

## Creating skills and assistant for Chatbot

Date	07 November 2022
Team ID	PNT2022TMID10388
Project Name	Ai Based Discourse For Banking Industry

### Creating Saving Account Action

The screenshot shows the IBM Watson Assistant interface for creating a new skill named "Saving Account". The interface includes a top navigation bar with "IBM Watson Assistant Lite", "Upgrade", "Banking Chatbot", and "Learning center". On the left, a sidebar shows the skill's progress: "Customer starts with: Saving Account", "11 total steps", "1 end step", and "0 re-ask steps". The main workspace is divided into three sections: "Conversation steps", "Assistant says", and "And then".

**Conversation steps:**

- Step 1: "Looks like you are interested in availing banking services from us! 😊👍 May I know your exact...". Below this step are two buttons: "Fixed deposits" and "Recurring de...". A "Continue to next step" button is also present.
- Step 2: "Enter your Full name". Below this step is a "Try Free text" button and a "Continue to next step" button.
- Step 3: "To process your application, we would require some personal information <br /> <br /> Coul...". Below this step is a "Try Free text" button and a "Continue to next step" button.

**Assistant says:**

Step 1 is taken without conditions. The assistant's response is: "Looks like you are interested in availing banking services from us! 😊👍 May I know your exact preference? 🙋". Below the response are two buttons: "Fixed deposits" and "Recurring deposits". There are also "Edit response" and "Edit validation" buttons.

**And then:**

The "Continue to next step" button is visible.

A "Preview" button is located at the bottom right of the workspace.

The screenshot shows the IBM Watson Assistant interface with a preview of the "Saving Account" skill. The interface is similar to the previous one, but with a "Preview" button at the top right of the workspace. The "Assistant says" section shows the assistant's response: "Looks like you are interested in availing banking services from us! 😊👍 May I know your exact preference? 🙋". Below the response are two buttons: "Fixed deposits" and "Recurring deposits". There are also "Edit response" and "Edit validation" buttons. The "And then" section shows the "Continue to next step" button. The "Conversation steps" section shows the skill's progress: "Customer starts with: Saving Account", "11 total steps", "1 end step", and "0 re-ask steps".

