1. CUSTOMER SEGMENT(S) **6. CUSTOMER CONSTRAINTS 5. AVAILABLE SOLUTIONS** People who seek for plasma an donate plasma. 1. Network connection. Existing application can only sh 2. Fake credentials. the information about donor an 3. Lack of information. recipient but not notify.

2. JOBS-TO-BE-DONE / PROBLEMS

J&P

- 1. Notify donor when patient needs plasma.
- 2. Available plasma should reach the needy at the right time.

9. PROBLEM ROOT CAUSE

purpose.



Due to Covid 19 the need of plasma is high, where the demand for donors arises, and we need to notify the available donors for the emergency

7. BEHAVIOUR

The people should encourage p donation and develop their help tendency to needy people.



3. TRIGGERS

TR

10. YOUR SOLUTION

SL 8. CHANNELS OF BEHAVIOUR

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- 1. Notify donor when patient needs plasma.
- Available plasma should reach the needy at right time.

If we are in need of plasma, we can request for the donors in the request page of application and if we are donor we can donate the plasma.

ONLINE

The user should register into the application through mobile with internet connection.

OFFLINE

Creating awareness to youngsters using contact with people, putting out notices and advertisements.

4. EMOTIONS: BEFORE / AFTER



Before, people are not much aware about the application and donors list but now they can send request to the donors directly.