

Project Development Phase

Delivery of Sprint - 1

Date	26 October 2022
Team ID	PNT2022TMID03463
Project Name	AI-based discourse for Banking Industry

Create IBM Service

In this activity, you will be creating the Necessary IBM service. The following are the service that you have to create.

- Watson Assistant

The screenshot shows the 'Create your first assistant' page in the IBM Watson Assistant interface. The page has a dark header with 'IBM Watson Assistant Lite Upgrade' and 'Learning center' links. Below the header, it says 'Welcome to the new Watson Assistant' with a 'Next' button. The main content area has tabs for 'Create', 'Personalize', 'Customize', and 'Preview'. The 'Create' tab is active, showing instructions to name the assistant, add a description, and choose a language. There are input fields for 'Assistant name' (containing 'Banking assistant') and 'Description (optional)' (with a placeholder 'Add a description for this assistant'). A 'Create assistant page' button is visible in the top right corner of the main area.

Creating Skills & Assistant For Chatbot

Skills are nothing but actions and steps. Steps are the subset of actions where conversations are built and Assistant is used to integrate skills.

The screenshot shows the 'Greetings' skill configuration page in the IBM Watson Assistant interface. The page has a dark header with 'IBM Watson Assistant Lite Upgrade', 'Banking assista...', and 'Learning center' links. Below the header, it says 'Greetings' with icons for edit, settings, save, and close. The main content area is divided into two sections: 'Customer starts with:' and 'Conversation steps'. The 'Customer starts with:' section has a dropdown menu with 'Hey' selected. The 'Conversation steps' section has a list of steps, with step 1 selected. Step 1 is labeled 'Good to see you.' and has a 'Go to action: Index' button. Below the steps, there is a 'New step +' button. The right side of the page shows the 'Assistant says' section, which has a text area containing 'Good to see you.' and a 'Define customer response' button.

IBM Watson Assistant LiteUpgrade

Banking assista... ▾

Learning center



Index

Customer starts with:
Index

Conversation steps

1

How can i help you?
Create an acc...Loan query + 4







↓ Continue to next st...  

1

is Savings account


New step +




Assistant says

B I      

How can i help you?

Choose an option ▾

Edit response Edit validation 

Preview ▶

IBM Watson Assistant LiteUpgrade

Banking assista... ▾

Learning center



Index

Customer starts with:
Index

Conversation steps

1

How can i help you?
Create an acc...Loan query + 4

↓ Continue to next st...  

1

is Savings account

New step +

Assistant says

B I      

How can i help you?

Choose an option ▾

Edit response Edit validation 

Preview ▶

Edit response

Option 1

Savings account



Option 2

Current account



Option 3

Loan query



Option 4

Cancel

Apply

IBM Watson Assistant Lite Upgrade

Banking assista... ▾

Learning center

Index

1 Create an acc...Loan query + 4

↓ Continue to next st...

1 is Savings account

2 This step has no content

Go to action: Savi...

1 is Current account

2 This step has no content

New step +

Step 2

is taken

with conditions ▾

Conditions 1 condition ^

If All ▾ of this is true:

1. ↑ is Savi... ×

and Add condition +

New condition group +

Preview ▶

Note: No code for this project. So, I attached the screenshot and step to build it

