

CUSTOMERCARE REGISTRY

TESTCASE REPORT

SPRINTTEST CASES

TEAM DETAILS:

Team No : PNT2022TMID14874

TEST CASES

Test case ID	Feature Type	Component	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Comments	TC (for Automation Y/N)	BUG ID
LoginPage_TC_O01	Functional	Home Page	Verify user is able to see the Login/Signup popup when user clicked on My account button	1.Enter URL and click go 2.Scroll down 3.Verify login/Signup popup displayed or not	http://169.51.204.213:30100/	Login/Signup popup should display	Working as expected	PASS	Successful	Y	
LoginPage_TC_O02	UI	Home Page	Verify the UI elements in Login/Signup popup	1.Enter URL and click go 2.Click on Signup button for User 3.Verify login/Signup popup with below UI elements: a. id text box b. password text box c. Login button d. New customer? Create account link e. Last password? Recovery password link	http://169.51.204.213:30100/	Application should show below UI elements: a. email text box b. password text box c. Login button with orange colour d. New customer? Create account link e. Last password? Recovery password link	Working as expected	PASS	Successful	Y	
LoginPage_TC_O03	Functional	Home page	Verify user is able to log into application with Valid credentials	1. Enter URL(https://shopenter.com) and click go 2. Click on My Account dropdown button 3. Enter Valid ID in ID text box 4. Enter valid password in password text box 5. Click on login button	ID: 5342 password: Testing123	User should navigate to user account homepage	Working as expected	PASS	Successful	Y	

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LoginPage_TC_O01	Functional	Home Page	Verify user is able to see the Login/Signup popup when user clicked on My account button	1.Enter URL and click go 2.Scroll down 3.Verify login/Signup popup displayed or not	http://169.51.204.215:30106/	Login/Signup popup should display	Working as expected	PASS	Successful	Y	
LoginPage_TC_O02	UI	Home Page	Verify the UI elements in Login/Signup popup	1.Enter URL and click go 2.Click on Signup button for User 3.Verify login/Signup popup with below UI elements: a.a1 text box b.password text box c.Login button d.New customer? Create account link e.Last password? Recovery password link	http://169.51.204.215:30106/	Application should show below UI elements: a.email text box b.password text box c.Login button with orange colour d.New customer? Create account link e.Last password? Recovery password link	Working as expected	PASS	Successful	Y	
LoginPage_TC_O03	Functional	Home page	Verify user is able to log into application with Valid credentials	1.Enter URL(https://shopuser.com/) and click go 2.Click on My Account dropdown button 3.Enter Valid ID in ID text box 4.Enter valid password in password text box 5.Click on login button	ID: 5342 password: Testing123	User should navigate to user account homepage	Working as expected	PASS	Successful	Y	

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LoginPage_TC_O07	Functional	Login page	Verify User is able to log into application with Valid Credentials	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Click on My Account dropdown button 3.Enter Invalid ID in ID text box 4.Enter Invalid password in password text box 5.Click on login button	ID: 5434 password: Testing123	Application should show 'correct email or password' validation message.	Working as expected	PASS	Successful	Y	
LoginPage_TC_O08	Functional	Login page for ADMIN	Verify User is able to log into application with Valid Credentials	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Click on My Account dropdown button 3.Enter Valid ID in ID text box 4.Enter valid password in password text box 5.Click on login button	ID: 1111 password: 5678	Application should show 'correct email or password' validation message.	Working as expected	PASS	Successful	Y	
LoginPage_TC_O09	UI	ADMIN PAGE	Verify all the Customer database is visible	1.Enter URL(http://169.51.204.215:30106/) and click go 2.Click on My Account dropdown button 3.Enter Invalid ID in ID text box 4.Enter Invalid password in password text box 5.Click on login button	http://169.51.204.215:30106/	Customer database is visible	Working as expected	PASS	Successful	Y	

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LoginPage_TC_010	Functional	USER REGISTER	Verify Id sent to customer email address	1. Enter URL: http://192.51.204.21:530106/ and click go 1.Register the account by giving credentials 2. Click on button Submit	http://192.51.204.21:530106/	Email sent successfully	Working as expected	PASS	Successful	Y	
LoginPage_TC_011	Functional	AGENT REGISTER	Verify AGENT is able to log into application with Valid Credentials	1. Enter URL: http://192.51.204.21:530106/ and click go 2.Click on My Account dropdown button 3.Enter Invalid ID in ID text box 4.Enter Invalid password in password text box 5.Click on login button	ID: 5342 password: Testing123	ID sent successfully	Application should show 'correct email or password' validation message.	PASS	Successful	Y	
LoginPage_TC_012	Functional	Login page for ADMIN	Verify User is able to log into application with Invalid Credentials	1. Enter URL: http://192.51.204.21:530106/ and click go 2.Click on My Account dropdown button 3.Enter Invalid ID in ID text box 4.Enter Invalid password in password text box 5.Click on login button	ID: 1111 password: 5678	Application should show 'Incorrect ID or password' validation message.	Working as expected	PASS	Successful	Y	
LoginPage_TC_013	UI	Home page for Agent	Verify user is able to see the agent home page when user finish on submitting Credentials	1. Enter URL: http://192.51.204.21:530106/ and click go 2.To the Agent Login page and submit Your Credentials	ID: 1111 password: 5678	AGENT Home Page popup should display	Working as expected	PASS	Successful	Y	

LoginPage_TC_O10	Functional	USER REGISTER	Verify Id sent to customer email address	1.Enter URL: http://169.51.204.21:530106/ and click go 1.Register the account by giving credentials-2. Click on button Submit	http://169.51.204.21:530106/	Email sent successfully	Working as expected	PASS	Successful	Y	
LoginPage_TC_O11	Functional	AGENT REGISTER	Verify AGENT is able to log into application with Valid Credentials	1.Enter URL: http://169.51.204.21:530106/ and click go 2.Click on My Account dropdown button 3.Enter Invalid ID in ID text box 4.Enter Invalid password in password text box 5.Click on login button	ID: 5342 password: Testing123	ID sent successfully	Application should show 'correct email or password' validation message.	PASS	Successful	Y	
LoginPage_TC_O12	Functional	Login page for ADMIN	Verify User is able to log into application with Invalid Credentials	1.Enter URL: http://169.51.204.21:530106/ and click go 2.Click on My Account dropdown button 3.Enter Invalid ID in ID text box 4.Enter Invalid password in password text box 5.Click on login button	ID: 1111 password: 5678	Application should show 'Incorrect ID or password' validation message.	Working as expected	PASS	Successful	Y	
LoginPage_TC_O13	UI	Home page for Agent	Verify user is able to see the agent home page when user finish on submitting Credentials	1. Enter URL: http://169.51.204.21:530106/ and click go 2.To the Agent Login page and submit Your Credentials	ID: 1111 password: 5678	AGENT Home Page popup should display	Working as expected	PASS	Successful	Y	

Test case ID	Feature Type	Component	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Comments	TC for Automation(Y/N)	BUG ID
User_Page_TC_O1	Functional	USER PAGE	Verify user is able to see the Show Complaint popup when user clicked on popup	1.Enter URL and click go 2.Scroll down 3.Verify login/signup popup displayed or not	http://169.51.204.21:530106/	Show Complaint popup should display	Working as expected	PASS	Successful	Y	
User_Page_TC_O2	UI	USER PAGE	Verify the User has No Complaint	Click on the Url and go to user page by giving Correct Credentials	http://169.51.204.21:530106/	No Complaint should shown	Working as expected	PASS	Successful	Y	
User_Page_TC_O3	UI	USER PAGE	Verify User Total Complaint is Zero	Click on the Url and go to user page by giving Correct Credentials	http://169.51.204.21:530106/	Total Number of Complaint is Zero	Working as expected	PASS	Successful	Y	

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Admin_Page_TC_OO4	Functional	Admin Page	Admin can see the Agent DataBase	1.Enter URL: http://169.51.204.215:30106/ and click go 2.Enter the Credentials for the admin page and submit	http://169.51.204.215:30106/	Agent Database should display on show agent database.	Working as expected	PASS	Successful	Y	
Admin_Page_TC_OO5	Functional	Admin Page	Admin can detect the Agent DataBase	1.Enter URL: http://169.51.204.215:30106/ and click go 2.Click on submit by giving correct credentials to the admin Page	http://169.51.204.215:30106/	Detect the agent Database	Working as expected	PASS	Successful	Y	
Admin_Page_TC_OO6	Functional	Admin Page	Verify the overall Detect the database for User	1.Enter URL: http://169.51.204.215:30106/ and click go 2.Click on submit by giving correct credentials to the admin Page 3.After type the "A" in the Text box for the agent database detect	http://169.51.204.215:30106/	Detect the overall Agent database detect	Working as expected	PASS	Successful	Y	

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Admin_Page_TC_OO7	UI	Admin Page	Verify the admin seen the text box for the detect option.	1.Enter URL: http://169.51.204.215:30106/ and click go 2.Click on submit by giving correct credentials to the admin Page 3.Admin Can see the text box for detect option	http://169.51.204.215:30106/	Text box working for the correct Keyword.	Working as expected	PASS	Successful	Y	
Home_Page_TC_OO8	UI	Register Account for Agent	Verify User is able to seen the Register Page for Agent	1.Enter URL: http://169.51.204.215:30106/ and click go 2.Click on the Agent button for register	http://169.51.204.215:30106/	After register Page popup should sent.	Working as expected	PASS	Successful	Y	
Agent_Register_TC_O10	UI	AGENT REGISTER	Verify all the text box will be visible for register	1.Enter URL: http://169.51.204.215:30106/ and click go 2.Click on the Agent button after the text field are visible for the agent to see	http://169.51.204.215:30106/	Agent Register text fields are visible	Working as expected	PASS	Successful	Y	

Agent_Register_TC_011	Functional	AGENT REGISTER	Verify Id sent to customer email address	1. Enter URL: http://169.51.204.215:5301060/ and click go 1. Register the account by giving credentials 2. Click on button Submit	http://169.51.204.215:5301060/	Email sent successfully	Working as expected	PASS	Successful	Y	
Web_Chat_TC_011	Functional	WEB CHAT	Click on the Web chat button	1. Enter URL: http://169.51.204.215:5301060/ and click go 1. Click on the Web Chat Button	http://169.51.204.215:5301060/	Web chat popup	Working as expected	PASS	Successful	N	
Web_chat_TC_012	UI	WEB CHAT	Web chat button visible	1. Enter URL: http://169.51.204.215:5301060/ and click go 1. shown on the Web Chat Button	http://169.51.204.215:5301060/	Web chat visible	Working as expected	PASS	Successful	N	
Admin_Login_TC_013	Functional	AGENT LOGIN	Verify user is able to get login id on emails	1. Enter URL: http://169.51.204.215:5301060/ and click go 2. To the Agent Login page getting of emails	http://169.51.204.215:5301060/	Get Notified by Emails	Working as expected	PASS	Successful	Y	