User journey by The Job Junction Team





Difficulty
Beginner

This is the user journey of a general candidate who needs to find jobs based on his skills for our Skill-based Job Recommender Application. In which the main functionalities are Sign In and Sign Up right now. We tested this with our website.

1 Phases High-level steps your user needs to accomplish from start to finish	Visiting our Landing Page	Click Let's go nav link to login If not yet having account, create account	Filling the details	Redirecting to Home Page
2 Steps Detailed actions your user has to perform	Landing page consists of our values, forms to collect their details, Checking whether they scroll the landing page til last.	Navbar contains Let's go nav-link to get login. Clicking that button it takes user to login. From there to register in the platform.	The user has to fill in the details asked in the form. It contains basic information like name, mobile number, and emailid.	User again re-directs to the homepage.
Feelings What your user might be thinking and feeling at the moment	They are curious about what is this page contains. Most of them interact with the triggers in the website like buttons and links.	70% of them literally clicked the hamburger icons to navigate into login & register page. They get excited when they see Let's go instead of just saying Login.	Most of them type in the input field as normally	When it is redirecting they are looking for the next thing
	We have services section in our website. People tries to click it. But it is	Look frustrated	Look	Some felt oh again same