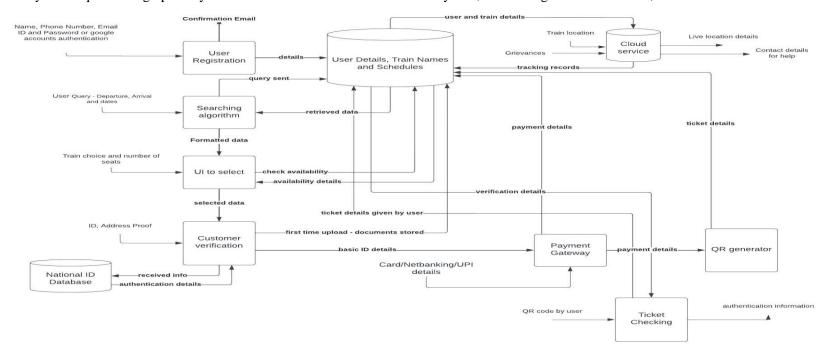
Project Design Phase-II Data Flow Diagram & User Stories

| Date | 12 october 2022 |
|---------------|------------------------------|
| Team ID | PNT2022TMID19820 |
| Project Name | Smart Solutions for Railways |
| Maximum Marks | 4 Marks |

Data Flow Diagrams:

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored.



User Stories

Use the below template to list all the user stories for the product.

| User Type | Functional Requirement (Epic) | User Story Number | User Story / Task | Acceptance criteria | Priority | Release |
|---|-------------------------------------|----------------------|---|--|----------|---------|
| Customer (Mobile user and web user) | Registration | USN-1 | As a user, I can register for the application by entering my email, password, and confirming my password. | I can access my account / dashboard | High | |
| Customer (Mobile user and web user) | Registration | USN-2 | As a user, I will receive confirmation email once I have registered for the application | I can receive confirmation email & click confirm | High | |
| Customer (Mobile user and web user) | Registration | USN-3 | As a user, I can register for the application through Gmail | I can register & access the dashboard with Gmail Login | Low | |
| Customer (Mobile user and web user) | Dashboard | USN-4 | As a user, I can search for trains with my choice of place of departure and place of arrival. | | High | |
| Customer (Mobile user and web user) | Dashboard | USN-5 | As a user, I can select my choice of train based on a given date and availability. | | High | |
| Customer (Mobile user and web user) | Uploads | | As a user, I can upload the required documents once, and use them for all subsequent bookings. | | High | |
| Customer (Mobile user and web user) | Payment | | As a user, I can pay for the ticket after selecting it. | As a user, I will get a QR code on my phone and my mail which is to be shown in the train. I also get a confirmation mail. | High | |
| Customer (Mobile user and web user) | Dashboard | | As a user, I can view my train status and updates in real-time. | I have access to train status tab. | Medium | |

| Customer (Mobile user and web user) | Feedback | | As a user, I can raise immediate grievances during travel. | I have access to a helpline which gives answers to my queries at the earliest | High | |
|---|-------------------------------------|----------------------|--|---|----------|---------|
| Customer (Mobile user and web user) | Amenities | | As a user, I can order food and other basic amenities which will be available at certain train stations. | I get a confirmation on my email and phone, and the order is delivered on time. | Medium | |
| User Type | Functional Requirement (Epic) | User Story Number | User Story / Task | Acceptance criteria | Priority | Release |
| Customer (Mobile user and web user) | Feedback | | As a user, I can share feedback about my journey | | Low | |
| TTR | Checking | | As a user, I can check if the passenger has actually paid for the ticket and if he is in the right seat | | High | |
| TTR | Checking | | As a user, I can check the passenger documents without them having to bring it with them | | Medium | |
| TTR | Emergencies | | As a user, I can have immediate contact to the police, the driver and nearest hospitals | | High | |