

Project Planning Phase

Project Planning Template (Product Backlog, Sprint Planning, Stories, Story points)

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|---------------|----------------------------------|
| Date | 3 November 2022 |
| Team ID | PNT2022TMID34848 |
| Project Name | Project – Customer Care Registry |
| Maximum Marks | 8 Marks |

Product Backlog, Sprint Schedule, and Estimation (4 Marks)

| Sprint | Functional Requirement (Epic) | User Story Number | User Story / Task | Story Points | Priority | Team Members |
|----------|-------------------------------|-------------------|---|--------------|----------|--------------|
| Sprint-1 | Registration | USN-1 | As a user, I can register for the application by entering my email, password, and confirming my password. | 2 | High | Athira R K |
| | | USN-2 | As a user, I will receive confirmation email once I have registered for the application. | 1 | High | Dharshni C J |
| Sprint-1 | Login | USN-3 | As a user, I can log into the application by entering email & password. | 2 | High | Jenusha R J |
| Sprint-1 | Order creation | USN-4 | As a user, I can place my order with the detailed description of my query. | 2 | High | Kalaivani N |
| Sprint-2 | Address Column | USN-1 | As a user, I can have conversations with the assigned agent and get my queries clarified. | 2 | High | Dharshni C J |

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|---------------|--------------------------------------|--------------------------|---|---------------------|-----------------|---------------------|
| Sprint-2 | Order details | USN-2 | As a Customer ,I can see the current stats of order. | 1 | Medium | Athira R K |
| Sprint-2 | Connecting to IBM DB2 | USN-3 | As an admin, Linking database with dashboard. | 2 | High | Jenusha R j |
| Sprint-2 | | USN-4 | As an admin, Making dashboard interactive with JS. | 2 | High | Kalaivani N |
| Sprint-3 | | USN-1 | As an admin, wrapping up the server side works of frontend. | 1 | Medium | Dharshni C J |
| Sprint-3 | Watson assistant | USN-2 | Creating Chatbot for clarifying user's query. | 1 | Medium | Athira R K |
| Sprint-4 | Docker | USN-1 | Creating image for website using docker. | 2 | High | Dharshni C J |
| Sprint-4 | Cloud Registry | USN-2 | Uploading docker image to IBM Cloud registry. | 2 | High | Jenusha R J |
| Sprint-4 | Kubernetes | USN-3 | Creating container using the docker image and hosting the site. | 2 | High | Athira R K |
| Sprint-4 | Exposing | USN-4 | Exposing IP/Ports for the site | 2 | High | Kalaivani N |

Project Tracker, Velocity & Burndown Chart: (4 Marks)

| Sprint | Total Story Points | Duration | Sprint Start Date | Sprint End Date (Planned) | Story Points Completed (as on Planned End Date) | Sprint Release Date (Actual) |
|----------|--------------------|----------|-------------------|---------------------------|---|------------------------------|
| Sprint-1 | 20 | 6 Days | 14 Oct 2022 | 20 Oct 2022 | 20 | 21 Oct 2022 |
| Sprint-2 | 20 | 6 Days | 22 Oct 2022 | 28 Oct 2022 | 20 | 29 Oct 2022 |
| Sprint-3 | 20 | 6 Days | 30 Oct 2022 | 05 Nov 2022 | 20 | 06 Nov 2022 |
| Sprint-4 | 20 | 6 Days | 7 Nov 2022 | 13 Nov 2022 | 20 | 14 Nov 2022 |

Velocity:

Imagine we have a 6-day sprint duration, and the velocity of the team is 20 (points per sprint). Let's calculate the team's average velocity (AV) per iteration unit (story points per day)

$$AV = \text{sprint duration} / \text{velocity} = 20/6 = 3.3$$

Burndown Chart:

A burn down chart is a graphical representation of work left to do versus time. It is often used in agile software development methodologies such as Scrum. However, burn down charts can be applied to any project containing measurable progress over time.