



# Customer Care Registry

GUIDED BY:

T K P RAJAGOPAL  
ASSISTANT PROFESSOR  
DEPARTMENT OF CSE

PRESENTED BY:

YOGESHWARAN SUDHARSAN(720719104803)  
RAAVI NATHAN(720719104133)  
VISAKAN V P(720719104173)  
SRI ARAVINDAN V(720719104180)

# Problem Statement

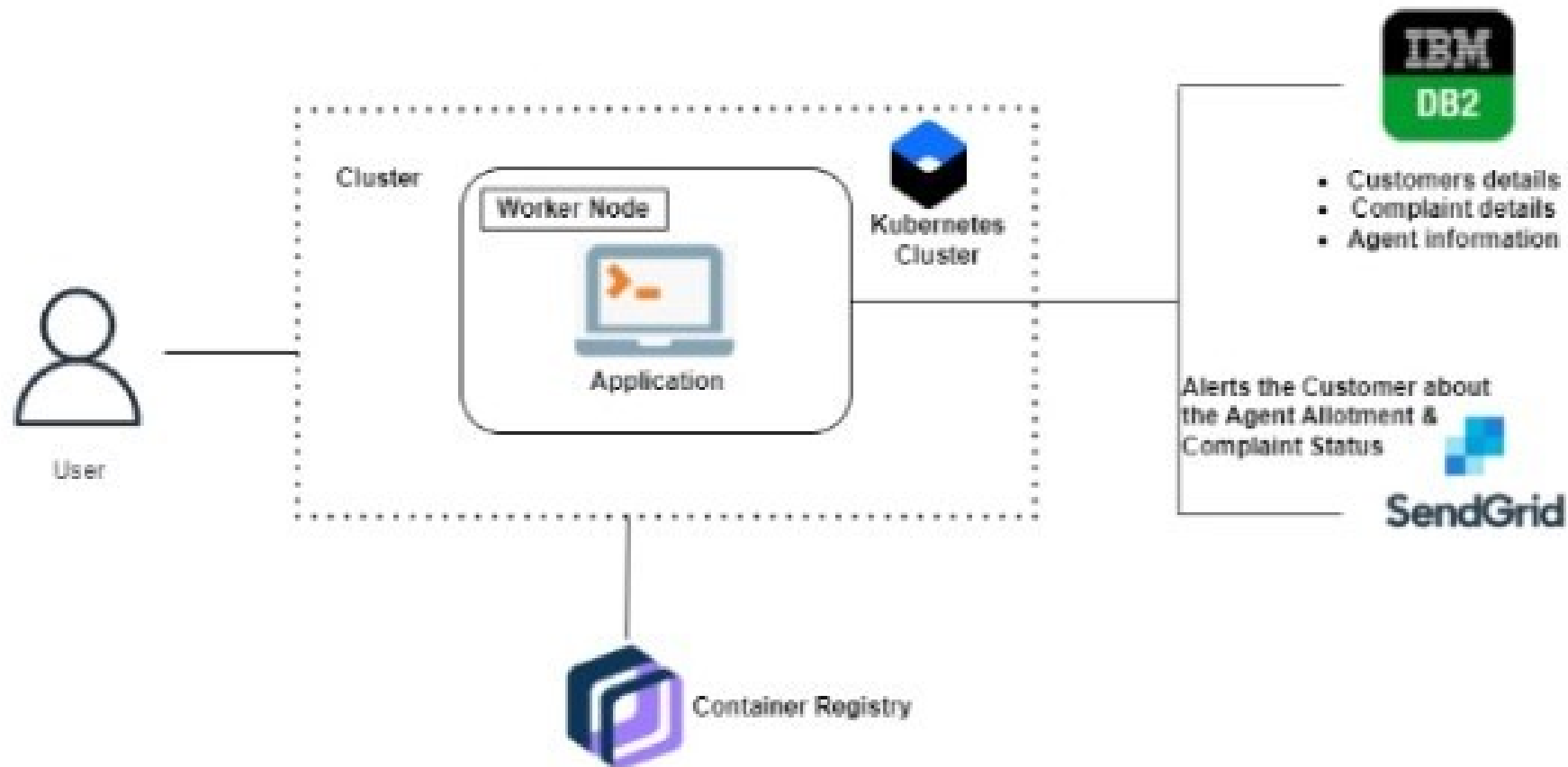
The existing system is a semi-automated at where the information is stored in the form of excel sheets in disk drives. The information sharing to the Volunteers, Group members, etc. is through mailing feature only. The information storage and maintenance is more critical in this system. Tracking the member's activities and progress of the work is a tedious job here. This system cannot provide the information sharing by 24x7 days.

# Solution For The Problem

The development of this new system objective is to provide the solution to the problems of existing system. By using this new system, we can fully automate the entire process of the current system. The new system would like to make as web-enabled so that the information can be shared between the members at any time using the respective credentials. To track the status of an individual process, the status update can be centralized using the new system. Being a web-enabled system, the process can be accessed across the world over net.



# Architecture Diagram



Thank You