# 1. CUSTOMER SEGMENT(S) CS



Customers are those who work with handwritten numbers in places like banks, schools, colleges, railroads, etc.

#### 6. CUSTOMER CONSTRAINTS



- Lack of reliable internet connections. unavailability of gadgets like mobile phones and computers, inaccessibility of appropriate cameras.
- Because handwritten numbers are not always accurate and might have a wide variety of tastes, it is a difficult work for the computer.
- This issue can be solved by using an image of a digit to identify the digit that is present in the image, which is done through handwritten digit recognition.

#### 5. AVAILABLE SOLUTIONS



Explore

AS

differentiate

- Although there are current alternatives to this approach, they are not very precise, robust, or rotation- and variation-invariant.
- The ability of a computer to honor the mortal handwritten characters from sources. including many photographs, papers, and touch input.

## 2. JOBS-TO-BE-DONE / **PROBLEMS**



- It is really challenging to comprehend and analyze the handwritten numbers.
- More training data required.
- Hard to recognize digits, dim lighting, weak eyesight.

#### 9. PROBLEM ROOT CAUSE



Hand-written digits are in varying fonts and sizes; thus, they are becoming increasingly difficult to ascertain due to various factors such as weakening eyesight, time constraints, etc.

#### 7. BEHAVIOUR



- Finding the best software that more quickly and accurately identifies digits.
- Customer wants reliable internet connections and high-quality cameras.

## 3. TRIGGERS

Identify strong TR

- > Obtain the data quickly and accurately.
- > The exchange of information is made simple and is one of the simplest ways to speak with a computer and grasp the language.

## 4. EMOTIONS: BEFORE / AFTER

**BEFORE**: Uncertain, Reserved, and Perplexed.

**AFTER**: Assured, Upright, and Rational.

## 10. YOUR SOLUTION

The solution aims to reliably recognize handwritten digits using Convolutional Neural Network (CNN) algorithm. Therefore, reducing costs for the company and increasing worker productivity.

## 8. CHANNELS OF BEHAVIOUR

#### 8.1 ONLINE

> The processing and uploading of the photographs both require a steady internet connection.

## 8.2 OFFLINE

Purchase contemporary electronics and confirm their functionality.