

Project Design Phase-II

Customer Journey Map

Team ID	PNT2022TMID06644
Date	05-10-2022
Project Name	VirtualEye – Lifeguard for Swimming Pools for Active Drowning

1 Phases				
High-level stage your user needs to accomplish from start to finish				
2 Steps				
Detailed actions your user has to perform				
3 Feelings				
What your user might be thinking and feeling at the moment				
4 Pain points				
Problems your user runs into				
5 Opportunities				
Potential improvements or enhancements to the experience				

Share your feedback