# Global Sales Data Analytics

# A PROJECT REPORT

Submitted by

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#### 1.INTRODUCTION

If you want to achieve your sales goals month after month, then guesswork and intuition aren't your best friends. You need to perform a strategic sales analysis and get cold, hard data. You will gain an understanding of the data ecosystem and the fundamentals of data analysis, such as data gathering or data mining.

### 1.1 Project Overview:

The automated, prospective analyses offered by data mining move beyond the analyses of past events provided by retrospective tools typical of decision support

#### 1.2PURPOSE:

Regular sales data analysis provides an understanding of the products that your customers are buying and helps you dissect why they are behaving in a certain way. You can also find patterns in your lead conversions and drop offs.

Data mining tools predict future trends and behaviors, allowing businesses to make proactive, knowledge-driven decisions

Thousands of data points at your fingertips. Build, refine and analyse your audience in our intuitive platform. Monitor trends. Granular Global Analysis. 46 Countries. 17 Million Panelists. 40,000 Data Points. Create Bespoke Segments.

Sales analytics refers to the technology and processes used to gather sales data and gauge sales performance. Sales leaders use these metrics to set goals, improve internal processes, and forecast future sales and revenue more accurately.

#### 2.LITERATURE SURVEY

## 2.1 Existing Problem:

- 1. Global sales process is way too long and don't have enough leads.
- 2. Leads are unqualified and wasting your effort on bad fit prospects.
- 3. Spending too much time on low-value task
- 4. The statement may include workflow bottlenecks, resources challenges or fundamental difficulties such as understanding a customer base
- 5. Identify the key sales metrics you need, such as win rate and average deal size
- 6. Use a tool (such as Pipe drive's CRM) to track this data as leads travel through your pipeline. Record this data in visual dashboards

#### 2.2 REFERANCES:

- 1. Data mining with its role in marketing, sales support and customer identification data analysis [Mohammed Bin Ali Al Atif, Ahmed H. Shakir, et al, 2022]
- 2. Impact of big data analytics on sales performance in pharmaceutical organizations: The role of customer relationship management capabilities [Muhammad Shahbaz, Lili Zhai, et al, 2021]
- 3. Data Analysis and Visualization of Sales Dataset using Power BI [ Ms. Sarika Singh, Ms. Lavina Jadhav, 2022]
- 4. Survey on Growth of Business using Data Analytics for Business Intelligence in RealTime world [Madamanchi Brahmaiah, Talluri Sreekrishna, 2021]

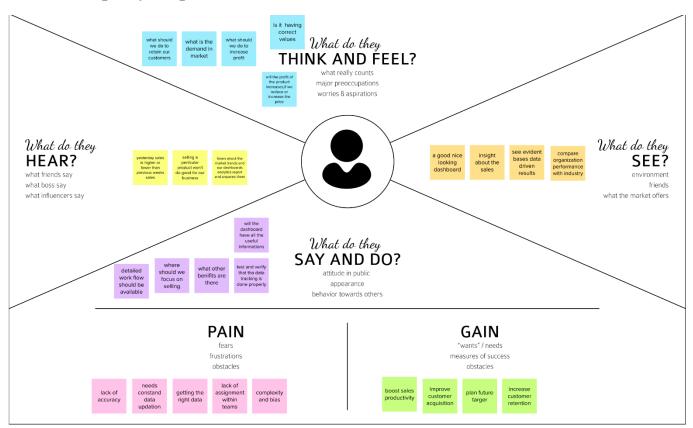
#### 2.3 Problem Statement definition:

#### **Customer Problem Statement:**

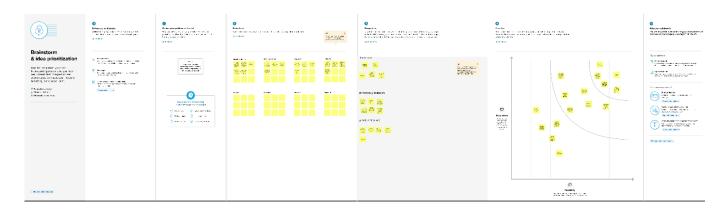
- These days, online shopping is essential.
- So, try to comprehend a few things, such as the Global Super Store's Customer Analysis and Product Analysis.
- It's critical that the sales and marketing teams review their plans and effectiveness in order to enhance both.
- One method to gauge analysis of sales performance.
- The term "sales analytics" denotes the use of technology to gather and analyse sales data using data to generate practical knowledge.

#### 3.IDEATION & PROPOSED SOLUTION

### 3.1 Empathy Map Canvas



# 3.2 Ideation & Brainstorming



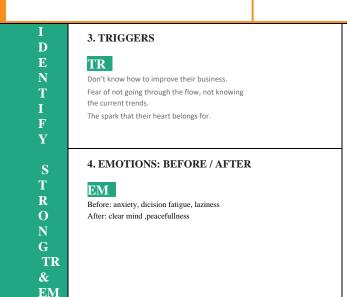
# 3.3 Proposed Solution:

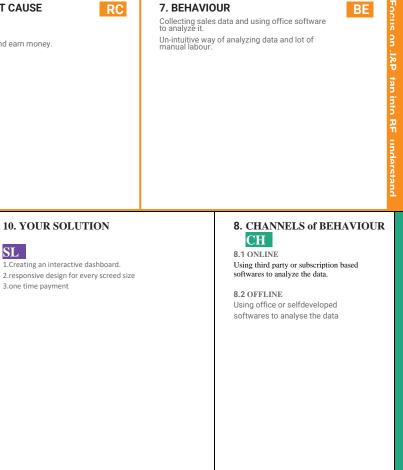
Project team shall fill the following information in proposed solution template.

S.No.	Parameter	Description
1.	Problem Statement	Sales include all the actions involved in the
	(Problem to be solved)	product sale, consumer service and business
		service. For the sales and marketing team to
		review their performance data visualization
		techniques called sales analytics is used. In
		sales analytics, technology is used to collect and
		use the sales data to produce productive results
		and they are in turn used to identify and
		optimize the sales. Various attributes are used
		to plan an efficient sales model which will
		benefit both customer and business.
2.	Idea / Solution description	Developing web application that would take all
		data and do analysis and give reports for
		visualization of data in a dashboard to identify
		trends for future analysis.
3. Novelty / Uniqueness During the analysis, extraction of new features.		During the analysis, extraction of new features
		will be done. With that, more understanding
		can be made and we can come up with better
		decisions which will increase the salesperson's
		profit.
4.	Social Impact / Customer	This sales data analytics improves the firms sales and future visions. and
	Satisfaction	also Customer should know the available products
		and nearest location of the shops which gives
		the idea to customer for purchase.
5.	Business Model (Revenue	basic model: minimal analysis dashboard
	Model)	subscription: reports on future prediction
6.	Scalability of the Solution	the solution will be scalable even when the
		organisation productivity goes down

#### Project Title: Global sales data analysis Project Design Phase-I -Solution Fit Team ID: PNT2022TMID04402

# 6. CUSTOMER 1. CUSTOMER SEGMENT(S) 5. AVAILABLE SOLUTIONS To create a dashboard with auto generated analytical insights. e-commerce or business organization owners who wants to know the insights of their business and The data needs to be collected in an organized form. Decisions need to be made by the customer in all the situations. Need more data to analyze more insights. Analyzing the data manually several algorithms 2. JOBS-TO-BE-DONE / PROBLEMS 9. PROBLEM ROOT CAUSE RC 7. BEHAVIOUR Analyzing the data and identifying the trends in Business model. the sales. Change in trend, The urge to do the job and earn money. Determining the input file structure.





Explore AS, differentiate

# 4. Requirement analysis:

# **4.1 Functional requirements:**

Following are the functional requirements of the proposed solution.

FR No.	Functional Requirement (Epic)	Sub Requirement (Story / Sub-Task)		
FR-1	User Registration	Registration through Form		
		Registration through Gmail		
		Registration through LinkedIN		
FR-2	User Confirmation	Confirmation via Email		
		Confirmation via OTP		
FR-3	Choose the tool for visualization	IBM Cognos analytics is chosen		
FR-4	Data visualization	Required graph, charts are chosen for visualization		
FR-5	Prepare dashboards	Dashboards, story boards and reports are created in		
		IBM Cognos analytics		
FR-6	Business Decisions	Recommendations are made according to data		

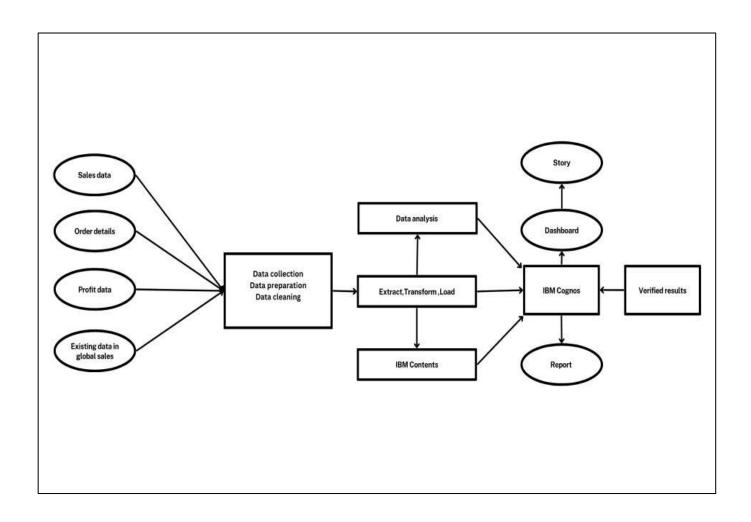
# **4.2 Non-Functional requirement:**

Following are the non-functional requirements of the proposed solution.

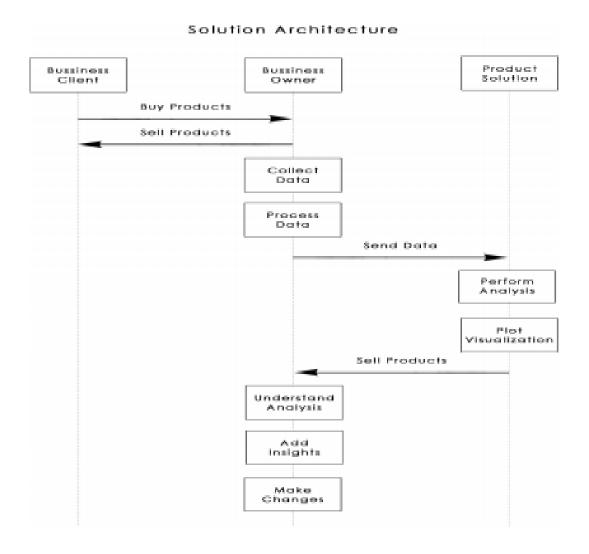
FR No.	Non-Functional Requirement	Description		
NFR-1	Usability	It should be easier to understand the insights for the		
		customers.		
NFR-2	Security	The data is protected from unauthorized access.		
NFR-3	Reliability	Connecting the data to the software and further process.		
NFR-4	Performance	The analysed information is recorded and updated.		
NFR-5	Availability	The tool is only available for the authorized persons		
		to create, update, remove and the record customer		
		information		
NFR-6	Scalability	Everyday activities are monitored for the growth of		
		work.		
		Analytic tool should support even the size of data is		
		increased.		

# 5. Project Design:

# **5.1.Data Flow Diagram**:



### 5.2 Solution and Technical Architecture:



#### Technical Architecture:



# 6.Project Planning & Scheduling:

**6.1 Sprint Planning & Estimation** 

7. 8. Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points
Sprint-1	Collect the dataset	USN-1	Download the dataset from Kaggle API	2
Sprint-1	Understand the dataset	USN-2	To understand the Data in dataset	3
Sprint-2	Loading the dataset	USN-3	Load the dataset in IBM cognos analytics	3
Sprint-2	Preparation of dataset	USN-4	Prepare the data with no null values	4
Sprint-2	Performing calculations	USN-5	Create new calculation for perfect visualization	3

Sprint	Functional Requirement (Epic)	User Stor y Num ber	User Story / Task	Story Points	Priority	Team Membe rs
Sprint-1	Collect the dataset	USN-1	Download the dataset from Kaggle API	2	High	Indrajith, Kalanjiya Vishnu
Sprint-1	Underst and the dataset	USN-2	To understand the Data in dataset	3	High	Indrajith , Kalanjiya Vishnu
Sprint-2	Loading the dataset	USN-3	Load the dataset in IBM cognos analytics	3	Low	Jagadeesh, Jayachandr an,
Sprint-2	Prepar ation of datase t	USN-4	Prepare the data with no null values	4	Medium	Jagadees h, Jayacha ndran,
Sprint-2	Perfor ming calculat ions	USN-5	Create new calculation for perfect visualization	3	High	Jagadees h, Indrajith

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-3	Creating visualization	USN-6	Visualize the data for user to understand easily	5	Medium	Jayachandran, Indrajith,
Sprint-3	Creating dashboard	USN-7	To track, analyze and display data	10	Low	Jayachandran, Indrajith,
Sprint-4	Report, Story and Final Delivery	USN-8	Narratives that explain how fand why data changes over time, final delivery of the project	20	High	Jagadeesh, Kalanjiya vishnu

# 3.1 Sprint Delivery Schedule:

Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual)
Sprint-1	5	6 Days	24 Oct 2022	29 Oct 2022	5	29 Oct 2022
Sprint-2	10	6 Days	31 Oct 2022	05 Nov 2022	10	05 Nov 2022
Sprint-3	15	6 Days	07 Nov 2022	12 Nov 2022	15	12 Nov 2022
Sprint-4	20	6 Days	14 Nov 2022	19 Nov 2022	20	19 Nov 2022

## **Velocity:**

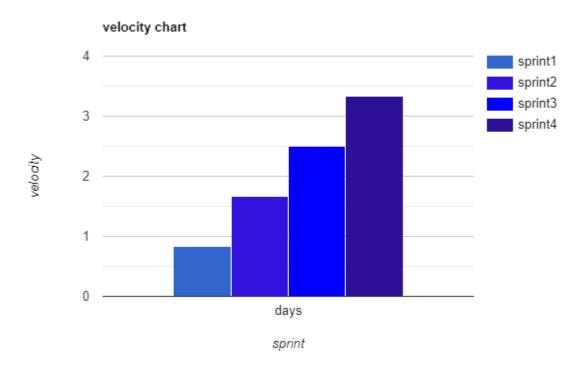
Imagine we have a 10-day sprint duration, and the velocity of the team is 20 (points per sprint). Let's calculate the team's average velocity (AV) per iteration unit (story points per day)

$$AV = \frac{sprint\ duration}{velocity} = \frac{20}{10} = 2$$

$$AV=50/24=2.083$$

Sprint	Total story points	Duration	Average velocity
Sprint-1	5	6 days	5/6=0.833
Sprint-2	10	6 days	10/6=1.66
Sprint-3	15	6 days	15/6=2.5
Sprint-4	20	6 days	20/6=3.33

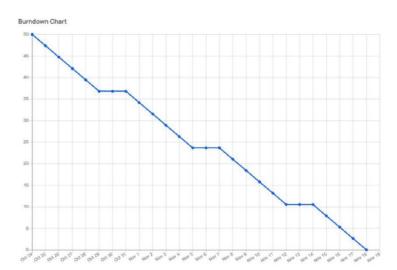
# Velocity chart:



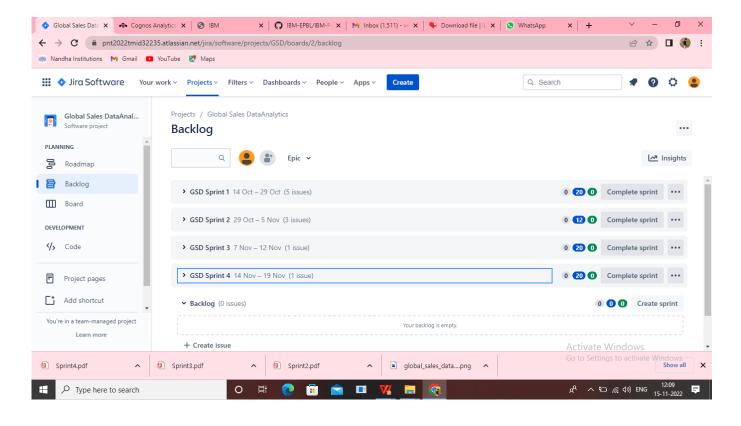
#### **Burndown Chart:**

#### **Burndown Chart:**

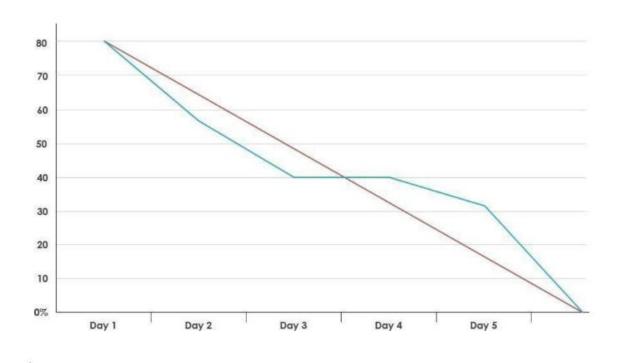
A burn down chart is a graphical representation of work left to do versus time. It is often used in agile software development methodologies such as Scrum. However, burn down charts can be applied to any project containing measurable progress over time.



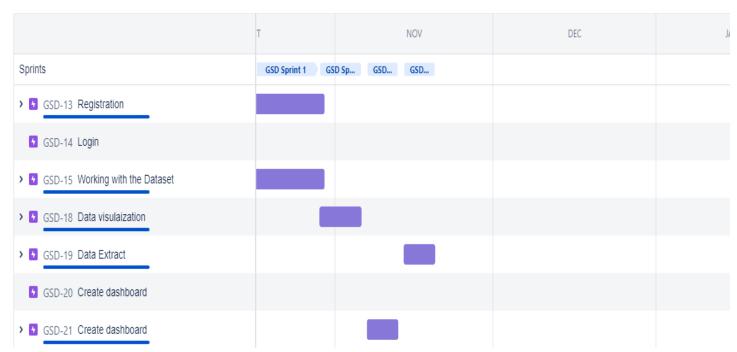
# 3.2 Reports from JIRA:



## Burndown chart:



# Road Map:



#### 4.1 Feature 1

## **Sales – Analysis:**

This is an analysis of the sales data with particular focus given to how promotions and advertising translate into sales, in terms of both units sold and sales dollars.

### **Different types of Sales Analysis**

- Furniture company sales analysis HTML file
- Cereal Company Sales Analysis HTML file
- Financial Statement Analysis PDF file

### **Analysis using R Shiny Dashboard**

• Furniture company sales Dashboard R Shiny app

### **Steps for Cereal Company Sales Analysis**

- 1. Download the Raw Data
- 2. Analysis code R file
- 3. Final Analysis R file

# Steps for Furniture company sales analysis

- 1. Download the Raw Data
- 2. Analysis code R file
- 3. Dashboard Code HTML file
- 4. Final Dashboard PDF file
- 5. Final Analysis HTML file

#### fearture-1:

**Step 1: Understand the Business** 

**Step 2: Get Your Data** 

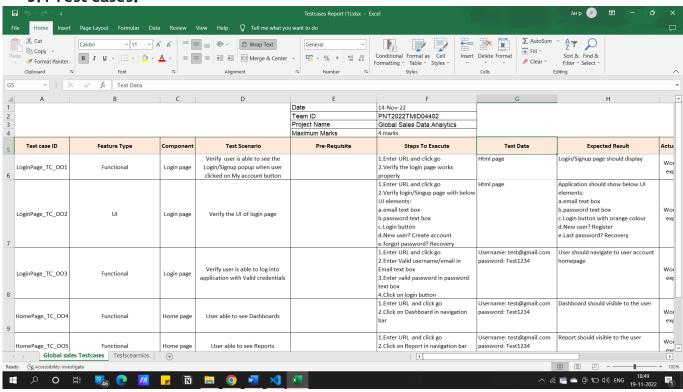
# **Step 3: Explore and Clean Your Data**

# **Step 4: Enrich Your Datasets**



#### 5. Testing:

#### 5.1 Test cases:



#### 5.2 USER ACCEPTANCE TESTING

Copying and pasting screenshots of test results into Word or Excel is very time-consuming and prone to human error. Optimize your UAT testing with automated documentation, workflow and defect management. The right tool will help you with exploratory testing and be able to document tests using a recorder for playback as needed, accelerating the process and reducing the back-and-forth between the software development and testing teams.

#### 6.RESULTS

#### **6.1 PERFORMANCE Metrics:**

The analysis covered the period from 2012 to 2015, with conversion to the Brazilian currency Real BRL (R\$). Some results:

- The US was the country with the highest profit.
- The country that presented the biggest loss in sales was Turkey.
- There was greater demand for Superstore products to be shipped via the standard mode.
- The Technology Category presented better results in Profit and Sales.
- The Retail segment performed better for all the years evaluated.

#### 7. ADVANTAGES

- 1. Cost efficiency
- 2. Receive full-scale services
- 3. Maximize presentation
- 4. Save time

#### **DISADVANTAGES**

- 1. Risk of choosing the wrong provider
- 2. Lack of on-site support
- 3. Less control
- 4. Data security

#### 8. CONCLUSION

By implementing this analytics solution, the company brought their competitive and sales data reporting in-house, cut costs and increased the accuracy of their reporting and analysis. As the company moves forward with this new solution, their sales reporting costs will most likely be reduced by 50 to 70%. They are now able to analyze raw data themselves, respond more quickly to changes in market trends and perform root cause analysis to determine those shifts in the market. By securing quicker access to their data with the new solution, the company was also able to reduce the risk associated with delayed responses to changes in their markets. With the new solution, the company can now process sales reports faster than the outsourced solution, reducing turnaround time between 50% to 60%. The reporting needs of the company have been streamlined, consolidating over 10reports into the centralized dashboard solution. The company's competitive analysis group is also able to more quickly respond to internal data requests given they have the ability to pull the information themselves. With this quicker response, the company is better able to react to changes in the market and predict opportunities for its sales force. The business also experienced an increase in the overall understanding of their sales data throughout the organization. The company now has great flexibility in the presentation of their sales and competitive data, while also being able to integrate sales data with other key data points for the organization.

#### 9. FUTURE SCOPE

Sales analytics refers to the use of technology to collect and use sales data to derive actionable insights. It is used to identify, optimize, and forecast sales. It uses different metrics and KPIs to plan an efficient sales model that generates higher revenue for the business.

```
13.APPENDIX
SOURCE CODE:
Index.tsx
 import type { NextPage } from "next"
 import { trpc } from "../utils/trpc"
 import { IframeContainer } from "../components/IframeContainer"
 import Link from "next/link"
 const Home: NextPage = () => {
  const { data, isLoading } = trpc.useQuery(["graphs", { limit: 5 }])
  console.log("data", data)
  if (!data && isLoading) {
   return <div>Loading </div>
  if (data) {
   return (
     <div className="mb-10">
      <Main />
      <ShowCase />
     </div>
  return <div className="p-8 bg-red-700"></div>
 const ShowCase = () => {
  return (
   <div className="flex items-center justify-center h-max">
     <IframeContainer
      title="sales wise profit and discount"
 link={`https://eu2.ca.analytics.ibm.com/bi/?perspective=explore&pathRef=.m
 y_folders%2Fdcasd%2FNew%2Bexploration&closeWindowOnLastView=tru
 e&ui_appbar=false&ui_navbar=false&shareMode=embedded&amp
 ;subView=model000001848f3600a3_00000005`}
     />
```

</div>

```
}
const Main = () => {
 return (
  <main className="">
   <div className="relative px-6 lg:px-8">
    <div className="mx-auto max-w-3xl pt-20 pb-32 sm:pt-48 sm:pb-40">
     <div>
      <div className="hidden sm:mb-8 sm:flex sm:justify-center">
        <div className="relative overflow-hidden rounded-full py-1.5 px-4 text-</pre>
sm leading-6 ring-1 ring-gray-900/10 hover:ring-gray-900/20">
         <span className="text-gray-600">
          Announcing our next round of funding. {" "}
          <Link href="#">
           <div className="font-semibold text-indigo-600">
            <span className="absolute inset-0" aria-hidden="true" />
            Read more <span aria-hidden="true">&rarr;</span>
           </div>
          </Link>
         </span>
        </div>
      </div>
       <div>
        <h1 className="text-4xl font-bold tracking-tight sm:text-center sm:text-
6x1">
         Analytics to enrich your online business
        </h1>
        Anim aute id magna aliqua ad ad non deserunt sunt. Qui irure qui
         lorem cupidatat commodo. Elit sunt amet fugiat veniam occaecat
         fugiat aliqua.
        <div className="mt-8 flex gap-x-4 sm:justify-center">
         <Link href="/analytics">
          <div className="inline-block rounded-lg bg-indigo-600 px-4 py-1.5"</p>
text-base font-semibold leading-7 text-white shadow-sm ring-1 ring-indigo-600
hover:bg-indigo-700 hover:ring-indigo-700">
           Get started
           <span className="text-indigo-200" aria-hidden="true">
            →
           </span>
```

```
</div>
         </Link>
         <Link href="/dashboard">
          <span className="inline-block rounded-lg px-4 py-1.5 text-base font-</pre>
semibold leading-7 text-gray-900 ring-1 ring-gray-900/10 hover:ring-gray-
900/20">
           Dashboard
           <span className="text-gray-400" aria-hidden="true">
             &rarr:
           </span>
          </span>
         </Link>
        </div>
       </div>
       <div className="absolute inset-x-0 top-[calc(100%-13rem)] -z-10</pre>
transform-gpu overflow-hidden blur-3xl sm:top-[calc(100%-30rem)]">
        <svg
         className="relative left-[calc(50%+3rem)] h-[21.1875rem] max-w-
none -translate-x-1/2 sm:left-[calc(50%+36rem)] sm:h-[42.375rem]"
         viewBox="0 0 1155 678"
         fill="none"
         xmlns="http://www.w3.org/2000/svg"
        >
         <path
          fill="url(#ecb5b0c9-546c-4772-8c71-4d3f06d544bc)"
          fillOpacity=".3"
          d="M317.219 518.975L203.852 678 0 438.3411317.219 80.634
204.172-286.402c1.307 132.337 45.083 346.658 209.733 145.248C936.936
126.058 882.053-94.234 1031.02 41.331c119.18 108.451 130.68 295.337 121.53
375.223L855 299l21.173 362.054-558.954-142.079z"
         <defs>
          linearGradient
           id="ecb5b0c9-546c-4772-8c71-4d3f06d544bc"
           x1="1155.49"
           x2="-78.208"
           y1=".177"
           y2="474.645"
           gradientUnits="userSpaceOnUse"
```

```
<stop stopColor="#9089FC" />
          <stop offset={1} stopColor="#FF80B5" />
         /linearGradient>
        </defs>
       </svg>
      </div>
     </div>
    </div>
   </div>
  </main>
export default Home
Dashboard.tsx
import Banner from "../components/Banner"
import { IframeContainer } from "../components/IframeContainer"
export default function Dashboard() {
 return (
  <div className="flex flex-col gap-4">
   <Banner
    title="Sales analytics"
    subtitle="Sales analytics"
    tag="Learn More!"
   ></Banner>
   <div className="w-2/3 mx-auto mb-10 shadow-sm">
    <IframeContainer
link={`https://eu2.ca.analytics.ibm.com/bi/?perspective=dashboard&pathRef=
.my_folders%2FDash%2BBoard%2BFinal&closeWindowOnLastView=true
&ui_appbar=false&ui_navbar=false&shareMode=embedded&
action=view&mode=dashboard&subView=model000001848c07ed56_0
0000000`}
     width="100%"
     height="600"
    />
   </div>
```

</div>

) }

# Most of the analysis is done in IBM-Cognos analytics tool but we did tried some analysis in python also .

