Define CS, fit into CC

# Qο E

# 1. CUSTOMER SEGMENT(S)



- Job seekers
- Recruiters

#### 6. CUSTOMER CONSTRAINTS



- Availability of other similar applications not doing a good job.
- A fear of their time being wasted by unsuitable recommendations.

#### 5. AVAILABLE SOLUTIONS



- In the past, the customers used other job recommenders which recommends jobs for the job seekers.
- Pros: Recommends many jobs.
- Cons: Does not recommend suitable jobs. Jobs may not match with that of the job seekers eligibility.

# 2. JOBS-TO-BE-DONE / PROBLEMS

suitable job.



- Choosing the right job from many available jobs by recommending the
- Customer being unaware of the available job.

#### 9. PROBLEM ROOT CAUSE



- A recruiter cannot go around the world to recruit people. They recruit people nearby. A person who is far away may not know about the recruitment and so they cannot attend the interview.
- Lot of applications doing a poor job in finding the suitable job.

### 7. BEHAVIOUR



Use the skill and job recommender application which we develop for better recommendations.

## 3. TRIGGERS



Seeing others get a job while the customer being unemployed and being unaware of the job opportunities.

### **10. YOUR SOLUTION**



- Recommending jobs not only based on the educational qualifications but also based on many other criteria.
- Showing the percentage of match between the job and the details provided by the job seeker.

#### 8. CHANNELS of BEHAVIOUR



- Download the application.
- Search for the suitable job.

# TR & EV

#### 4. EMOTIONS: BEFORE / AFTER



Customer feels depressed and confused before getting a good recommendation. And they feel satisfied and happy after knowing about the vast opportunities.