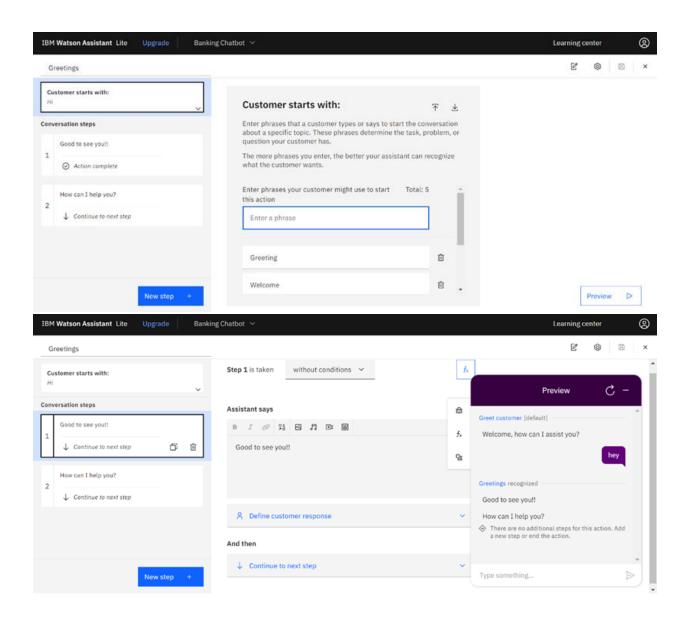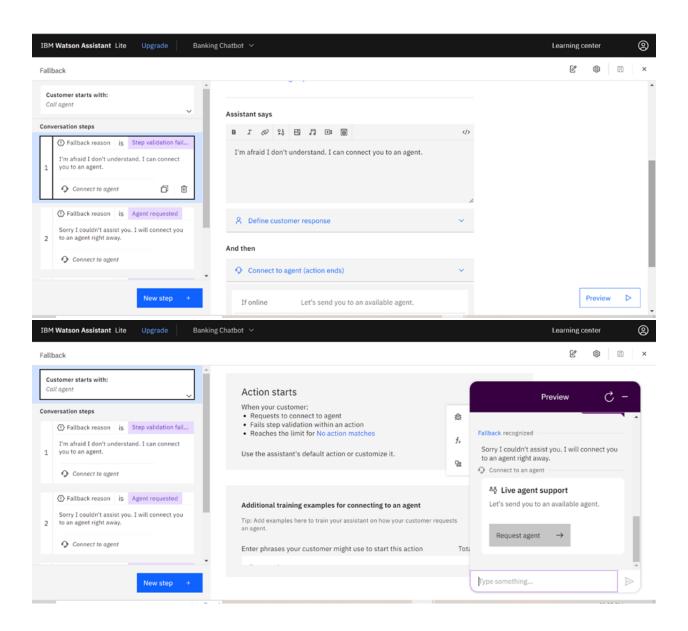# Creating skills and assistant for Chatbot

Chatbot Skills Creation

Fall Back

End Greetings

End Greetings   ✎   ⚙   🖫   ✕

Customer starts with:
End Greetings
                                                                        ⌄

Conversation steps

| 1 | Hope we answered all your queries and you liked our service!!

⊘ *Action complete*   □ 🗑 |

Step 1 is taken   [without conditions ⌄]   [*fₓ*]

Assistant says

B   *I*   ⊘   ⅔   ⊞   ♫   ▭   ▣   </>

┌───┐
│ Hope we answered all your queries and you liked our service!!   │
│   │
│   │
└───┘

⊙ Define customer response   ⌄

And then

⊘ End the action   ⌄

[New step   +]   [Preview   ▷]

End Greetings   ✎   ⚙   🖫   ✕

Customer starts with:
End Greetings
                                                                        ⌄

Conversation steps

| 1 | Hope we answered all your queries and you liked our service!!

⊘ *Action complete* |

Customer starts with: ⊼   ⌄

Enter phrases that a customer types or says to start the conversat   🐞
about a specific topic. These phrases determine the task, problem
question your customer has.   *fₓ*

The more phrases you enter, the better your assistant can recogni   🗘
what the customer wants.

Enter phrases your customer might use to start this   Total: 1
action

┌───┐
│ Enter a phrase   │
└───┘

┌───┐
│ End Greetings   🗑   │
└───┘

Preview   ↻ —

chennai

| The best way to contact us in chennai is by
emailing us at **ourshop@shop.com**

The best way to contact us from chennai is by
calling our global toll-free number at **+1 (833)
000-000.**

go to **End Greetings**

Hope we answered all your queries and you
liked our service!!

⊘ There are no additional steps for this action. Add
a new step or end the action.

Query ended

┌───┐
│ Use the up arrow for prior messages   ▷ │
└───┘

[New step   +]