



Customer experience journey map

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REAL TIME COMMUNICATON SYSTEM POWERED BY AI.

scenario									
Communication System for specially abled persons.	<div><div></div><div>Entice</div><div>How does someone initially become aware of this process?</div></div>			<div><div></div><div>Enter</div><div>What do people experience as they begin the process?</div></div>		<div><div></div><div>Engage</div><div>In the core moments in the process, what happens?</div></div>		<div><div></div><div>Exit</div><div>What do people typically experience as the process finishes?</div></div>	<div><div></div><div>Extend</div><div>What happens after the experience is over?</div></div>
<div>steps</div> <div>what does the person or group typically experience ?</div>	<div><div>Checking for updates</div><div>Searching for solutions.</div><div>A person checking for any recently available technologies for deaf or dumb peoples.</div><div>Deaf people how are not abled to speak check for the updates in technology that helps them to communicate.</div></div>			<div>Starting their usage.</div> <div>As they begin to start the usage, they start experience the advance features of this application.</div>		<div>Finding difficulties.</div> <div>They finally come to known about the application and use it in a comfortable manner.</div>	<div><div>Start use the application when ever needed.</div><div>They communicate with the app using CxH and that converts them into voice .</div><div>As they came to known about the app they start using the advanced the features of this app.</div><div>Good interaction between the user and the application takes place.</div><div>As they start to use, they see the features that are available for engaging people.</div><div>As they get benefited continuously from the app they get familiar with it.</div></div>	<div><div>They get certain update in the application as they use the app continuously.</div><div>They also get knowledge about the steps that to be taken during new versions of the application.</div></div>	<div>If they need any extension they will suggestion any advanced features in the app.</div>
<div></div> <div>Interactions</div> <div>What interactions do they have at each step along the way?</div> <div><div>■ People: Who do they see or talk to?</div><div>■ Places: Where are they?</div><div>■ Things: What digital touchpoints or physical objects would they use?</div></div>	<div><div>They keep interacting with technically string people .</div><div>They try to create new things by their institution .</div><div>They go for places which provide the information or machines that helps deaf people .</div></div>			<div>During usage they interact with the mentor how help for their better usage of app.</div>		<div>After getting clear they try to explain things to deaf and dumb people like them.</div>	<div><div>they makes communication easier and does eliminate the feel of disability.</div><div>Using the app they can communicate with each other and with the normal people .</div></div>	<div>After usage they suggestion this type of app to near by friends.</div>	<div>Some people are deaf or dumb that people are caring themselves.</div>
<div></div> <div>Goals & motivations</div> <div>At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")</div>	<div>During this step , the motivation of the person is to find a better technological facility.</div>			<div>The motivation of the people during this session is to understanding the application .</div>		<div>To get to known the information of project .</div>	<div>To experience the advance features of this application and make us of the system efficiently</div>	<div>They have a desire to share this companion.</div>	<div>They encourage the deaf and dumb worker with speech impaired to participate the discussion .</div>
<div></div> <div>Positive moments</div> <div>What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?</div>	<div>They will get several information related to advanced technology during the searching process of the application</div>			<div>They will come to known about the features and start utilizing the benefits of application .</div>		<div>They will enjoy the advance features of the application and forgot about their disability.</div>	<div>They try to do good to their friends by suggestion this application to them.</div>	<div>The develop some apps like, aval ios etc.</div>	
<div></div> <div>Negative moments</div> <div>What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?</div>	<div>They get more information which will get them confused .</div>			<div>They may get disappointment due to the limited facilites.</div>		<div>They may even get addicted to this type of application.</div>	<div>This app may not be usable for their friends and they may disapointed.</div>	<div>Despite the increasing attention give to the pain , little is how to deaf people communicate their pain and which perfer to use</div>	
<div></div> <div>Areas of opportunity</div> <div>How might we make each step better? What ideas do we have? What have others suggested?</div>	<div>They get good ideas and information regarding advance technologies.</div>			<div>They may have an idea of using the application for good deeds.</div>		<div>Making the use of advance may make the person more satisfy the elated.</div>	<div>They get more suggestions from different peoples.</div>	<div>They have such as better experience is enough to teach this to their friends.</div>	