Project Design Phase-II Customer Journey Map

Date	8 October 2022
Team ID	PNT2022TMID15482
Project Name	University Admit Eligibility Predictor
Maximum Marks	4 Marks

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University Admit Eligibility Predictor	Entice How does someone initially become aware of this process?	Enter What do people experience as they begin the process?	Engage In the core moments in the process, what happens?	Exit What do people typically experience as the process finishes?	Extend What happens after the experience is over?
Steps What does the person (or group) typically experience?	Study Abroad Jon clobs that interest you or at at your own club teachering is a profession of the conversation with the conversation with the people next to you in that two-hour lecture. Jon clobs that interest you are conversation with the groups and team up on honework. Jon clobs that interest you are conversation with the conversation with the groups and team up on honework. Justing requirements and finding solutions Greak Life, Clubs, Sports, Editocurreculars	Students must join according to their eligibility criteria The students must built a friendship. Students must learns to use our Software	The encouragement of a questioning spiral Experiencing Freedom of thought and expression discrimination	Communication Submitting and Submitting feedback Critical thinking and problem-solving Gain direction for your future career	Making his routline and developing the career path of the future
What interactions What interactions do they have at each step along the way? # People: Who do they see or talk to? # Places: Where are they? # Things: What digital touchpoints or physical objects would they use?	Good studens are good communicators, organized and conscientious. Must approach only real online university website only. Website only. Website only. Avoid universities that copy the amones of famous institution.	Interact to the UI Getting knowledge about software	Customize the settings changing the action(e.g. Lab requirements) for specific sessions	Again changing the settings that worked wrong. Verifies that the settings has changed	Recommend this Software to other faculty and students
Goals & motivations At each step, what is a person's primary goal or motivation? ("Help me" or "Help me avoid")	Be a Life Long Learner Become an Efficient, Successful Student	To learn more Clarify about the Educational software Plans	Identify the short- term and long- term goals To avoid complexity	To verify the Follow the rules; do accuracy of the what has always knowledge been done	Students should set priorities and remain motivated towards goal
Positive moments What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?	Work can be easily done Enchancing new skills Computer with simple webcam is enough	Good and No big friendly UI configurations needed	Mostly accurate Best performance	Work done Educational easily Laboratories	It is productive applicable in Worth to suggest various for other studenst departments
Wegative moments What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?	The question arises: Is it better than manual browsing? The question arises: Does it work with any webcam and computer?	The students has to remember the various subjects It is not precise and sometimes it is vague	It is less accurate sometimes while editing the students information	The user should tweak some settings in order to make the software accurate at next time The user should close the software properly this may take some time	The user will feel inconvenient without this software

Increase the

support for low

quality webcams

Adding more details and procedures in the website

Increase

awareness

To increase the support for all kind of devices We can improve the software with the feedback obtained from the user

We can increase reliability with the collected data

We can collect the

input and output

data that obtained

during process

The feedback can

be obtained

We can imporve the software to work in various conditions

To make the

software better

To increase the

performance

Areas of opportunity

How might we make each step better? What ideas do we have? What have others suggested?