

MILESTONE AND ACTIVITY LIST



Project Planning Phase

Team Details -

Project : Customer Care Registry

Team ID : PNT2022TMID43979

Team Lead:Aadharsh S M

Team Members:

Bala Logesh M

Bathresh Bas B

Dinesh M

Hariharan K

Karthik M



Department : Computer Science and Engineering

College :VSB College Of Engineering Technical Campus

TITTLE	DESCRIPTION	DATE
Literature Survey & Information Gathering	Literature survey on the selected project & gathering information by referring the, technical papers, research publications etc.	26 SEPTEMBER 2022
Prepare Empathy Map	Prepare Empathy Map Canvas to capture the user Pains & Gains, Prepare list of problem statements	22 SEPTEMBER 2022
Ideation	List the by organizing the brainstorming session and prioritize the top 3 ideas based on the feasibility & importance	23 SEPTEMBER 2022

Proposed Solution	Prepare the proposed solution document, which includes the novelty, feasibility of idea, business model, social impact, scalability of solution, etc	21SEPTEMBER 2022
Problem Solution Fit	Prepare problem – solution fit document	28 SEPTEMBER 2022
Solution Architecture	Prepare solution architecture document	26 SEPTEMBER 2022
Customer Journey	Prepare the customer journey maps to understand the user interactions & experiences with the application (entry to exit)	24 OCTOBER 2022
Functional Requirement	Prepare the functional requirement document	12 OCTOBER 2022

Data Flow Diagrams	Draw the data flow diagrams and submit for review	13 OCTOBER 2022
Technology Architecture	Prepare the technology architecture diagram	14 OCTOBER 2022
Prepare Milestone & Activity List	Prepare the milestones & activity list of the project	26OCTOBER 2022
Project Development - Delivery of Sprint-1, 2, 3 & 4	Develop & submit the developed code by testing it	IN PROGRESS..

THANK YOU

