## **PROJECT DESIGN PHASE – II**

## **Customer / User journey Map**

Date	14 October 2022	
Team ID	PNT2022TMID07730	
Project Name	Car Resale Value Prediction	

SCENARIO BROWSING, GETTING TO KNOW ABOUT THE RESALE VALUE OF THE CAR	Entice How does someone initially become aware of this process?	Enter What do people experience as they begin the process?	Engage In the core moments in the process, what happens?	Exit  What do people typically experience as the process finishes?	Extend What happens after the experience is over?
Steps What does the person (or group) typically experience?	VISIT THE WEBSITE WEBSITE  WEBSITE  USE ALL ALL ALL TO LOCATION OF THE ALL TO THE WEBSITE  LICET MALE TO THE WEBSITE  THE	TRAVERSE HOME PREDICTION PAGE  THE MALE THE PREDICTION FOR THE PREDICT	PREDICTION PAGE PREDICTION PAGE  ** Birth acts also in ** Control Associa ** Control Asso	OUTPUT  RESULT INTERVACE  OCE-TEMPER LEGG. THE ACCESS TO T	CONTACT PAGE  CUSTOMER  REVIEW  **CONTROLLED TO  **CONTRO
Interactions What interactions do they have at each step along the way?  People: Who do they see or talk to?  Places: Where are they?  Things: What digital touchpoints or physical objects would they use?	THE USER WILL FIND THE WEBSITE WORKING AT ANY USEROWER.  THE WEBSITE WORKING AT AIOS. ANDRIED MOBILE	THE USEN VILLE PRO THE USEN VILLE PRO THE STEET AT ANY THE STEET AT ANY THE STEET AT THE SHOOTS ANY BROWNER  WEEST'E.	THE USER WILL SE AUG TO PROTE AGE TO PROTHE PREDICTION PAGE RESULT PAGE	THE USER WILL BE ABLETO FIND THE COMMENT OF THE END OF THE WEBSITE  THE USER WILL BE ABLE TO FIND THE COMMENT OF THE WEBSITE  THE USER WILL BE ABLE TO FIND THE WEBSITE  ABLE TO FIND THE WEBSITE	THE USER WILL BE ABLE TO PRO THE ABLE TO PRO THE ABLE TO PRO THE ABLE TO PRO THE END MODERN THE END OF THE WEBSITE OF THE WEBSITE
Goals & motivations At each step, what is a person's primary goal or motivation? ("Help me" or "Help me avoid")	HELPS TO PAO THE BROWN OF CETTLE VERSION OF RESALE WIEDSTE SOLUTION OF RESALE SOLUTION OF	HELES TO PMOTHE HELES TO TWO THE OTTALS OF THE HOME MODE WHISH'S TO TWO THE OTTALS OF THE PMOSE	HELPS TO THO THE ABOUT THE PROCESSOR HAS GOVERNED THE PROCESSOR HAS GOVERNED THE CAN CALLE OF THE CAN	HELPS TO GET USER WILL PROJECT OF GREAT AROUT "SE OF GREAT AROUT "SE OF GREAT AROUT "SE OF GREAT THE COR.  DOMAIN TO SELL THE COR.	THE LIGHT MILE OF THE LIGHT AND TO SHAPE MILE OF THE LIGHT AND THE LIGHT AND THE MILE OF T
Positive moments What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?	WESSITE LOOKS THE USER FRO ATTRACTIVE AND WEST NACIONALITY BY WEST NACIONALITY THE WESSITE	THE VISH WILL BE THE JUST THE STATE OF THE S	THE LIGHT PRICES THE PROJECTION THE PROJECTION THE PRICES THE CAN VALUE OF THE CAN TO BE RESILED PREDICTED WALLE FREDUCTED WALLE	THE USER COULD OF SUPPORT FROM THE CONTROL FINANCE CONTROL FINANCE TO BE RESILED	THE BUSINESS PROM. THE SIGN WILL OFF LISENT, ANGELTS M. BERFORMED THE SITE CONTINCT MAG.
	[Conclusion of a negative moment]				
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