

# Project Objectives

## Project Title: AI Based Discourse For Banking Industry

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In this project, we will be building a chatbot using Watson's assistant. This chat should have the following capabilities:

- The Bot should be able to guide a customer to create a bank account.
- The Bot should be able to answer loan queries.
- The Bot should be able to answer general banking queries.
- The Bot should be able to answer queries regarding net banking.

### Services Used:

IBM Watson Assistant

### Watson Assistant



After completing this project, you will learn how to

- Work with Watson Assistant
- Create Skills in Watson Assistant
- Use Entities, Intents, Dialogues
- Deploy skill to generate a preview link

### Technical Architecture:

