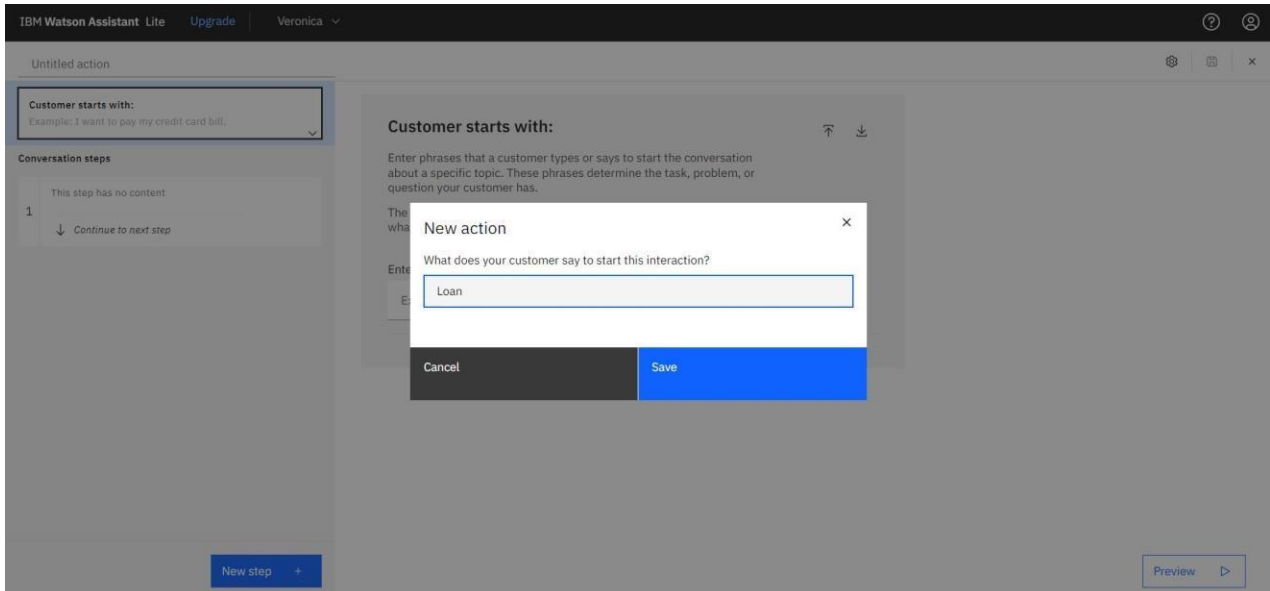
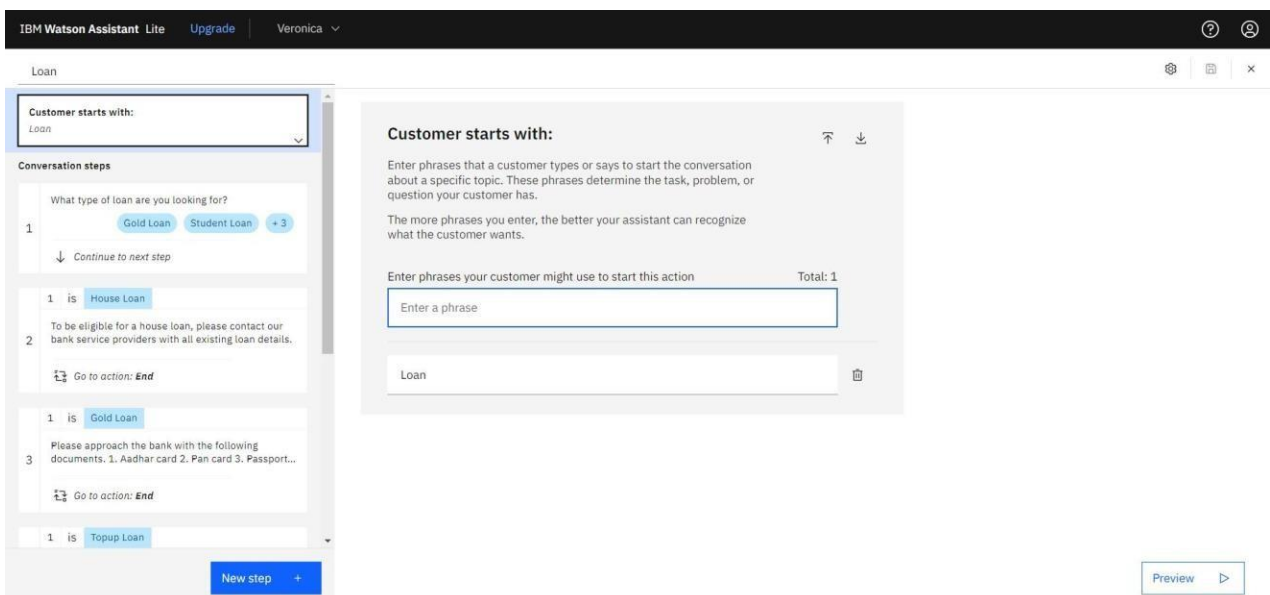


Creating Loan Account Action

Create a new Loan Action Skill



Adding steps in loan action to handle customer queries regarding Housing loan, Gold loan, Top-up loan, Student loan, and Vehicle loan.



IBM Watson Assistant LiteUpgradeVeronica

Loan

1 is **Topup Loan**

2 To be eligible for a top-up loan, please contact our bank service providers with all your existing loan...

3 Go to action: End

1 is **Vehicle Loan**

2 Kindly approach the bank with the following documents: 1. Automobile Invoice 2. Pan card 3....

3 Go to action: End

1 is **Student Loan**

2 Please approach the bank with the following documents: 1. Acceptance letter from an academi...

3 Go to action: End

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this actionTotal: 1

Enter a phrase

Loan

Preview

IBM Watson Assistant LiteUpgradeVeronica

Untitled action

Customer starts with:

Example: I want to pay my credit card bill.

Conversation steps

1 This step has no content

Continue to next step

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this interaction?

Current

CancelSave

Preview

