## Ideation Phase Empathize & Discover

Date	19 September 2022
Team ID	PNT2022TMID36535
Project Name	Intelligent Vehicle
	Damage Assessment and
	Cost Estimator for
	Insurance Companies
Maximum Marks	4 Marks

## Empathy Map Canvas

Gain insight and understanding on solving customer problems.

1

Build empathy and keep your focus on the user by putting yourself in their shoes.

