PROJECT DESIGN PHASE 1 PROPOSED SOLUTION

Date	19 September 2022
Team ID	PNT2022TMID46808
Project Name	Plasma Donor Application
Maximum Marks	2 Marks

S.no	Parameter	Description
1.	Problem Statement (Problem to	 i) Patients need transfusion with rare plasma product that are no available locally. Solution: International collaboration to supply rare products.
	be solved)	ii) Very rare types are difficult to find. Solution: Continued efforts are needed globally to identify and collect rare donors for transfusion to any patient in need. It's all about lifesaving transfusions for patients with rare plasma needs
		iii) Reduced level of donors.Solution: Eligibility criteria reduces numbers of donors eligible
2.	Idea / Solution description	 Retargeting: Retargeting is the process of cookie-ing a donor's well browser and following them around the web serving up ads that keep your message infront of them and continuously inviting them back to your website to schedule their next appointment. It is beneficial to have a retargeting campaign because it allows you to reconnect with donors or people who have visited your website. This is cost-effective, as you're advertising directly to people who showed some interest in your plasma center
		 ii) Live Chat: By having a live chat, you give customers a way to reach you in the exact moment that they have questions or problems they can't solve. One effective way we've seen in live chat work is pop-up in the bottom corner of the screen with a blurb stating, "How can we help you?" This method
		offers assistance when your donor may need it most iii) Triggered Emails: • Most plasma centers already implement email marketing, so we won't spend much time on this, Bu consider a couple of tips. 1) Including social sharing buttons on every email.

		 2) Build your content to be shared. In triggered emails, a triggered email compaign is a series of emails that are sent automatically to recipients based on specific actions they take. iv) Podcasts:
		• Over 100 million people in the United States listen to podcasts, and those users trust the podcasters they are listening to. So, the plasma center has a wonderful opportunity in advertising because there is a large audience that trust the podcast and tend to use the product or services.
3.	Novelty / Uniqueness	 The user has to be aware about plasma donation so that they can donate the plasma (when , where , why). The user need to know about the camp or drive locations so that they can donate in person. The user should find the application to be user friendly so that they can access the resources easily. The user need to feel secure about their data so that they don't have to worry about their privacy and confidentiality. Patient should be able to directly contact the donor so that maximum donor can be reached. Both the donors and recipients need to be allowed to accept (or) reject the request so that they can aware of the further process.
4.	Social Impact / Customer Satisfaction	i) Plasma donor satisfaction varies among demographic and donation history sub-groups and is positively correlated with the intent to return for future donation. ii) Although the primary motivation among all donors was altruism, incentives to future donation may need to be tailored according to Demographic Sub-groups. Age 16-39 Age 40 plus Female Non-White Sub-groups First Time Donor Repeat Donor 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100 Overall donor satisfaction with the donation experience by Demographic Sub-groups.

