CUSTOMER CARE REGISTRY

PROJECT PLANNING PHASE

TEAM DETAILS :

Team No : PNT2022TMID14438
Department : Computer Science & Engineering
Project Name : Customer Care Registry
Total Marks Allotted : 8 Marks

PROJECT PLANNING

Product Backlog, Sprint Schedule, and Estimation (4 Marks)

Use the below template to create product backlog and sprint schedule

Sprint	Functional Requirement (epic)	User story Number	User story / task	Story points	Priority	Team members
Sprint-1	User panel	Usn-1	The user will login into the website and go through the services available on the webpage	20	High	Saran MK VP Pravin
Sprint-2	Admin panel	Usn-2	The role of the admin is to check out the database about the availability and have a track of all the things that the users are going to service	20	High	Unnikrishnan J Varun T
Sprint-3	Chat bot	Usn-3	The user can directly talk to chatbot regarding the Services. Get the recommendations based on information provided by the user.	20	High	VP Pravin Unnikrishnan J
Sprint-4	Final delivery	Usn-4	Container of applications using docker Kubernetes and Deployment the application. Create the documentation and final submit the application	20	High	Saran MK Varun T

Project Tracker, Velocity & Burndown Chart: (4 Marks)

Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual)
Sprint-1	20	6 Days	24 Oct 2022	29 Oct 2022		29 Oct 2022
Sprint-2	20	6 Days	31 Oct 2022	05 Nov 2022		05 Nov 2022
Sprint-3	20	6 Days	07 Nov 2022	12 Nov 2022		12 Nov 2022
Sprint-4	20	6 Days	14 Nov 2022	19 Nov 2022		19 Nov 2022

Velocity:

Imagine we have a 10-day sprint duration, and the velocity of the team is 20 (points per sprint). Let's calculate the team's average velocity (AV) per iteration unit (story points per day)

$$AV = \frac{sprint\ duration}{velocity} = \frac{20}{10} = 2$$

PROJECT PLANNING

BURNDOWN CHART