CUSTOMERCARE REGISTRY

TESTCASE REPORT SPRINTTEST CASES TEAM DETAILS:

Team No: PNT2022TMID14874

TEST CASES

Test case ID	Feature Type	Component	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Communets	TC for Automation(Y/ N)	BUG ID
LoginPage_TC_O OI	Functional	Home Page	Verify user is able to see the Legin/Signup popup when user clicked on My account button	I.Enter URI, and click go 2.Scroll down 3.Verify login/Singap popup displayed or not		Login/Signup popup should display	Working as expected	PASS	Successfull	Y	
LoginPage_TC_O O2	U	Home Page	Vesify the UI elements in Legis/Sigmep popup	LEner URL and click go 2 Cicks on Step button for URL son Step button for URL son Step button for URL son Step button d Step button d Step botton d Step botton d Step botton d Step button grant Step button grant Step button d Step button grant Step button d Step butto	http://169.51.204 	Application should show below UI elements: a-email sext box b possword sext box. c.Login botton with estage colour. Cortate account. Cortate account. Recovery password. Recovery password.	Working as especied	PASS	Successful	Y	
LoginPage_TC_O	Functional	Home page	Verify nor is able to log into application with Valid enderstable	LEnter URLOTEPS://shopener.co m//shopener.co m//shopener.co m//shopener.co m//shopener.co LEnter Valid 10 in 10 text box 4.Enter valid password in password itext box 5.Click on login button	ID: 5342 password: Testing123	User should navigate to user account hornepage	Working as expected	PASS	Successful	Y	

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LoginPage_TC_O O1	Functional	Home Page	Verify user is able to see the Login/Signup popup when user clicked on My account button	LEnter URL and click go 2.Scroll down 3.Verify login/Singap popup displayed or not	http://169.51.204 213.30106/	Login/Signup popup should display	Working as expected	PASS	Successfull	Y	
LoginPage_TC_O O2	UI	Home Page	Vesify the UI elements in Legist-Signup peopsp	I. Ener URL and cick go 2 Cicki on Sipup button for URL and Cicki Sipup Sipup Sipup portion with behave UI cleanesse. and text box fragmount of Cicki comment Cicki account of C	http://169.51.204	Application should show below UI elements: a ceruil sust box b password set box. Login brunon with d. New customer d. A. New customer fix. Create account in e. Create account in e. Caste account in the caste password fink	Working as expected	PASS	Successful	Y	
LoginPape_TC_O O3	Functional	Home page	Verify user is able to log into application with Valid crodentials	URL/Imps://slopenzer.co m // and click po 2.Click on My Account dropdown button b. Erice Valid ID in ID test between the control of the control 4.Einer valid password in password text box 5.Click on login button	ID: 5342 password: Testing123	User should navigate to user account homepage	Working as expected	PASS	Successful	Y	

TEST CASES

LogisPage_TC_ OO?	Functional	Login page	Verify User is able to log into application with Valid Credentials	J. Enter URLihmp/rt 69-51.204.21 530109/) and click po 2.Click on My Account drophorn button 3.Enter Nevalid IDs ID text box 4.Enter Irenalid password in password exit box 5.Click on login button	ID: 5434 password: Testing123	Application should show cornect enail or password* validation message.	Working as expected	PASS	Successful	Y	
LoginPage_TC_ OO8	Functional	Login page for ADMIN	Venify User is able to log into application with Valid Credentials	1.Enter URLhttp://109.51.204.21 5.501069) and click go 2.Click on My Account dropdown button S.Enter Valid ID in ID best 4.Enter valid pressword in puscword steat box 5.Click on login button	ID: 1111	Application should show correct entail or password* validation message.	Working as expected	PASS	Successful	Y	
LogisPage_TC_ OO9	U	ADMIN PAGE	Verity all the Customer database is visible	URLInjug/169.51.204.21 5.01069) and click go 2.Click on My Account dropdown button 3.Enter Invalid 1D in 1D text box 4.Enter Invalid passweed in passweed in passweed in passweed to passweed to passweed to 5.Click on login button		Customer database is visible	Working as expected	PASS	Successful	Y	

ST CASES

LoginPage_TC_ O10	Functional	USER REGISTER	Verify Id sent to customer email address	1.Enter URL/http://169.51.204.21 5:301060) and click go 1.Register the account by giving credentials 2. Click on button Submit	http://160.51.204.215.3	Email sent successfully	Working as expected	PASS	Successful	Y
LoginPage_TC_ 011	Functional	AGENT REGISTER	Verify AGENT is able to log izzo application with Valid Crodestials	I. Enter URL/https://ico.51.204.21 5:301060 and click go 2. Click on My Account drogdown button Stener levisid 10 in 10 text box 4. Enter levisid password in password in password in password text box 5. Click on high button	ID-5342 passwood Testing [23	ID sent successfully	Application should show correct ornal or paesword 'validation message.	PASS	Successful	Y
LoginPaps_TC_ O12	Functional	Login page for ADMIN	Verify User is able to kee irros application with InValid Creckentials	I.Enter URL/http://109.51.764.21 53010607 and click go 2.Click on My Account dropdown button Senter liv/slaf ID in ID text box 4.Enter liv/slaf password in pussword text box 5.Click on login button	ID: 1111 password: 5678	Application should show Incorrect ID or password' validation message.	Working as expected	PASS	Successful	Y
LoginPage_TC_ O13	u	Home page for Agent	Verify user is able to see the agent home page when user finish on submitting Credentials	Enter URL(http://fe/6-51.204.21 5:30106/) and click go 2:To the Agent Login page and submit Your Crodentials	ID: 1111 password: 5678	AGENT Home Page popup should display	Working as expected	PASS	Successful	Y

LoginPage_TC_ D10	Functional	USER REGISTER	Verify Id sent to customer email address	I.Enter URL(http://169.51.204.21 5:301060) and click go I.Register the account by giving credentials 2. Click on button Submit	http://163.51.204.215.3 01067	Email sent successfully	Working as expected.	PASS	Successful	Y	
LoginPage_TC_ D11	Functional	AGENT REGISTER	Verify AGENT is able to log into application with Valid Crodestials	I.Enter URL/http://100.51.204.21 55010607 and click go 2.Click on My Account dropdown button Senter lavidal II bit ID text box 4.Enter lavidit gassword in password text box 5.Click on login button	ID-5342 passwood: Testing123	ID sent successfully	Application should show correct entail or pressword 'validation message.	PASS	Successful	Y	
LoginPage_TC_ D12	Functional	Login page for ADMIN	Verify User is able to log iron applications with InValid Credentials	I. Enter URL/http://169.51.764.21 5:501060 and click go 2.Click on My Account dropdown button 3. Enter lavAid ID in ID text box 4. Enter lavAid password in password text box 5. Click on login button	ID: 1111 password: 5678	Application should show Incorrect ID or password' validation message.	Working as expected	PASS	Soccessful	Y	
LoginPage_TC_ 013	UI	Home page for Agent	Verify user is able to see the agent home page when user finish on submitting Credentials	Enter URL(http://169.51.204.21 5:30106/) and click go 2 To the Agent Login page and submit Your Crodentials	ID: 1111 password: 5678	AGENT Home Page popup should display	Working as expected	PASS	Successful	Y	

Test case ID	Feature Type	Component	Test Scenurio	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Commets	TC for	BUGID
User_Page_TC_O O1	Functional	USER PAGE	Verify user is able to see the Show Complaint popup when user clicked on popup	1.Enter URL and click go 2.Scroll down 3.Verify login/Singup popup displayed or not	http://169.51.204, 215.70106/	Show Complaint popup should display	Working as expected	PASS	Successfull	N) Y	
Uses_Page_TC_O O2	UI.	USER PAGE	Vesify the User has No Complaint	Click on the Url and go to oner page by giving Cornece Credentials	https://169.51.204 215.00166	No Complaint should shown	Working as expected	PASS	Seccesful	Y	
User_Page_TC_0 O3	Ü	USER PAGE	Verify User Total Complaint is Zero	Click on the Url and go to user page by glving Correc Credentials	http://169.51.204 215.761767	Total Number of Complaint is Zero	Working as expected.	PASS	Successful	Y	

Admin_Page_TC _OO4	Functional	Admis Page	Admin can see the Agent DataBase	I.Enter URLdning/169-51, 204-215 30106/n and click go 2.Enter the Croclouisis for the admin page and submit		Agent Database should display on show agent database.	Working as expected	PASS	Successful	Y	
Admin_Page_TC _OOS	Functional	Admie Page	Admin can delect the Agent Dutabase	URL/imp/21 (0-53, 204-2) 5 201060 and click go 2 Click on submit by giving correct renderials to the admin Page	http://169.51.284, 215.10109	Delect the agent Dutabase	Working as expected	PASS	Successful	Y	
Admin_Page_TC _006	Functional	Admin Page	Verify the overall Delect the database for User	I.Emer URLdnpp#169-51_204_215 2010(69) and click go 2.Click on submit by giving correct recederates to the admin Page 3.After type the "A" in the Text box for the agent database delect	http://169.51.204, 215.00106	Delect the overall Agent database delect.	Working as expected	PASS	Successful	Y	

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Admin_Page_TC _OO7	UI	Admin Page	Verify the admin seen the text box for the delect option	1.Enter URL(http://169.51.204.2) 5:301069) and click, go 2.Click on subrent by giving correct credertials to the admin Page 3.Admin Can see the text box for delect option	http://169.51.204, 	Text bux weeking for the correct Keyword.	Working as expected	PASS	Successful		
Home_Page_TC_ OO8	U	Register Account for Agent	Verify User is able to seen the Register Page for Agent	1.Enter URLhjmp/f160-51.204-2/ 5-301069) and click go 2.Click on the Agent button for register	mmp.0109.51.204,	After register Page popup should seen.	Working as expected	PASS	Successful	Y	
Agent_Register_ TC_010	Ü	AGENT REGISTER	Verify all the text box will be visible for register	LEnter URLittro/d100-51.2004.21 5-2010(y) and disk go 2-Clisk on the Agent bution after the text field are visible for the agent to see	http://169.51.204, 215:30106/	Agent Register text fields are visible	Working as expected	PASS	Successful	Y	

Agent_Register_ TC_O11	Functional	AGENT REGISTER	Verify Id sent to customer entail address	1.Enter URL@mp3/169.51.204.21 5:301060 and click go 1.Register the account by giving credertials 2. Click on button Submit	ling-0169-51-204-215-3 8105*	Email sent successfully	Working as expected	PASS	Successful	Y	
Web_Chat_TC_ OII	Functional	WEB CHAT	Click on the Web chast button	I.Enter URL/http:///109.51_204.21 5.501060 and click go I.Click on the Web Chat Botton	hap://189.51.204.215.3 0106/	Web chat popup	Working as expected	PASS	Successful	N	
Web_chat_TC_O	uı	WEB CHAT	Web clast bumon visible	I.Enter URLitate #109.51.204.21 5:501060 and click go L.shown on the Web Chat Button	2005/109.51,204.213.5 0206/	Web chat visible	Working as expected	PASS	Successful	N	
Admin_Login_T C_013	Functional	AGENT LOGIN	Verify user is able to get login id on emails	Enter URL(http://16/51.204.21 5:30106/) and click go 2:To the Agent Login page getting of emails	Inqui'i 19.51,704,215.3 U1067	Get Notified by Emails	Working as expected	PASS	Successful	Y	