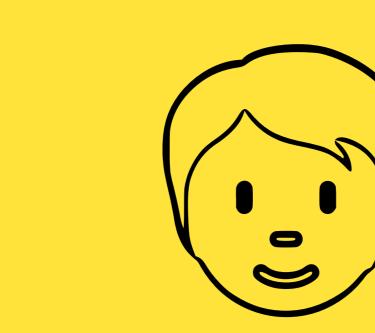
## User journey

by the Design Team of Accenture Interactive NL







30 min Beg

Creating a user journey is a quick way to help you and your team gain a deeper understanding of who you're designing for, aka the stakeholder in your project. The information you add here should be representative of the observations and research you've done about your users.  $\triangleright$ 

1 Phases  High-level steps your user needs to accomplish from start to finish	Entice How does someone initially become aware of this process?	Enter What do people experince they begin the process	Engage In the core moments in the process, what happens?	Exit  What do people typically experience as the process finishes?
2 Steps  Detailed actions your user has to perform	Knowing about the process by social media, friends& relatives who have already gone through this process  Collecting information from the people who owns the safety gadget for child  Knowledge about the hardware and software through this process	Provide user credentials  Enable the geofence or location setting  Email confirmation between phone and device	Connect the device to child helpline  Arrrange friends or relatives who are nearby the current location of the child	Enter the password again to exit from the process  1 hour after there should be a notification to know about the present location of the child
3 Feelings What your user might be thinking and feeling at the moment	They will be happy that their child will be safe by this process well being  They can know about their child"s well being  By this process they come to know about each and every action of child	We can know about the current location of the child  We can know about the health condtion of the child  Exitement about the purchase	It provides feel confident about the mindset safety of the child	Help the user to send the child in fear about the all free mindset over process
	They will first consider about the cost of the gadget or device  Lifetime of the gadget the gadget the device	Oscilation about the confident to operation of take over the process	People generally see this device in an awkward manner	The child should not aware of the device fitted on them