Define CS.

fit into CC

CS

1. CUSTOMER

Internet users who frequent millions of websites

especially those who utilise websites for ebanking and e-commerce.

6. CUSTOMER

• Phishing attempts frequently result in the loss of a customer's credentials and valuable personal information.

5. AVAILABLE SOLUTIONS

- Manual self-analysis using address features as a basis for
- Double checking the link with a phishing database.

RC

2. JOBS-TO-BE-DONE / PROBLEMS

Obtaining the URLs of websites from customers,

9. PROBLEM ROOT CAUSE

Developments in technology that encourage hacking and phishing.

Low effectiveness of algorithms.

Credential access that

7. BEHAVIOUR

- Making use of a unique extension that examines the current link
- The user can access the extension that offers results.

on J&P, tap into BE, understand

3.TRIGGER

 ${f T}$

• As alerted with the urge or temptation to commit to a task.

4. EMOTIONS: BEFORE /



• Before: Fear of Uncertainty, Vulnerability.

• After: Relief of maintaining privacy and confidence in website access.

10.YOUR SOLUTION



Making a website in Python where a user may enter a URL and the system classifies it as a phishing website or not using machine learning algorithms and then provides the user with feedback

8. CHANNELS of BEHAVIOUR



ONLINE

Using the website link to examine the phishing website's behaviour and receiving feedback from the build site