

Project Design Phase-I
Proposed Solution Template

Date	19 September 2022
Team ID	PNT2022TMIDxxxxxx
Project Name	Project - xxx
Maximum Marks	2 Marks

Proposed Solution Template:

Project team shall fill the following information in proposed solution template.

S.No.	Parameter	Description
1.	Problem Statement (Problem to be solved)	The customers are guided using the bot to
2.	Idea / Solution description	chatbots will predict human behaviour more accurately and use this information for selflearning/Answer natural-language questions from customers.
3.	Novelty / Uniqueness	Human behaviour are predicted more accurately by chatbots and chatbots will predict human behaviour more accurately and use this information for selflearning/Answer natural-language questions from customers.
4.	Social Impact / Customer Satisfaction	It provides the seamless customer service. Reduced cost for customer support. Saves the customer time/ It Provide the exceptional customer service at 24/7 available and multiple languages
5.	Business Model (Revenue Model)	chatbots is to provide the customers with prompt service and to improve the operational efficiency of the bank and its employees. Integrating chatbots can help your business deliver automated smart responses and achieve marketing goals efficiently
6.	Scalability of the Solution	Prevent fraud with transaction verifications and messaging-based “badges”.

		customer service chatbots is their ability to help businesses grow and scale with ease, especially when web traffic volume increases
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