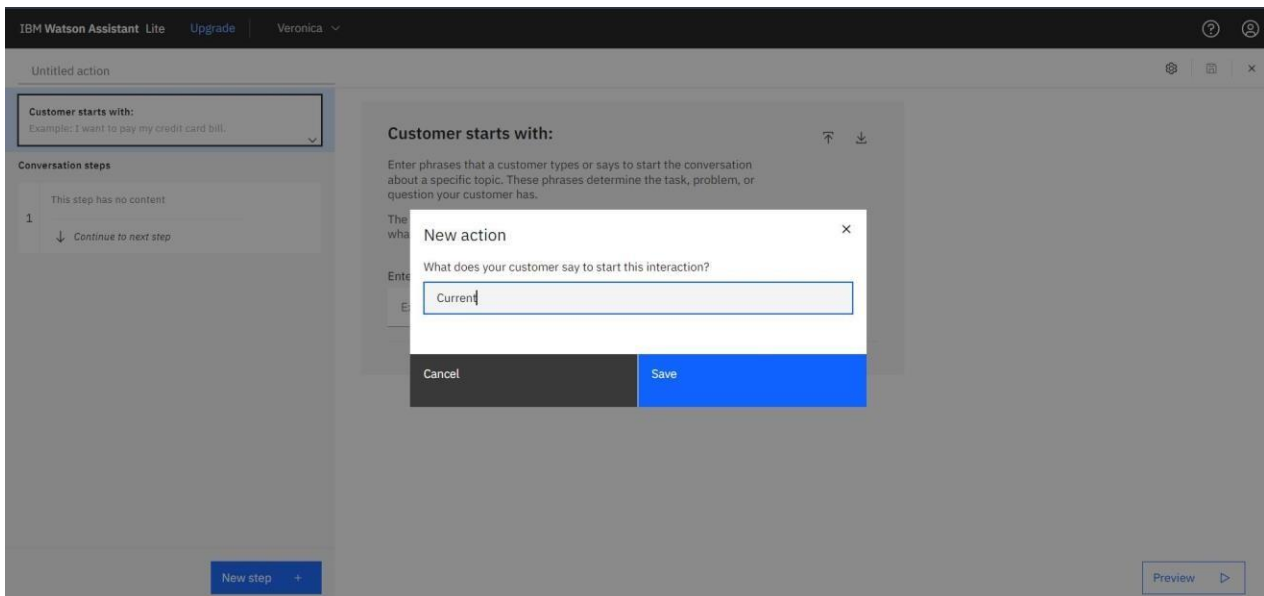


Creating Current Account Action

Create a new action skill Current, for the current account action.



Adding steps in Current action to handle customer queries regarding Partnership and Proprietorship account creation

IBM Watson Assistant LiteUpgradeVeronica

Current

Customer starts with:
Current Account

Conversation steps

1

What is your company type?

PartnershipProprietorship

Continue to next step

2

1 is Proprietorship

Please take the following documents and approach the nearest branch 1. Income tax returns of the propieto...

Go to action: End

3

1 is Partnership

Please take the following documents and approach the nearest branch. 1. Income tax returns of the partners...

Go to action: End

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this actionTotal: 2

Enter a phrase

Current

Current Account

Preview