEVELOPMENT PHASE

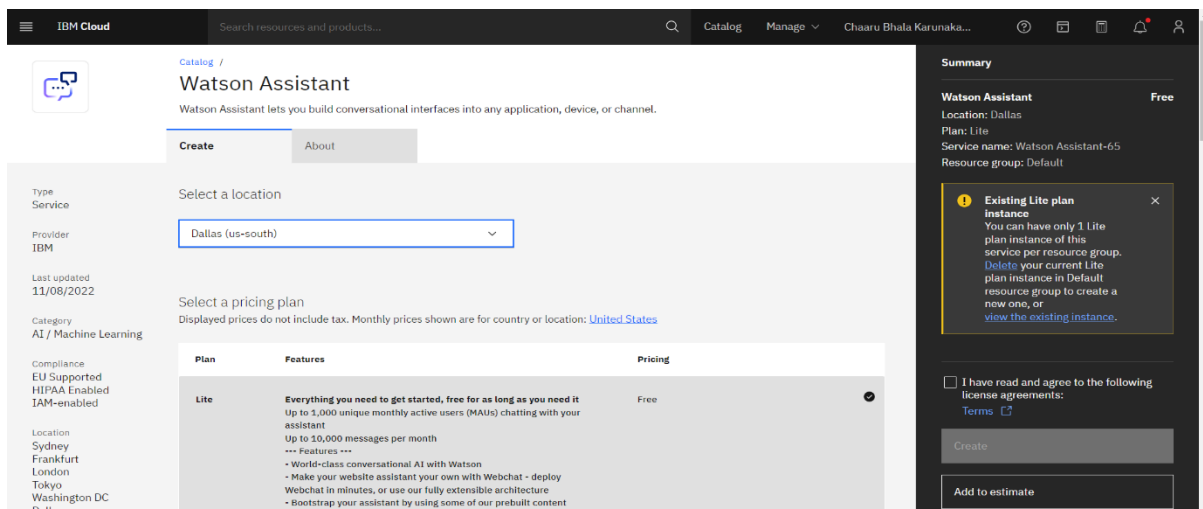
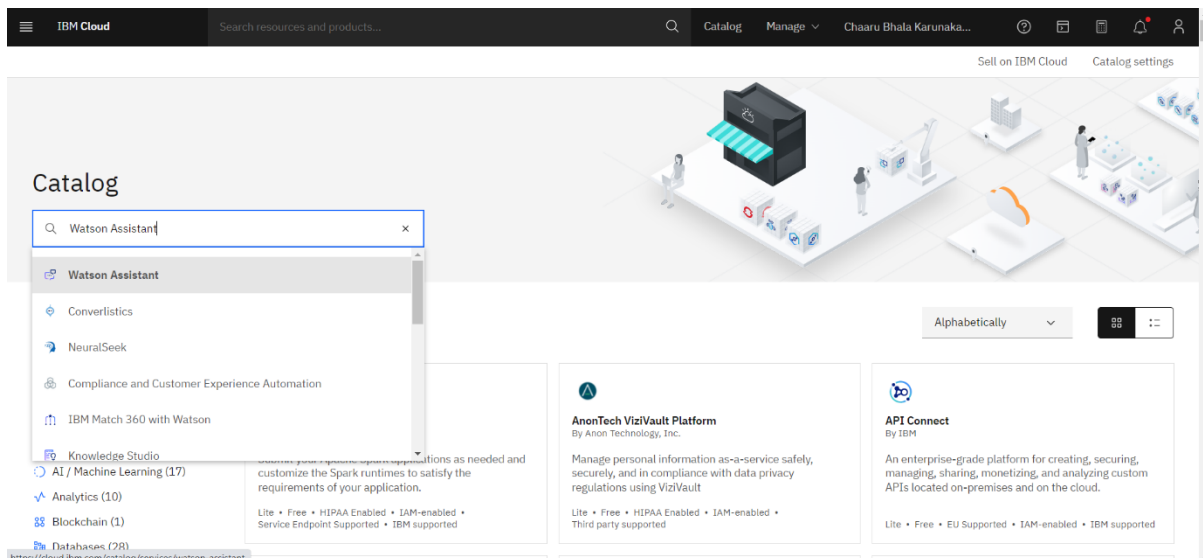
SPRINT 1

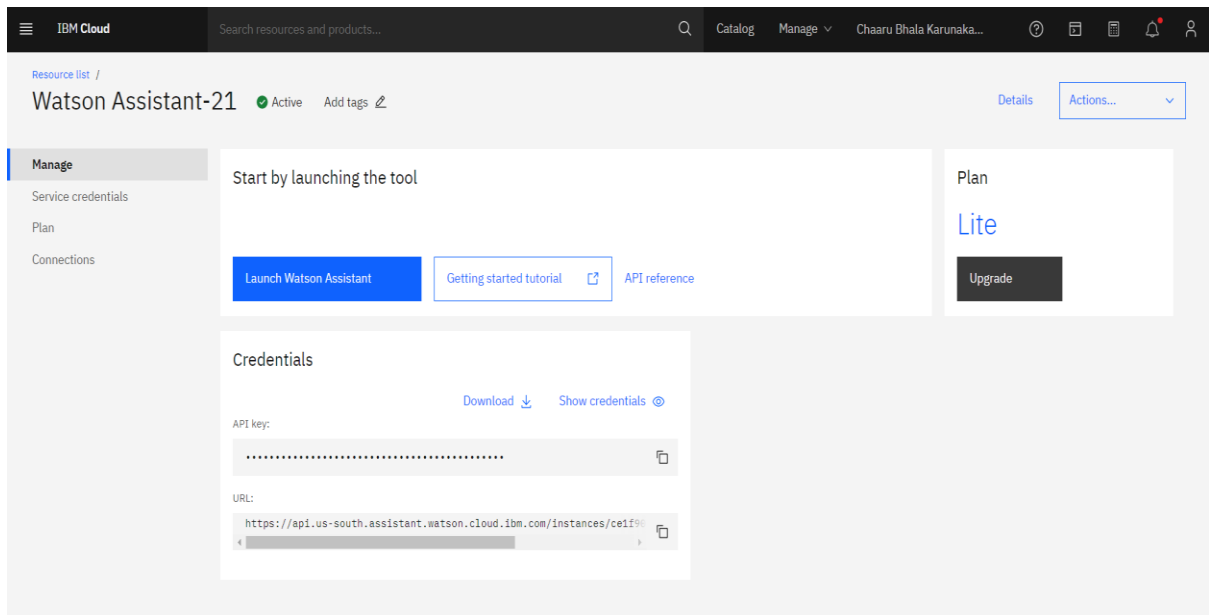
Date	29 October 2022
Team ID	PNT2022TMID00963
Project Name	Project -AI based discourse for Banking Industry

CREATE IBM WATSON ASSISTANT SERVICE & CHATBOT SKILLS

CREATION OF IBM WATSON ASSISTANT SERVICE:

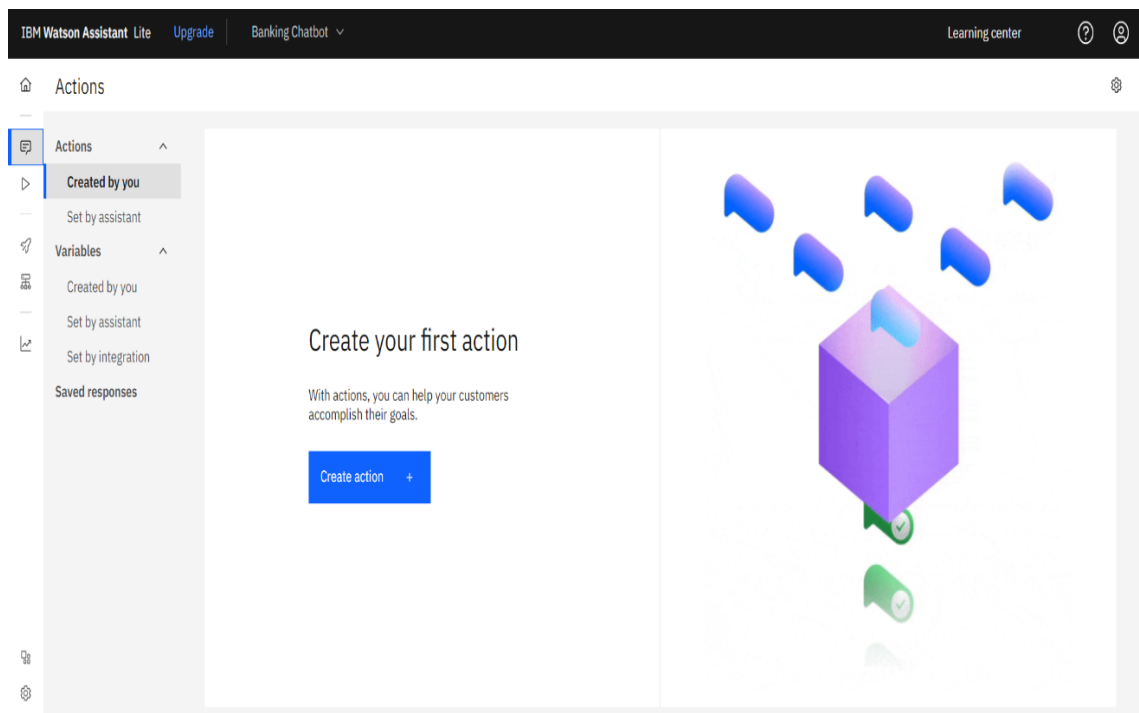
To implement AI Based Discourse For Banking Industry , we need an IBM Service. The Service used in **IBM WATSON ASSISTANT**.





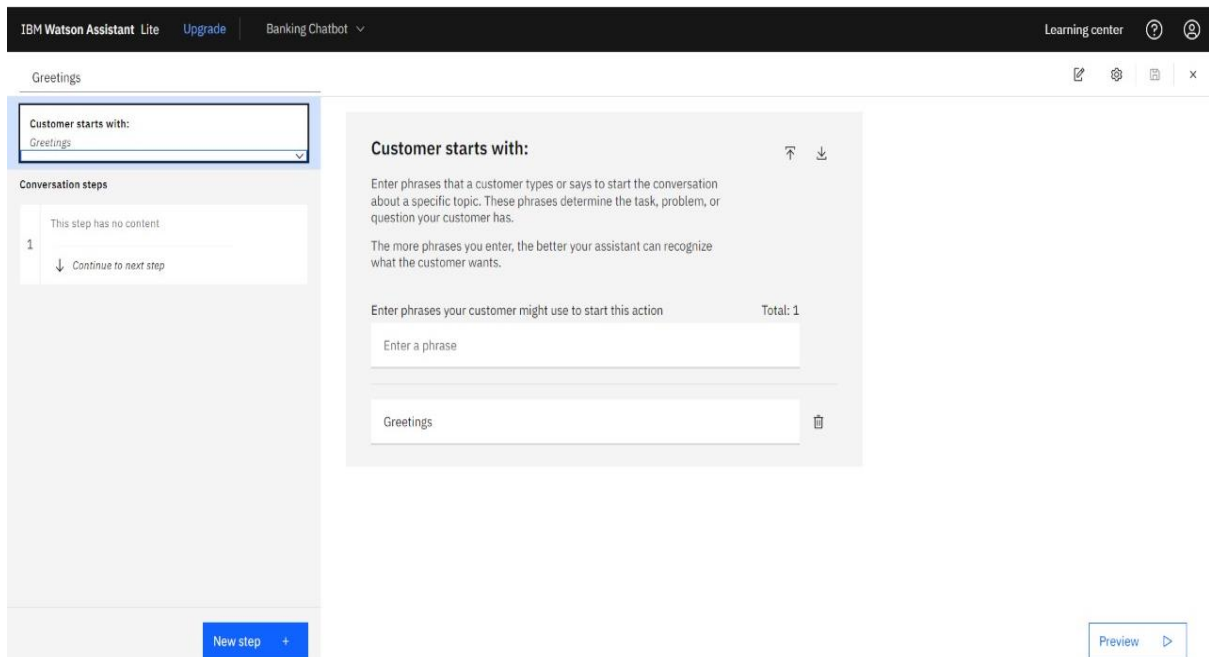
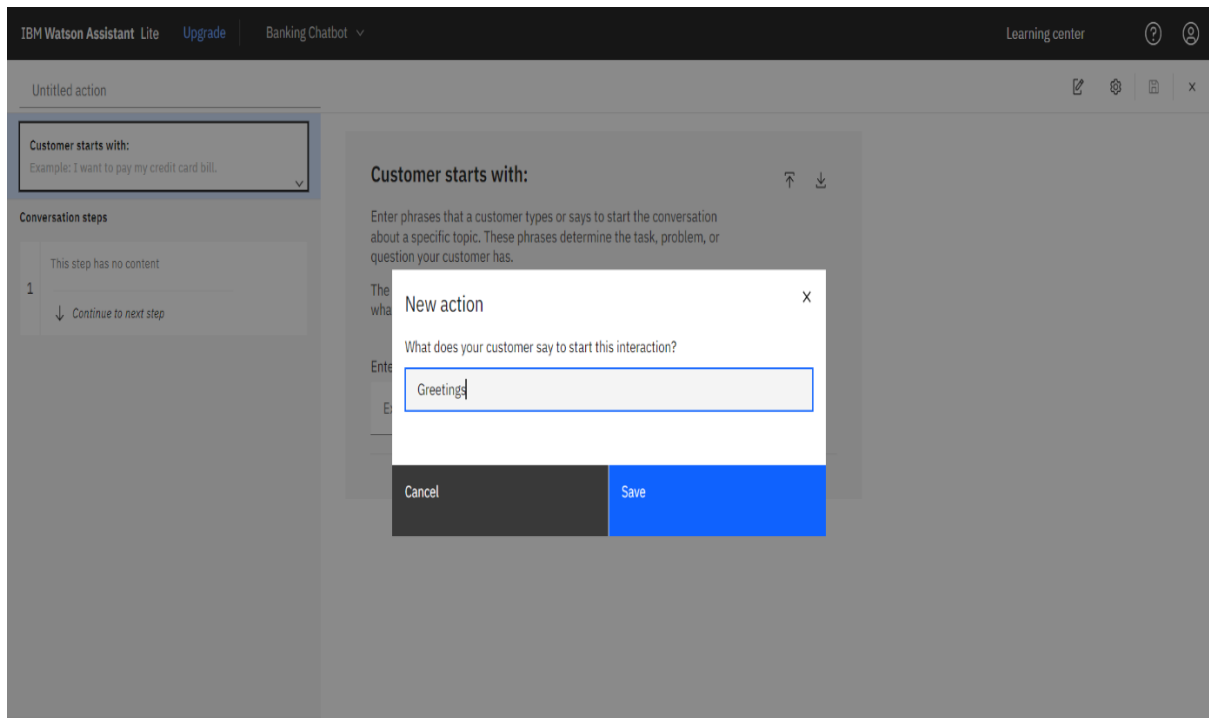
CREATION OF CHATBOT SKILLS:

- Skills are nothing but actions and steps. Steps are the subset of actions where conversations are built.
- Assistant is used to integrating skills.
- The Chatbot built for the project AI Based Discourse for Banking Industry is based on Action Skills.



CREATION OF GREETINGS ACTION :

Greetings provides an opportunity to create a strong first impression that will hopefully yield more recurring users.



ACTION:

IBM Watson Assistant Lite Upgrade Banking Chatbot

Learning center ?

Greetings

Customer starts with:
Greetings

Conversation steps
1 This step has no content
Continue to next step

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 4

Enter a phrase

Hey

Hi

Hello

Greetings

PREVIEW:

Preview

Greet customer [default]

Welcome, how can I assist you?

Hello

Greetings recognized

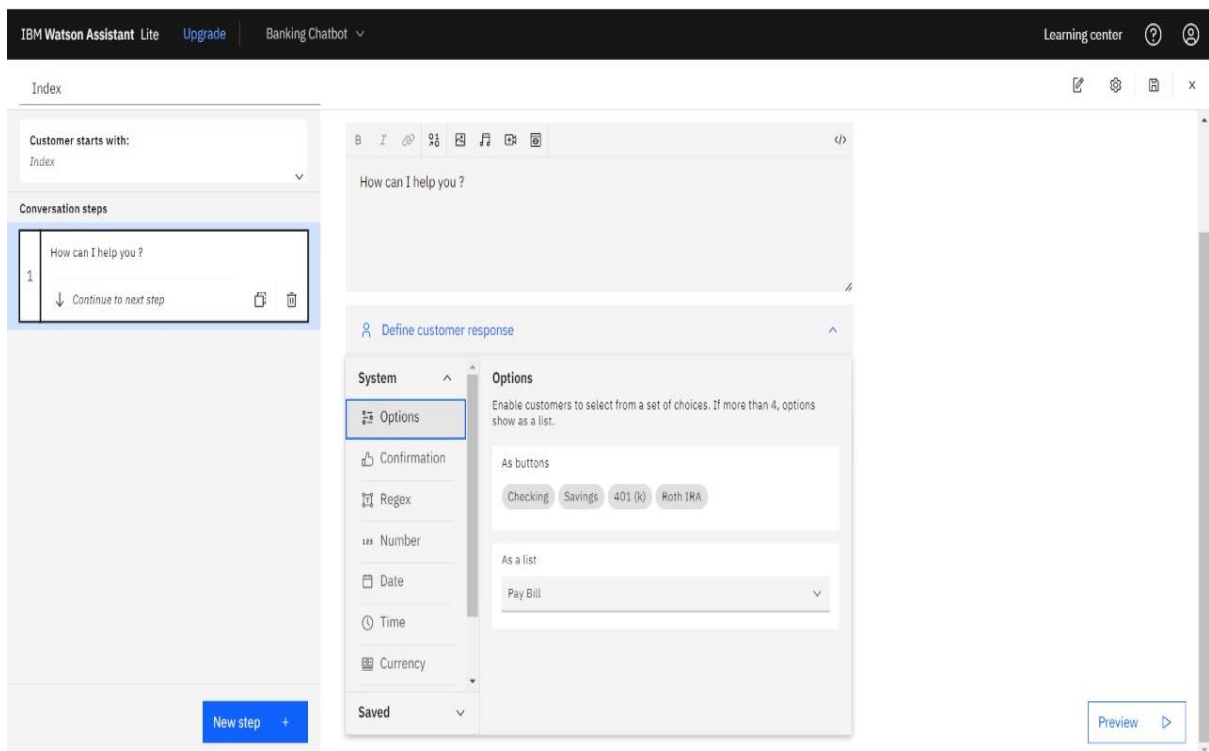
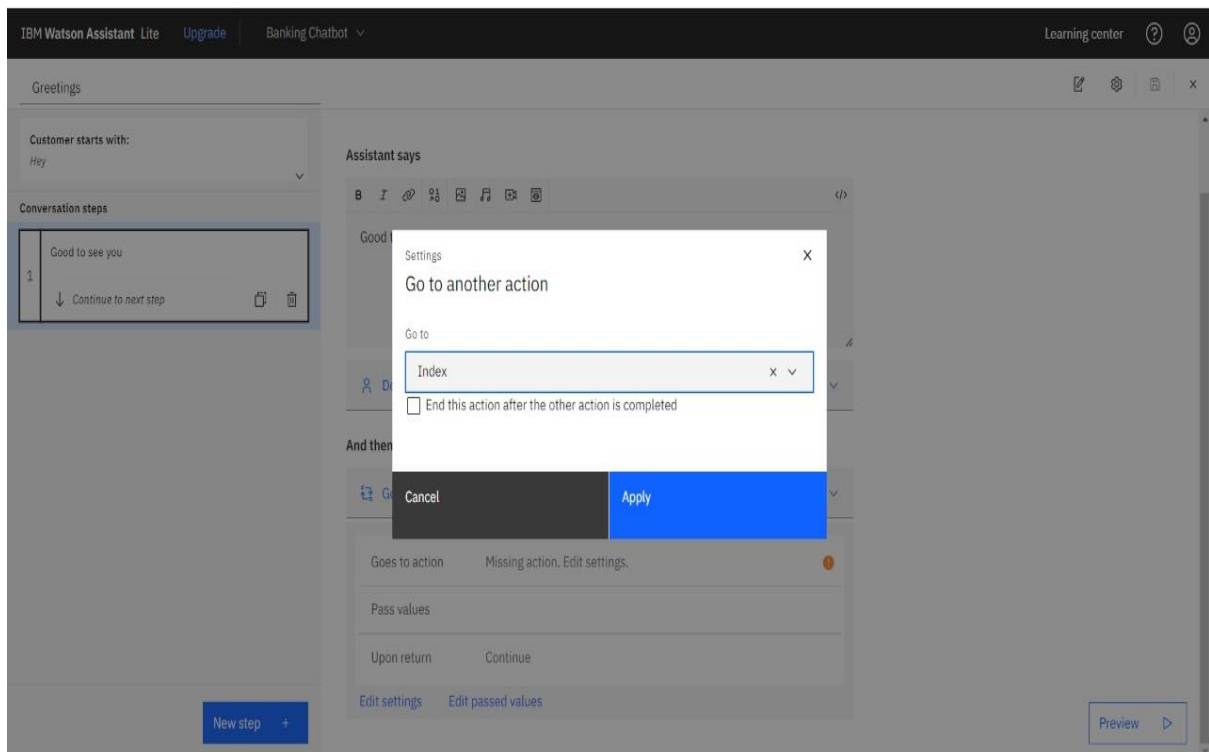
Good to see you

There are no additional steps for this action. Add a new step or end the action.

Type something...

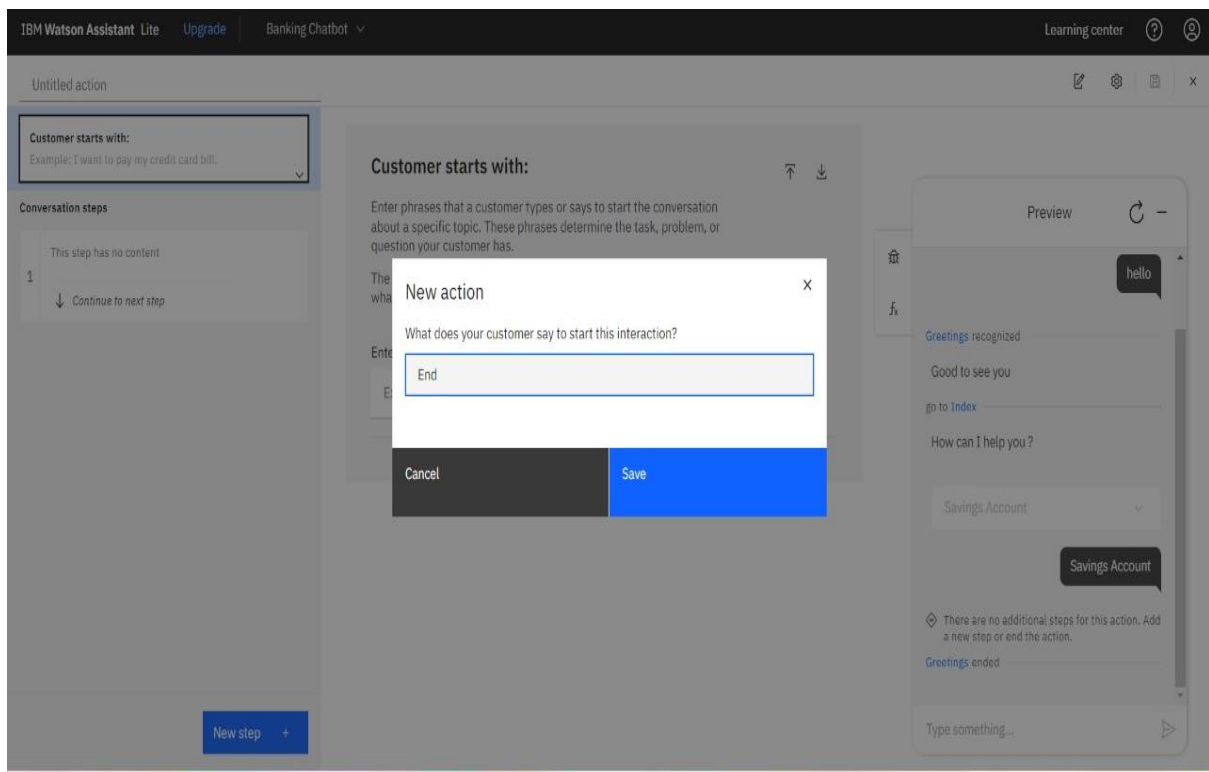
CREATION OF INDEX ACTION :

The purpose of index is to build a service strategy and further engage clients with the new information sets.

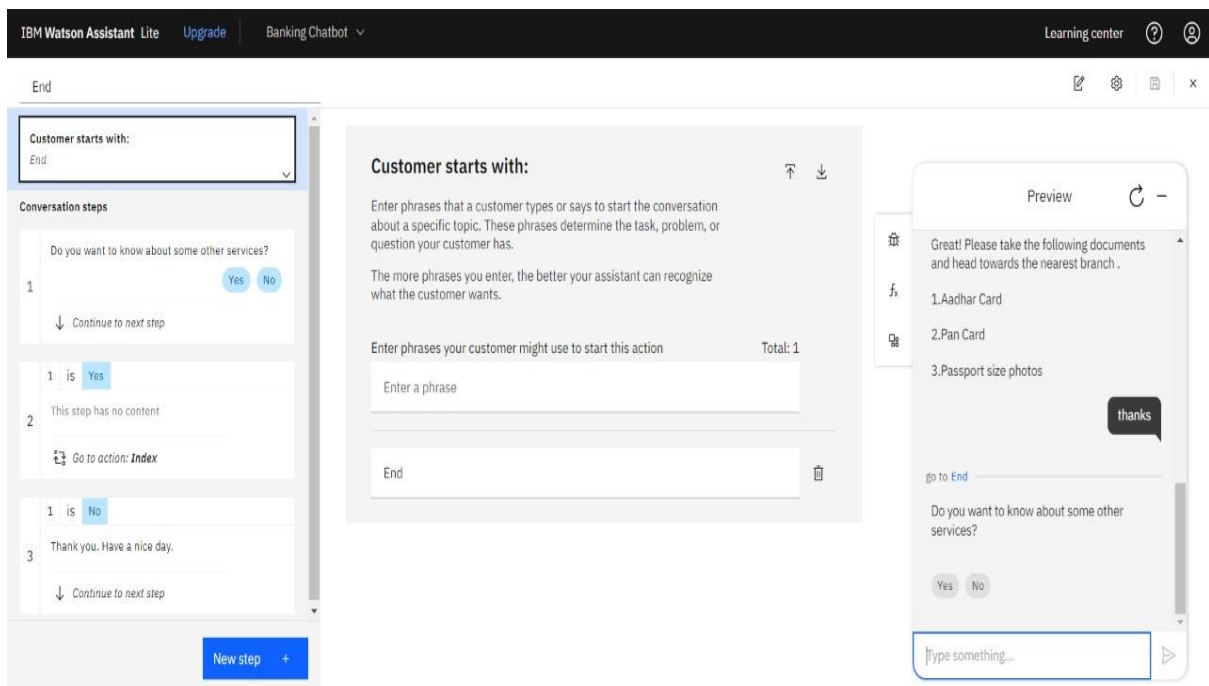


CREATION OF END ACTION :

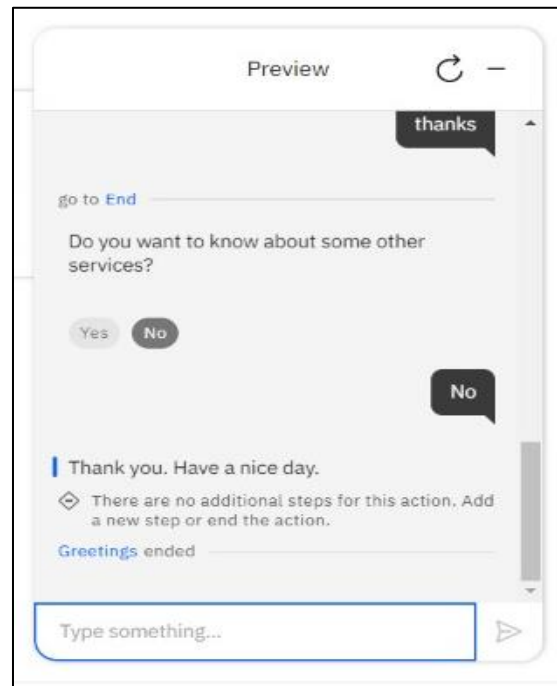
By creating the end action is used to end the conversation so that the user can reinitiate the session again.



ACTION:



PREVIEW:



IBM Watson Assistant Lite Upgrade Banking Chatbot Learning center ?

Actions

Actions

Created by you

Set by assistant

Variables

Created by you

Set by assistant

Set by integration

Saved responses

Name	Last edited	Examples Count	Status
Greetings	10 minutes ago	4	✓
Index	14 minutes ago	1	✓
End	a few seconds ago	1	✓

Items per page: 50 Showing 1–3 of 3 actions

New action +

1 1 of 1 pages

Preview

