

Project Development Phase

Sprint 3:

Team ID	PNT2022TMID10567
Project Name	AI based discourse for Banking Industry

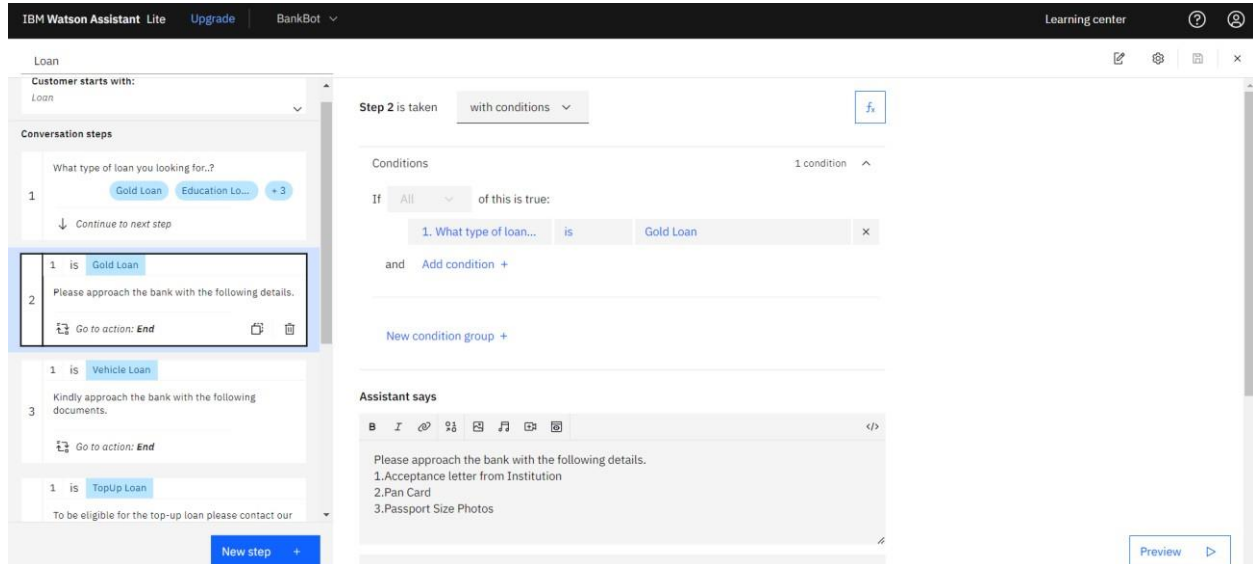
Step 1: Create action for Net Banking

The screenshot shows the IBM Watson Assistant interface for a topic named "Net Banking". The interface is divided into two main panels. The left panel, titled "Conversation steps", shows a list of steps for the conversation. Step 1 is highlighted and contains the text "What queries do you have regarding net banking..?". Below this, there are two sub-steps: "1 is Facing errors in Net Banking." and "1 is What are the features of Net Banking..?". The right panel, titled "Assistant says", shows the assistant's response to the customer's query. The response is "What queries do you have regarding net banking..?". Below this, there are two sub-responses: "What is Net Banking..?" and "How do I register for Net Banking..?". The interface also includes a "New step" button at the bottom left and a "Preview" button at the bottom right.

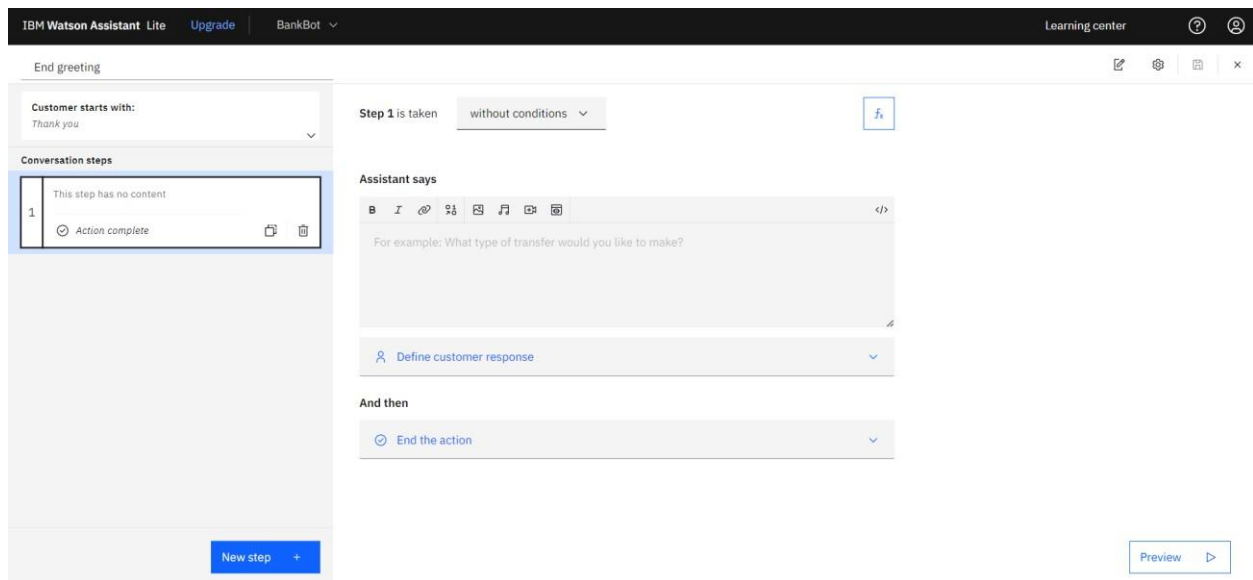
Step 2: Create action for Query

The screenshot shows the IBM Watson Assistant interface for a topic named "Query". The interface is divided into two main panels. The left panel, titled "Conversation steps", shows a list of steps for the conversation. Step 1 is highlighted and contains the text "Please select the queries listed below.". Below this, there are two sub-steps: "1 is Find nearest branch" and "1 is Currency conversion facility". The right panel, titled "Assistant says", shows the assistant's response to the customer's query. The response is "Please select the queries listed below.". Below this, there is a sub-response: "Choose an option: v". The interface also includes a "New step" button at the bottom left and a "Preview" button at the bottom right.

Step 3: Create action for Loan



Step 4: Create action for End Greetings



Response Screenshots:

