

Project Development Phase Sprint - 3

Date	05 November2022
Team ID	PNT2022TMID10388
Project Name	AI-based discourse for Banking Industry

Creating Loan Account Action

Loan action is created with the necessary steps.

The screenshot shows the IBM Watson Assistant interface for creating a 'Loan' action. The top bar includes 'IBM Watson Assistant Lite', 'Upgrade', 'Banking Bot', and 'Learning center'. The main area is titled 'Loan' and contains two panels. The left panel, 'Conversation steps', shows a sequence of steps: 1. 'What type of loan are you looking at?' with buttons for 'Vehicle loan', 'Home loan', and 'Gold loan'. 2. 'To be eligible for a home loan, please contact our bank service providers with all existing...'. 3. 'Go to action: End'. The right panel, 'Customer starts with:', provides instructions on how to start the conversation and a list of phrases: 'Loan' and 'How to apply loan?'. A 'Preview' button is visible at the bottom right.

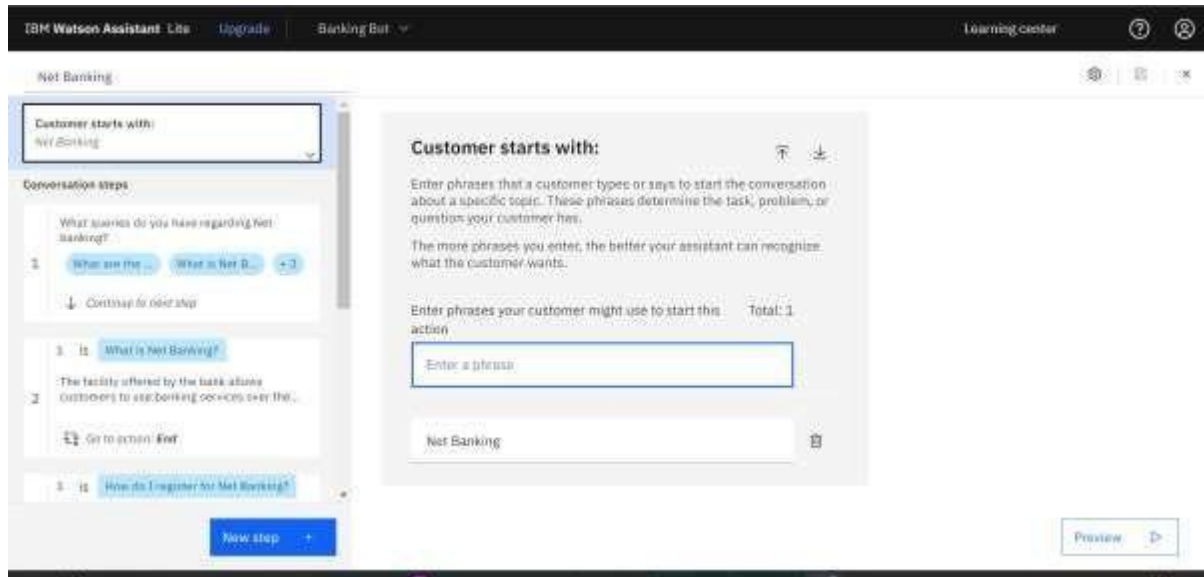
Creating General Query Action

General query action is created with the necessary steps.

The screenshot shows the IBM Watson Assistant interface for creating a 'Query' action. The top bar includes 'IBM Watson Assistant Lite', 'Upgrade', 'Banking Bot', and 'Learning center'. The main area is titled 'Query' and contains two panels. The left panel, 'Conversation steps', shows a sequence of steps: 1. 'Select the general queries listed below' with buttons for 'CRD', 'Bank Working...', and 'List of Branches'. 2. 'The bank is open all days from Monday to Saturday from 9 am to 3 pm, with exception...'. 3. 'Go to action: End'. The right panel, 'Customer starts with:', provides instructions on how to start the conversation and a list of phrases: 'Query in general' and 'general'. A 'Preview' button is visible at the bottom right.

Creating NetBanking Action

Net banking action is created with the necessary steps.



In addition to this greeting ,end greeting ,index and end actions are also created.

Name	Last edited	Status
Current	2 days ago	✓
Index	2 days ago	✓
Register	3 days ago	✓
Greeting	2 days ago	✓
End Greeting	2 days ago	✓

Name	Last edited	Status	
Net Banking	3 minutes ago	✓	
End	2 days ago	✓	
Loan	2 days ago	✓	
Query	a few seconds ago	✓	
Savings	16 minutes ago	✓	
Current	2 days ago	✓	

Items per page: 50 Showing 1–10 of 10 actions 1 1 of 1 pages

PROJECT: <https://chatbotprojectibm.000webhostapp.com/>

PREVIEW OF CHATBOT:

<https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=https%3A%2F%2Fus-south.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-785992fb-b6cf-4d51-b222-23f37f3cee20%3A%3A33c532ec-f7b3-46f0-becb-d89ad77b3d68&integrationID=fafa4141-555c-427c-9e44-66a101cbb178®ion=us-south&serviceInstanceID=785992fb-b6cf-4d51-b222-23f37f3cee20>

