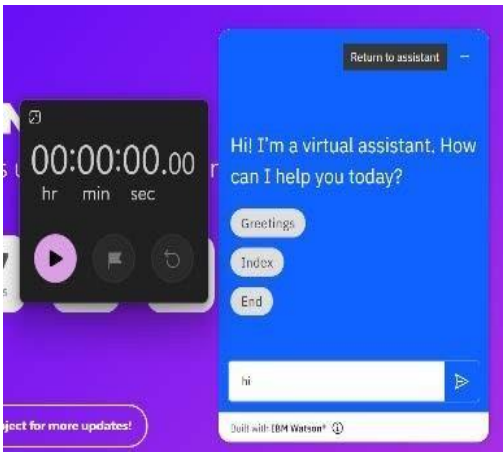
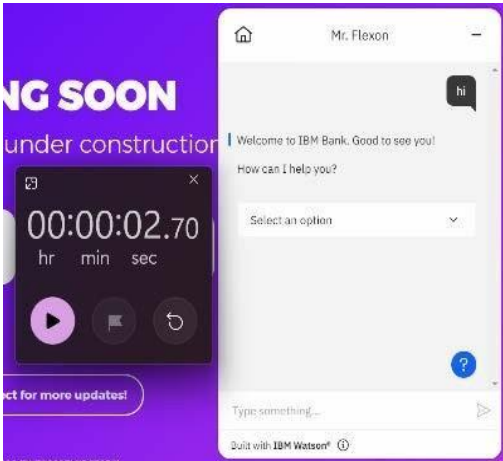






Project Development Phase Model Performance Test

Date	18 November 2022
Team ID	PNT2022TMID19961
Project Name	AI Based Discourse for Banking Industry
Maximum Marks	10 Marks

Model Performance Testing:

S.No.	Parameter	Values	Screenshot
1.	Model Summary	The chatbot is used by the user to interact and select queries that are populated based on frequently asked question of banking customers. There can be multiple instances of a single chatbot inquiring different user at the same time. It quickly responds with expected answers to frequently asked customer queries. It can be scaled as per the requirements of the bank to include answers to queries related to any new feature or service introduced by the bank.	 

2.	Accuracy	<div>Training Accuracy – 100%</div> <div>Validation Accuracy – 100%</div>	<div><div><div>Unique users</div><div>26</div><div></div></div><div><div>Conversations</div><div>59</div><div></div></div><div><div>Requests</div><div>64</div><div></div></div></div> <div><div>Action completion</div><div>Recognition</div></div> <div><div>How often are requests recognized by your assistant?</div><div>Daily</div><div>%</div><div>#</div></div> <div><div>Average recognition</div><div>100%</div><div></div></div>
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How often are requests recognized by your assistant?

Daily

%

#

Average recognition

100%

