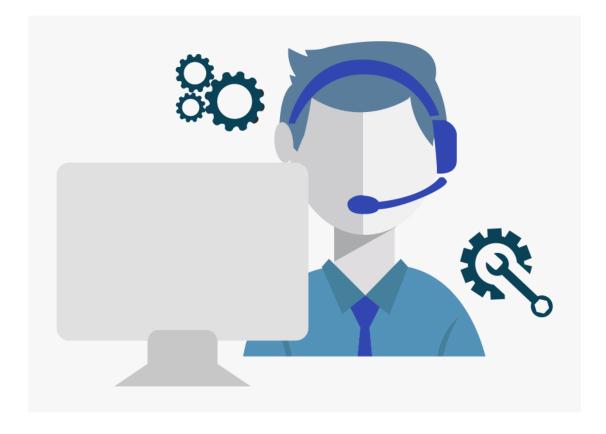
CUSTOMER CARE REGISTRY

PROJECT
PLANNING PHASE



TEAM DETAILS:

Team No: PNT2022TMID14438

Department: Computer Science & Engineering

Project Name: Customer Care Registry

Total Marks Allotted: 8 Marks



Project Planning 2

PROJECT PLANNING

Product Backlog, Sprint Schedule, and Estimation (4 Marks)

Use the below template to create product backlog and sprint schedule

Sprint	Functional Requirement (epic)	User story Number	User story / task	Story points	Priority	Team members
Sprint-1	User panel	Usn-1	The user will login into the website and go through the services available on the webpage	20	High	Saran MK VP Pravin
Sprint-2	Admin panel	Usn-2	The role of the admin is to check out the database about the availability and have a track of all the things that the users are going to service	a track of all the		Unnikrishnan J Varun T
Sprint-3	Chat bot	Usn-3	The user can directly talk to chatbot regarding the Services. Get the recommendations based on information provided by the user.	20	High	VP Pravin Unnikrishnan J
Sprint-4	Final delivery	Usn-4	Container of applications using docker Kubernetes and Deployment the application. Create the documentation and final submit the application	20	High	Saran MK Varun T

Project Planning 3

PROJECT PLANNING

Project Tracker, Velocity & Burndown Chart: (4 Marks)

Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual)
Sprint-1	20	6 Days	24 Oct 2022	29 Oct 2022		29 Oct 2022
Sprint-2	20	6 Days	31 Oct 2022	05 Nov 2022		05 Nov 2022
Sprint-3	20	6 Days	07 Nov 2022	12 Nov 2022		12 Nov 2022
Sprint-4	20	6 Days	14 Nov 2022	19 Nov 2022		19 Nov 2022

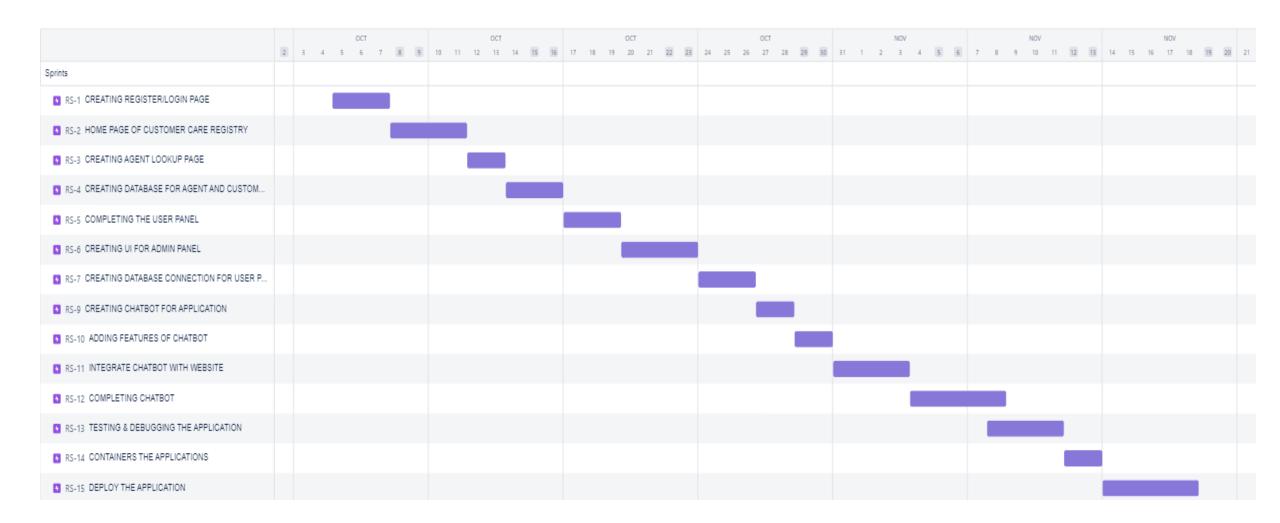
Velocity:

Imagine we have a 10-day sprint duration, and the velocity of the team is 20 (points per sprint). Let's calculate the team's average velocity (AV) per iteration unit (story points per day)

$$AV = \frac{sprint\ duration}{velocity} = \frac{20}{10} = 2$$

PROJECT PLANNING

BURNDOWN CHART



Project Planning