Analytics for Hospital's Health-Care Data

Team ID: PNT2022TMID23753

## 1.INTRODUCTION

1.1 PROJECT OVERVIEW Data analytics in clinical settings attempts to reduce patient wait times via improved scheduling and staffing, give patients more options when scheduling appointments and receiving treatment, and reduce readmission rates by using population health data to predict which patients are at greatest risk.

.The healthcare industry generates a tremendous amount of data but struggles to convert that data into insights that improve patient outcomes and operational efficiencies. Data analytics in healthcare is intended to help providers overcome obstacles to the widespread application of dataderived intelligence:

- 1. Making healthcare data easier to share among colleagues and external partners, and easier to visualize for public consumption
- 2. Providing accurate data-driven forecasts in real time to allow healthcare providers to respond more quickly to changing healthcare markets and environments
- 3. Enhancing data collaboration and innovation among healthcare organizations to convert analytics-ready data into business-ready information by automating low-impact data management tasks.

## 1.2 PURPOSE

Data analytics in health care is vital. It helps health care organizations to evaluate and develop practitioners, detect anomalies in scans and predict outbreaks in illness, per the Harvard Business School. Data analytics can also lower costs for health care organizations and boost business intelligence. Most importantly, it helps health care companies to make better care decisions for patients.

#### 2. LITERATURE SURVEY

# 2.1 EXISTING PROBLEM

When it comes to big data analytics, the healthcare industry faces numerous challenges. These challenges may include security, visualization, and a wide array of data integrity concerns. Over the years, big data analytics in healthcare has emerged as one of the most challenging undertakings for the healthcare industry. For instance, healthcare professionals, who may not be well-versed with managing electronic health records, now need to gather actionable insights as well. Also, they are expected to apply

those learnings to complex initiatives that enhance their overall reimbursement rates.

## 2.2 REFERENCE

- 1)Mohammad Alkhatib , Amir Talaei-Khoei (University of Nevada, Reno)Amir Talaei-Khoei University of Nevada, Reno | UNR · Department of Accounting and Information Systems PhD of Information Systems-Amir Ghapanchi
- 2) From: "Book of Data Analytics" Chandank Reddy (Wayne State University) Charu C.Aggarwal (Watson Research Center)
- 3) From: Hoyt,RE,Yoshihashi,A,Eds.(2014).Health Informatics:Practical Guide for Healthcare and formation Technology Professionals,Sixth Edition.Pensacola,FL,Lulu.com
- 4) Panagiota Galetsia , Korina Katsaliakia , Sameer Kumarb,\* a School of Economics, Business Administration & Legal Studies, International Hellenic University, 14th km Thessaloniki-N. Moudania, Thessaloniki, 57001, Greece b Opus College of Business, University of St. Thomas Minneapolis Campus, 1000 LaSalle Avenue, Schulze Hall 435, Minneapolis, MN 55403, USA
- 5) from book: Innovative Data Communication Technologies and Application (pp.83-96)"P. Nagaraj-Professor (Assistant) at Kalasalingam University.

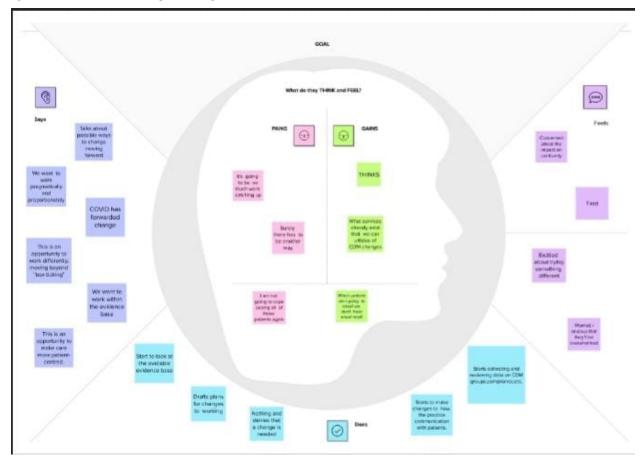
# 2.3 PROBLEM STATEMENT DEFINITION

Humanity today is suffering from one of the most dangerous pandemics in history, the Coronavirus Disease of 2019 (COVID-19). Although today there is immense advancement in the medical field with the latest technology, the COVID-19 pandemic has affected us severely. The virus is spreading rapidly, resulting in an escalation in the number of patients admitted. We propose a contextual patient classification system for better analysis of the data from the discharge summary available from the research hospital. The classification was done using the Knuth-Morris-Pratt algorithm. We have also analyzed the data of COVID-19 and nonCOVID-19 patients. During the analysis, studies on the medicines, medical services and tests, pulse count, body temperature, and the overall effect of age and gender was done. The death versus survival ratio for the COVID-19 positive patients has also been studied. The classification accuracy of the contextual patient classification system achieved was 97.4%. The combination of data analysis and contextual patient classification will be helpful to all the sectors to be better prepared for any future waves of the COVID-19 pandemic. The goal is to accurately predict the Length of Stay for each patient on case by case basis so that the Hospitals can use this information for optimal resource allocation and better functioning. The length of stay is divided into 11 different classes ranging from 0-10

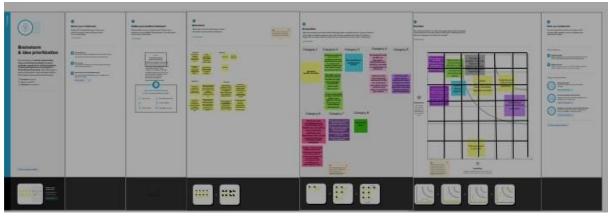
days to more than 100 days. The tools that we are using for data analytics is Cognos Analytics from IBM.

# 3. IDEATION AND PROPOSED SOLUTION

# 3.1 EMPATHY MAP CANVAS



# 3.2 IDEATION AND BRAINSTORMING



3.3 PROPOSED SOLUTION

S.NO	Parameters	Description
1	Problem Statement	During the covid-19
	(Problem to be solved)	pandemic, we have faced
		one of the difficult times of
		our life. Everyone seeks to
		survive from the great
		disaster. At the time of
		pandemic, noone get to
		know about which hospital
		has vacant beds(free beds)
		to admit themselves or
		others infected by covid.
		This situation made the
		death rate higher.
2	Idea / Solution description	Predictive analytics can
		create patient journey
		dashboards and disease
		trajectories that helps us to
		know about the patient's
		period of stay. It improves
		effective allocation of beds
		and other resources,
		treatment delivery,
		improves efficiencies, and
		so on.
3	Novelty / Uniqueness	Healthcare data frequently
		resides in several
		locations. The Collected
		data should be stored in
		central system(like
		centralized storage). This
		data becomes accessible
		and usable when it is
		combined into a single,
		central system, such as an
		enterprise datawarehouse

		(EDW). Uniqueness of our project is that we can able to use data for different things such as which medicine is more effective and for understanding behavioural pattern of particular disease.
4	Social Impact / Customer Satisfaction	effective use of resource Enhanced diagnosis Improved Treatment enhancing the overall quality of treatment and life of patients.
5	Business Model (Revenue Model)	With the gathered data, redirecting the patients to particular hospital based on the vacancy, leading retailers used methods like market-basket analysis to discover insights about consumer purchase behaviour and used these insights to optimize the physical store experience, target relevant ads and streamline the supply chain, among other strategic initiatives.
6	Scalability of the Solution	A variety of institutions must store, evaluate, and take action on the massive amounts of data being produced by the health care sector as it expands quickly. India is a vast, culturally varied nation with

a sizable population that is
increasingly able to access
centralised healthcare
services.

# 3.4 PROBLEM SOLUTION FIT

I.

- Patients
- > Hospital Management

# 6. CUSTOMER STATE LIMITATIONS

Inadequate information about availability of required resource

# 5. AVAILABLE SOLUTIONS

- > Tableau cloud
- Text Mining
- > Information Retrieval

2.
PROBLEMS / PAINS

- Effective Resource allocation
- Reduce Waiting time for patients in Hospitals

# 9. ROOT/CAUSE of every problem

 No proper system or less efficient Prediction System 7. BEHAVIOR

Tracking the information with the available Technologies

3.
TRIGGERS TO ACT

- Covid Pandemic
- Emergency Situations

# 10. YOUR SOLUTION

Existing: ratio of discharges in given period of time to no. of beds in hospital during the time period

Proposing: Using predictive analysis powered by AI

CHANNELS OF BEHAVIOR

ONLINE: Use of data from all region(data Exploration)

OFFLINE: Use of data Collect from nearby facilities

# EMOTIONS

- BEFORE: Feeling bad & Frustrated
- AFTER: Feeling better &Relaxed

# 4. REQUIREMENTS ANALYSIS

# 4.1 FUNCTIONAL REQUIREMENTS

FR NO	Functional Requirement	Sub Requirement (Story /
-------	------------------------	--------------------------

	(Epic)	Sub-Task)
FR-1	User Registration	Registration through Form
		Registration through Gmail
FR-2	User Confirmation	Confirmation via Email
		Confirmation via Message
FR-3	Interoperability	Dashboard helps to share
		the patient's information
		interoperable to the
		hospitals in timely manner.
FR-4	Accuracy	Dashboard helps predict
		the patient's Health risks
		accurately based on LOS
		(Length of Stay).
FR-5	Compliance	The compliance of a
		dashboard is like to use
		very interactively in real
		time by the hospitals.
FR-6	Concise	These dashboards are
		clear, intuitive, and
		customizable and
		interactive in manner

# 4.2 NON- FUNCTIONAL REQUIREMENTS

NFR NO	Non-Functional Description	
	Requirement	
NFR-1	Usability	This Dashboards are
		designed to offer a
		comprehensive overview of
		patient's LOS, and do so
		through the use of data
		visualization tools like
		charts and graphs.
NFR-2	Security	The Dashboard helps to
		indicate the current threat
		level to the Hospitals; an

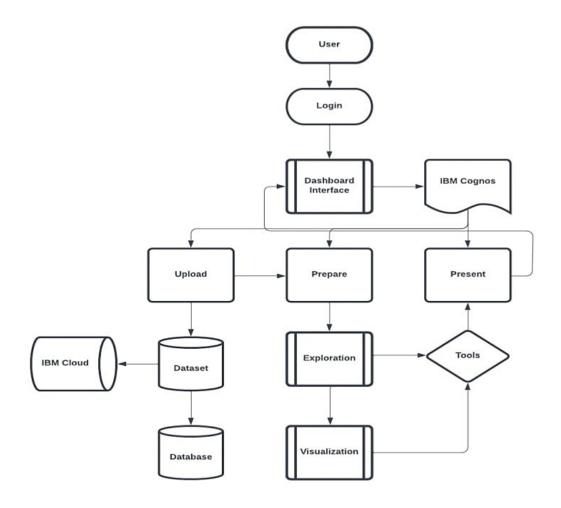
		indication of events and incidents that have occurred; a record of authentication errors; unauthorized access
NFR-3	Reliability	This dashboard will be consistent and reliable to the users and helps the user to use in effective, efficient and reliable manner
NFR-4	Performance	This dashboard can scan the backend users and analyzing the frequency in which they visit the dashboard helps understand how useful and helpful the data displayed is for tasks.
NFR-5	Availability	The dashboard can available to meet user's demand in timely manner and it is also helps to provide necessary information to the user's dataset
NFR-6	ScalabilitY	The layers used in the dashboard are a hosted feature layer, feature layer view, or hosted tile layer.

# 5. PROJECT DESIGN

# 5.1 DATA FLOW DIAGRAM

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes

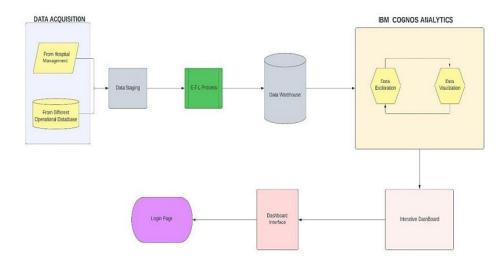
the information, and where data is stored.



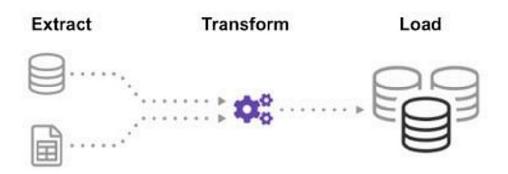
# 5.2 SOLUTION &TECHNICAL ARCHITECTURE

SOLUTION ARCHITECTURE

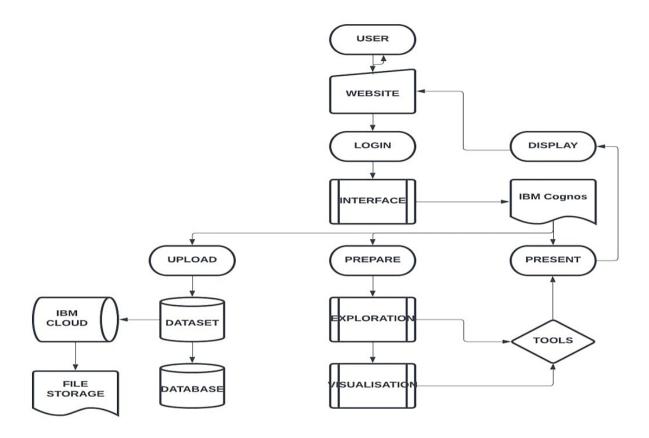
# SYSTEM ARCHITECTURE:



# ETL PROCESS (DATA INTEGRATION PROCESS):



TECHNICAL ARCHITECTURE



# 5.3 USER STORIES

Use the below template to list all the user stories for the product.

User Type Functional User Story Requirement (Epic) Number			User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile user)	Registration	USN-1	As a user, I can register for the dashboard by entering my email, and password, and confirming my password.	I can access my account in the dashboard	High	Sprint-1
		USN-2	As a user, I will receive a confirmation email once I have registered for the dashboard	I can receive a confirmation email & click confirm	High	Sprint-1
		USN-3	As a user, I can register for the dashboard through Social Media	I can register & access the dashboard with Social Media Login	Low	Sprint-2
		USN-4	As a user, I can register for the dashboard through Gmail	I can register and access dashboard with Gmail	Medium	Sprint-2
	Login	USN-5	As a user, I can log into the application by entering email & password	I can login to the account in my email login.	High	Sprint-2
Dashboard USN-6		USN-6	As a user ,I can use my account in my dashboard fcr uploading dataset.	I can login to the account for uploading dataset.	Medium	Sprint-3
Customer (Web user)	Website	USN-7	As a user ,I can use my dashboard in website	I can login into the dashboard by visiting website.	Medium	Sprint-3
Customer Care Executive		USN-8	As a user ,I can contact Customer care Executive for my login.	I can contact customer executive for my login.	High	Sprint-4
Administrator		USN-9	As a user ,I can contact administrator for my queries.	I can contact admin strator for so ving my queries.	High	Sprint-4
Exploration	Dashboard	USN-10	As a user, I can prepare data by using Exploration Techniques.	epare data by using I can prepare data by		Sprint-3
Presentation	Dashboard	USN-11			High	Sprint-4
		As a user, I can Prepare Data by using Visua ization Techniques	I can prepare data by using Visualization Techniques.	High	Sprint-3	

# 6.PROJECT PLANNING AND SCHEDULING

# 6.1 SPRINT PLANNING AND ESTIMATION

Sprint	Functional	User Story	User Story	Story	Priority	Team
	Requirem	Number	/ Task	Points		Members
	ent (Epic)					
Sprint-1	Registrati	USN-1	As a user,	2	High	Priyadhars
	on		I can			hini D,
			register			Narmadha
			for the			Varshini N
			applicati			
			on by			
			entering			
			my email,			
			password,			
			and			
			confirmi			
			ng my			
			password			
Sprint-1		USN-2	As a user,	1	High	Priyadhars

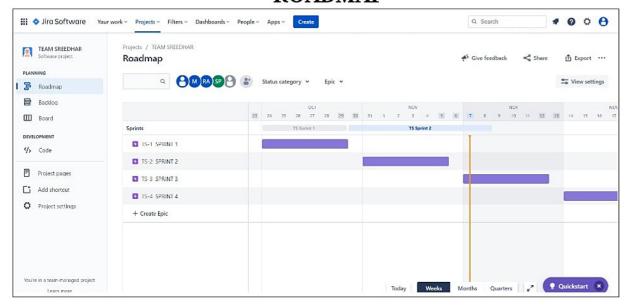
			I will receive confirmati on email once I have registered			hini D, Yasotha S
			for the applicati			
Sprint-2		USN-3	As a user, I can register for the applicati on through Facebook	2	Low	Priyadhars hini D, Yasotha S
Sprint-1		USN-4	As a user, I can register for the applicati on through Gmail	2	Medium	Yamuna Devi V,Priyadha rshini D
Sprint-1	Login	USN-5	As a user, I can log into the applicati on by entering email & password	1	High	Yamuna Devi V,Priyadha rshini D
	Dashboa rd					

# **6.2 SPRINT DELIVERY SCHEDULE**

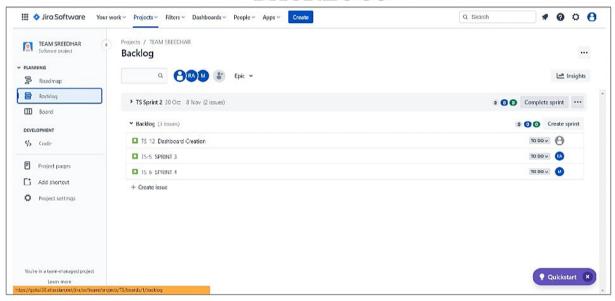
Sprints	Total	Duration	Sprint	Sprint End	Story	Sprint
	Story		Start Date	Date	Points	Release
	Points			(Planned)	Complet	Date
					ed (as on	(Actual)
					Planned	
					End Date	
Sprint-1	20	6 Days	24 Oct	29 Oct	20	29 Oct
			2022	2022		2022
Sprint-2	20	6 Days	31 Oct	05 Nov	20	05 Nov
			2022	2022		2022
Sprint-3	20	6 Days	07 Nov	12 Nov	20	11 Nov
			2022	2022		2022
Sprint-4	20	6 Days	14 Nov	19 Nov	20	15 Nov
			2022	2022		2022

# 6.3 REPORTS FROM JIRA

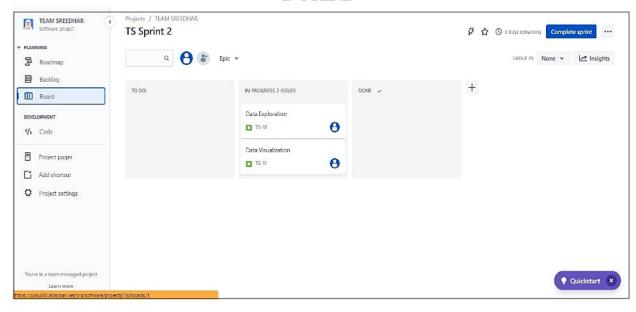
# **ROADMAP**



# **BACKLOGS**



# **BOARD**



# 7. CODING AND SOLUTIONING

# 7.1 FEATURE 1

```
Download the dataset here

[ ] from google.colab import drive drive.mount('/content/drive')

Mounted at /content/drive

[ ] cd/content/drive/MyDrive/Colab Notebooks

/content/drive/MyDrive/Colab Notebooks

[ ] # Unzipping the dataset lunzip 'Dataset.zip'
```

# Model Building 1. Importing The Model Building Libraries [ ] import numpy as np import tensorflow as tf from tensorflow.keras.models import Sequential from tensorflow.keras import layers from tensorflow.keras.layers import Dense,Flatten from tensorflow.keras.layers import Conv2D,MaxPooling2D,Dropout 2. Initializing The Model

classifier = Sequential()

```
3. Adding CNN Layers
   classifier = Sequential()
   classifier.add(Conv2D(32, (3, 3), input_shape=(64, 64, 3), activation='relu'))
   classifier.add(MaxPooling2D(pool_size=(2, 2)))
   classifier.add(Conv2D(32, (3, 3), activation='relu'))
   classifier.add(MaxPooling2D(pool_size=(2, 2)))
   classifier.add(Flatten())
4. Adding Dense Layers
   classifier.add(Dense(units=128, activation='relu'))
   classifier.add(Dense(units=5, activation='softmax'))
   classifier.summary()
 Model: "sequential_1"
                             Output Shape
  Layer (type)
                                                      Param #
                       ______
```

```
5. Configure The Learning Process

[ ] classifier.compile(optimizer='adam', loss='sparse_categorical_crossentropy', metrics=['accuracy'])

6. Train The Model

[ ] classifier.fit_generator(generator=x_train, steps_per_epoch = len(x_train), epochs=20, validation_data=x_test, validation_steps = len(x_test))

/usr/local/lib/python3.7/dist-packages/ipykernel_launcher.py:2: UserWarning: 'Model.fit_generator' is deprecated and will be removed in a future version. Pl

Epoch 1/20
494/824 [==============]....] - ETA: 6:52 - loss: 0.7194 - accuracy: 0.7174

7. Saving The Model

[ ] classifier.save('nutrition.h5')
```

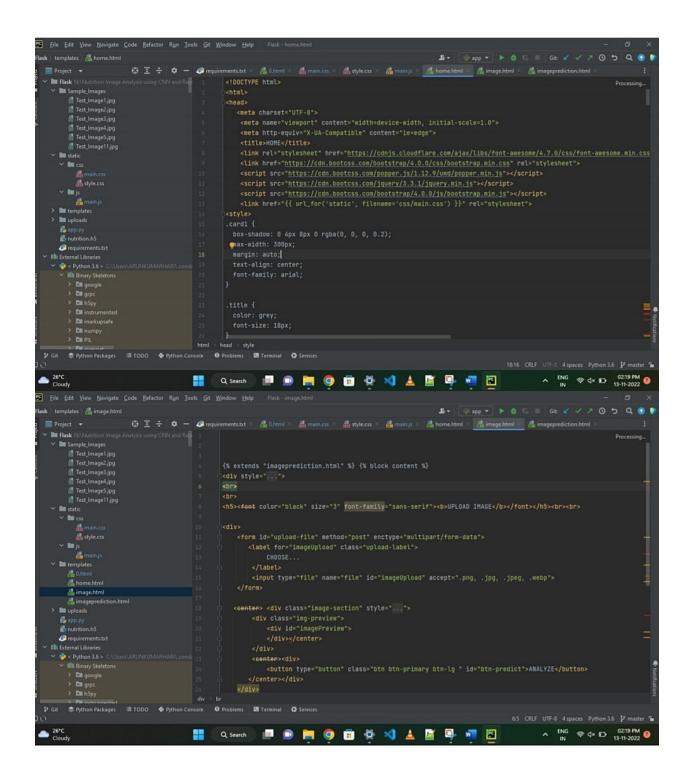
```
8. Testing The Model

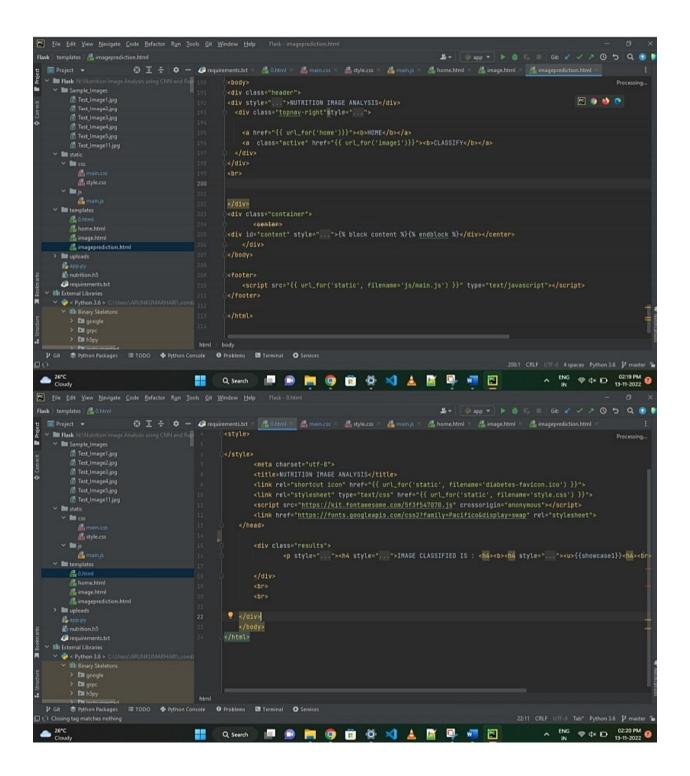
[ ] from tensorflow.keras.models import load_model from keras.preprocessing import image model = load_model("nutrition.hs")

| from tensorflow.keras.models import load_model from tensorflow.keras.preprocessing import image model = load_model("nutrition.hs") img = image.load_img(r'/content/drive/MyDrive/Colab Notebooks/Sample_Images/Test Image1.jpg',grayscale=False,target_size= (64,64)) x = img_to_array(img) x = np.expand_dims(x,axis = 0) predict_x=model.predict(x) classes_x=np.argmax(predict_x,axis=-1) classes_x=np.argmax(predict_x,axis=-1) = 0s 62ms/step array([8])

[ ] index=['APPLES', 'BANANA', 'ORANSE', 'PINEAPPLE', 'WATERMELON'] result=str(index[classes_x[8]]) result=str(index[classes_x[8]])
```

# 7.2 FEATURE 2





## 8. TESTING

# 8.1 TEST CASES

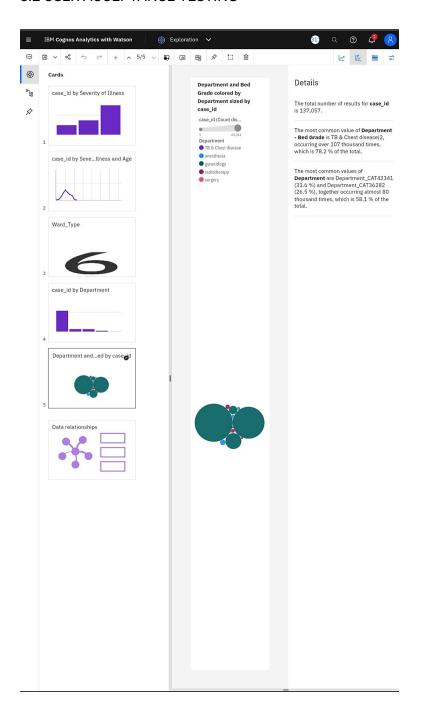
- □ Navigation paths +

  ▶ ⊞ sample\_sub
  - ▼ ⊞ test\_data

)

- # case\_id
- # Hospital\_code
- ▶ abc Hospital\_type\_code
- ▶ ⊚ City\_Code\_Hospital
- ▶ ⊘ Hospital\_region\_code
  - L Available Extr...s in Hospital
- ▶ abc Department
- ▶ abc Ward\_Type
- ▶ abc Ward\_Facility\_Code
  - Bed Grade
  - L patientid
  - O City\_Code\_Patient
- ▶ abc Type of Admission
- ▶ abc Severity of Illness
  - L Visitors with Patient
- ▶ abc Age
  - Admission\_Deposit
- ► ⊞ train\_data
- ► Ⅲ train\_data\_dictionary

# 8.2 USER ACCEPTANCE TESTING

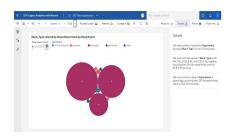


# 9.RESULTS

# 9.1 PERFORMANCE TESTING

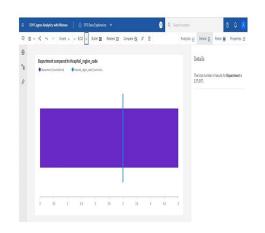


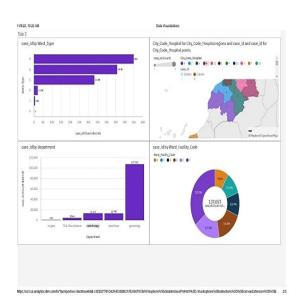


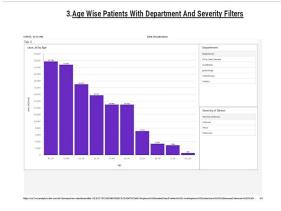




# 5. Department compared to Hospital\_region\_code



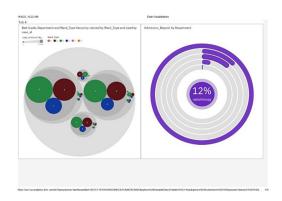






# 5. <u>Dashboard Showing Pie, Stacked Bar, Waterfall And Pie Charts</u>





# 10. ADVANTAGES &DISADVANTAGES

# 10.1 ADVANTAGES

- 1. Improved research efforts
- 2. Improved health outcomes
- 3. Obtain operational insights
- 4. Improved staffing
- 5. Informed strategic planning

# 10.2 DISADVANTAGES

- 1. Lack of alignment within teams
- 2. Lack of commitment and patience
- 3. Low quality of data
- 4. Privacy concerns
- 5. Complexity & Bias

## 11.CONCLUSION

Data analytics has the potential to transform the way healthcare providers use sophisticated technologies to gain insight from their clinical and other data repositories and make informed decisions. In the future we'll see the rapid, widespread implementation and use of big data analytics across the healthcare organization and the healthcare industry.

#### 12. FUTURE SCOPE

Data analysts can develop software to automatically inform patients about recommended lifestyle changes to prevent certain conditions. This helps improve performance by delivering data-based quality patient care which, in turn, improves patient satisfaction