

## Project Development Phase

### Delivery of Sprint - 3

Date	29 October 2022
Team ID	PNT2022TMID03463
Project Name	AI-based discourse for Banking Industry

Creating general query action:  
Adding steps in this action with conditions.

IBM Watson Assistant Lite Upgrade Banking assista... Learning center

General query

Customer starts with:  
General query

Conversation steps

1 Select from the following options  
CIBIL Find the near... + 4  
↓ Continue to next st... [icon]

1 is Bank working days  
The bank is open for all days

New step +

Step 1 is taken without conditions fx

Assistant says

Select from the following options

Preview ▶

IBM Watson Assistant Lite Upgrade Banking assista... Learning center

General query

1 CIBIL Find the near... + 4  
↓ Continue to next st...

2 1 is Bank working days  
The bank is open for all days from monday to saturday from ...  
Go to action: End [icon]

1 is Our branches

New step +

new condition group +

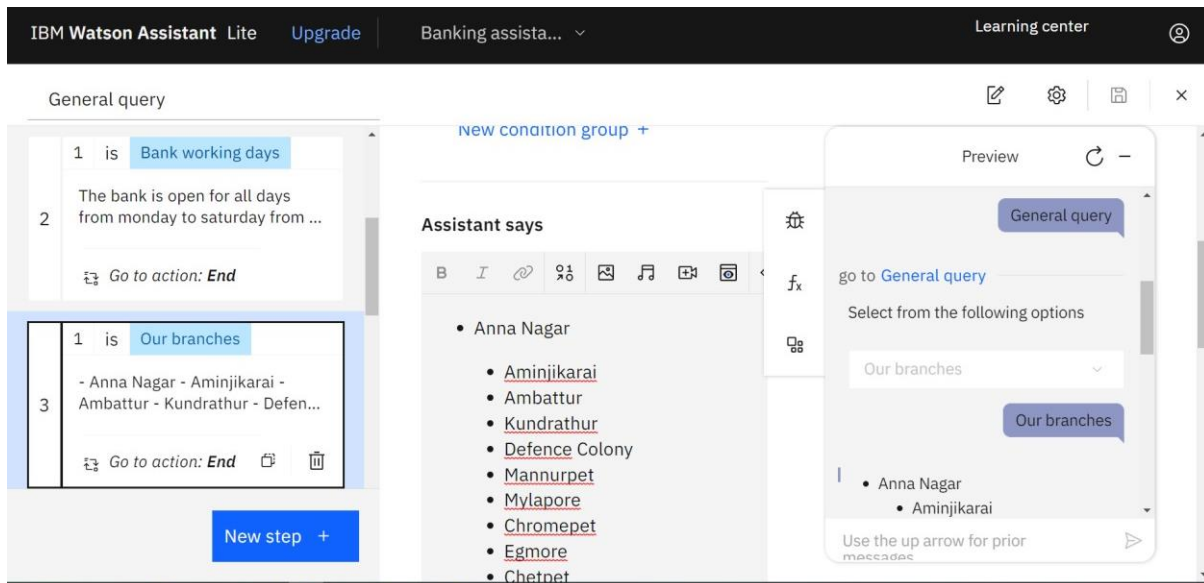
Step 2 is taken without conditions fx

Assistant says

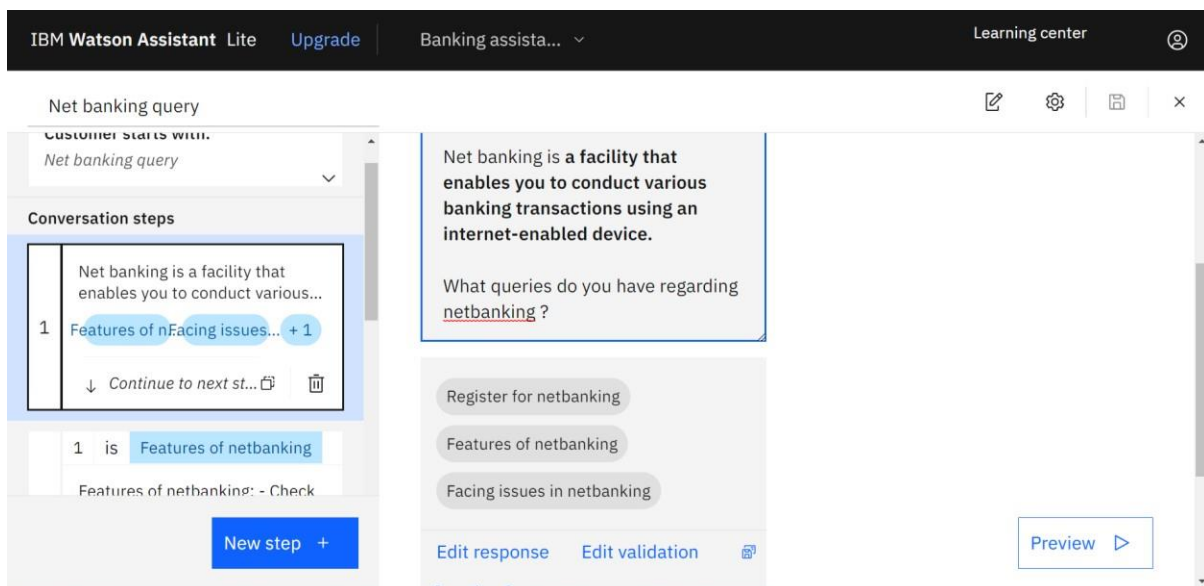
The bank is open for all days from monday to saturday from 8 am to 4 pm, with expectation of 2nd saturday.

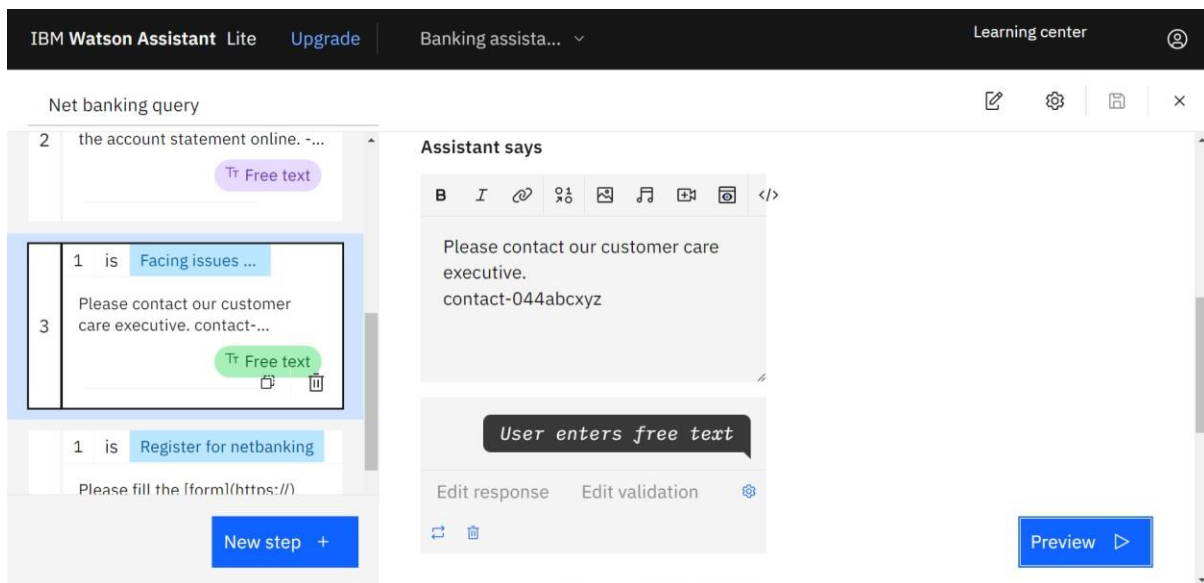
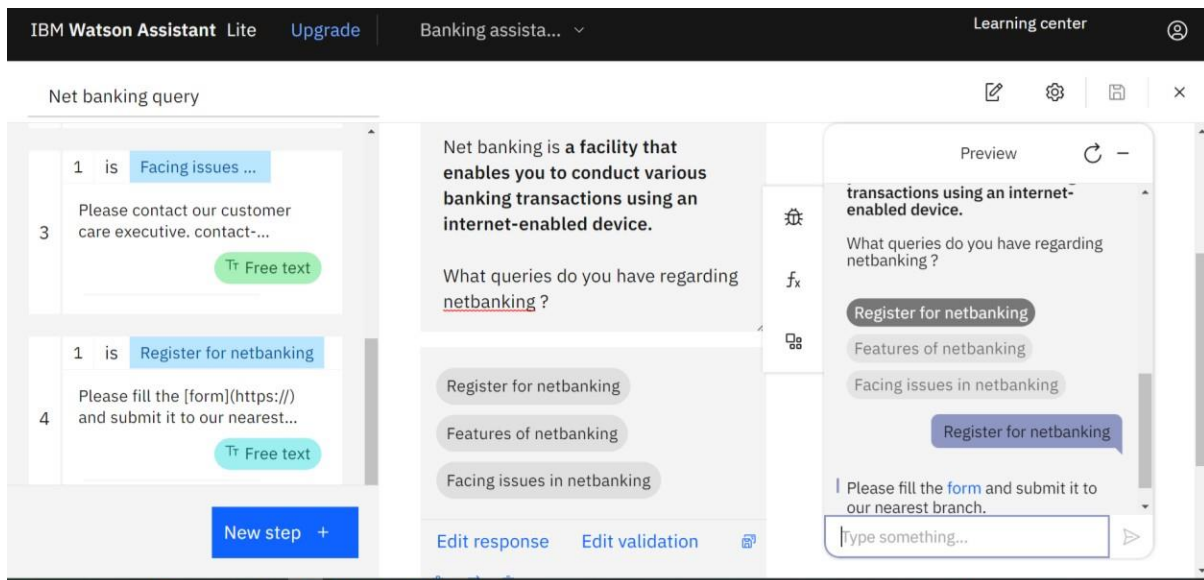
Define customer response

Preview ▶



Creating netbanking query action:  
Adding multiple steps in this action with conditions.





**Note:** No code for this project. So, I attached the screenshot and step to build it

